

Figure 1 Survey Questionnaire

Dear Citifare Rider:

Please take a few minutes to complete this short survey during your bus ride today. This information will help the RTC plan for improved Citifare service. Your cooperation is appreciated. Sincerely,

JERRY L. HALL
Executive Director, RTC

1. If you have **ALREADY COMPLETED ONE** of these forms, please **CHECK HERE** **AND CONTINUE FILLING OUT** this questionnaire. Thank you.

2. Where did you **COME FROM** before you got on this bus? *(check one only)*

1 Home 4 School/College 7 Other
 2 Work 5 Doctor/Dentist
 3 Shopping/Errands 6 Visiting/Recreation

3. What is the **ADDRESS OF THAT PLACE?**

_____ Number _____ Street for intersection or place name _____ City _____ Zip Code

4. How did you get to **THIS BUS?** *(check one only)*

1 Walking 4 Having someone drive me
 2 Driving by myself 5 Other _____
 3 Transferring from the _____ bus (specify)
Route number or name

5. Where are you **GOING TO** now? *(check one only)*

1 Home 4 School/College 7 Other
 2 Work 5 Doctor/Dentist
 3 Shopping/Errands 6 Visiting/Recreation

6. What is the **ADDRESS OF THAT PLACE?**

_____ Number _____ Street for intersection or place name _____ City _____ Zip Code

7. How will you get **FROM THIS BUS TO THE PLACE THAT YOU ARE GOING?** *(check ANY that apply)*

1 Walking 4 Having someone drive me
 2 Driving by myself 5 Other _____
 3 Transferring to the _____ bus (specify)
Route number or name

Figure 1 Survey Questionnaire (continued)

<p>8. I USUALLY RIDE the bus <u> </u> days a week. (check one only)</p> <p>1 <input type="checkbox"/> One Day 4 <input type="checkbox"/> Four Days 7 <input type="checkbox"/> Seven Days 2 <input type="checkbox"/> Two Days 5 <input type="checkbox"/> Five Days 8 <input type="checkbox"/> One-Three Days/month 3 <input type="checkbox"/> Three Days 6 <input type="checkbox"/> Six Days 7 <input type="checkbox"/> This is my first time</p>																																																																	
<p>9. What is the most important REASON you ride the bus? (check one only)</p> <p>1 <input type="checkbox"/> Family does not have car 4 <input type="checkbox"/> Someone else uses car 7 <input type="checkbox"/> Parking is a problem 2 <input type="checkbox"/> I don't drive 5 <input type="checkbox"/> Traffic is bad 8 <input type="checkbox"/> Other 3 <input type="checkbox"/> Bus is economical 6 <input type="checkbox"/> Bus is convenient</p>																																																																	
<p>10. Do you have a DRIVER'S LICENSE?</p> <p>1 <input type="checkbox"/> YES 2 <input type="checkbox"/> NO</p>																																																																	
<p>11. How do you RATE YOUR PRESENT BUS SERVICE? (check answers below for each part)</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;"></th> <th style="width: 10%;">Poor</th> <th style="width: 10%;">Fair</th> <th style="width: 10%;">Good</th> <th style="width: 10%;">Very Good</th> <th style="width: 10%;">Don't Know</th> </tr> </thead> <tbody> <tr><td>1-Fare</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>2-Service Frequency</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>3-Condition of Buses</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>4-Transfer Convenience</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>5-Schedule Reliability</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>6-Driver Courtesy</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>7-Driver Competence</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>8-Bus Routings</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> <tr><td>9-Bus Stop Safety</td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td><td><input type="checkbox"/></td></tr> </tbody> </table>							Poor	Fair	Good	Very Good	Don't Know	1-Fare	<input type="checkbox"/>	2-Service Frequency	<input type="checkbox"/>	3-Condition of Buses	<input type="checkbox"/>	4-Transfer Convenience	<input type="checkbox"/>	5-Schedule Reliability	<input type="checkbox"/>	6-Driver Courtesy	<input type="checkbox"/>	7-Driver Competence	<input type="checkbox"/>	8-Bus Routings	<input type="checkbox"/>	9-Bus Stop Safety	<input type="checkbox"/>																																				
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<p>12. Sex: <input type="checkbox"/> 1-Female <input type="checkbox"/> 2-Male</p>			<p>13. AGE in years _____</p>																																																														
<p>14. The following number of MOTOR VEHICLES (Cars, trucks, vans) are in running condition at my home. (check one only)</p> <p>0 <input type="checkbox"/> 0 (None) 1 <input type="checkbox"/> One 2 <input type="checkbox"/> Two 3 <input type="checkbox"/> Three or more</p>																																																																	
<p>15. The combined TOTAL ANNUAL INCOME of all members of my household is:</p> <p>1 <input type="checkbox"/> Less than \$5,000 per year 4 <input type="checkbox"/> \$25,000 - \$35,000 per year 2 <input type="checkbox"/> \$5,000 - \$15,000 per year 5 <input type="checkbox"/> \$35,000 - \$45,000 per year 3 <input type="checkbox"/> \$15,000 - \$25,000 per year 6 <input type="checkbox"/> More than \$45,000 per year</p>																																																																	
<p>Comments:</p>																																																																	

PLEASE PLACE IN RETURN BOXES ON BUS.