

FINAL 4/7/93

CLAY COUNTY NEEDS AND ATTITUDES ASSESSMENT SURVEY

(Read) Hello, my name is _____ and I'm calling on behalf of Clay County. May I speak with someone over the age of 18? (Wait for respondent, once you find someone over 18, repeat first sentence and continue) The County is conducting a survey in order to assess Clay County citizens' needs and attitudes towards County government and its services. Your phone number was randomly selected from a computer generated list of phone numbers in Clay County. Would you have time now to respond to the 8 minute survey or would you like me to call back at a later time?

(If respondent asks you to call back) (Read) I will call back at a later time. Thank you.

(If respondent has time to complete survey) (Read) Your answers will be kept strictly confidential.

(Read) First, I would like to ask you a few questions regarding Clay County relations.

(Read the following questions)

1.0 How would you rate the quality of life in Clay County? Would you rate it as excellent, very good, average, fair, poor, or don't know?

2.0 I will be reading a list of Clay County services. Please tell me if you have had contact with any within the past year? If you have had contact with any, I will ask you to rate the overall quality of service provided. (Wait for yes or no response after each item)

(If NO, go to next one.) (If YES ask: Would you rate the quality of service provided as VERY GOOD, FAIR, POOR, or DON'T KNOW.)

Have you had contact with the:

2.01	County Assessor,	Y	N	DK	Rate: _____
2.02	County Attorney,	Y	N	DK	Rate: _____
2.03	County Auditor,	Y	N	DK	Rate: _____
2.04	County Court,	Y	N	DK	Rate: _____
2.05	County Extension,	Y	N	DK	Rate: _____
2.06	Dispatch 911,	Y	N	DK	Rate: _____
2.07	Highway Department,	Y	N	DK	Rate: _____
2.08	Motor Vehicle Office,	Y	N	DK	Rate: _____
2.09	Planning and Zoning Office,	Y	N	DK	Rate: _____
2.10	Recorder,	Y	N	DK	Rate: _____
2.11	Solid Waste Management Office,	Y	N	DK	Rate: _____
2.12	Sheriff's Department,	Y	N	DK	Rate: _____
2.13	Treasurer,	Y	N	DK	Rate: _____
2.14	Social Service Center,	Y	N	DK	(If YES, ask: Which program have you used?)
	Program: _____				Rate: _____
2.15	Public Health.	Y	N	DK	(If YES, ask: Which program have you used?)
	Program: _____				Rate: _____

3.0 Do you feel well informed regarding Clay County issues? Please respond with yes, no, or don't know.

4.0 What is your primary source of information regarding Clay County issues? Is it the newspaper, television, radio, word of mouth or other? (If the person responds with other, ask them to specify) Other: _____

5.0 Have you ever attended a County Board Meeting? Please respond with yes or no.

6.0 Do you feel Clay County voting locations are conveniently located? Please respond with yes, no, or don't know.

7.0 Currently, an issue before the State Legislature is the issue of voting by mail. Would you support or oppose voting by mail?

(Read) **Now, I would like to ask you a few questions about Clay County taxes, fees and services.**

8.0 I will read a list of issues. Please tell me if you feel Clay County should be involved with the following issues? Please respond with yes, no, or don't know.

- 8.1 Economic Development? Y N DK
- 8.2 Business Development Loans? Y N DK
- 8.3 Providing Public Transportation for Clay County Residents? Y N DK
- 8.4 Elderly Housing? Y N DK
- 8.5 Low Income Housing? Y N DK

9.0 If an increase in County property taxes were needed to maintain County services at their current level, would you support or oppose the increase?

(Read) **Now, I would like to ask you a few questions about environmental issues.**

10.0 I will be reading a list of programs. Please tell me if you participate in any by responding with yes, no, or don't know.

- 10.1 Recycling? Y N DK
- 10.2 Backyard Waste Composting? Y N DK
- 10.3 Household Hazardous Waste Exchange and Disposal? Y N DK
(Don't read unless clarification is needed) Ex: Paint/Cleaning Supplies.

11.0 Do you feel the County is too strict, about right, not strict enough, or don't know, in regulating septic systems?

(Read) **Now, I'd like to ask you a few questions about County development and infrastructure.**

- 12.0 How satisfied are you with the general condition of Clay County roads? Are you satisfied, dissatisfied, or don't know?
- 13.0 How satisfied are you with the general condition of Clay County bridges? Are you satisfied, dissatisfied, or don't know ?
- 14.0 Do you agree, disagree, or have no opinion that Clay County should promote rural residential development?
- 15.0 Do you agree, disagree, or have no opinion that Clay County should promote farmland preservation?

(Read) **Now, I'd like to ask you a few questions regarding general community services.**

16.0 I am going to list some community services. Do you think that Clay County should fund the following programs? Please respond with yes, no, or don't know.

- 16.1 County Park and Forest Y N DK
- 16.2 Bike Trails Y N DK
- 16.3 Clay County Fair Y N DK
- 16.4 Historical Society Y N DK
- 16.5 Hjemkomst Center Y N DK
- 16.6 Regional Library Y N DK
- 16.7 Buffalo River State Park Y N DK
- 16.8 Recreational or Commercial Development along the Red River Y N DK

(Read) **The next section deals with public safety.**

17.0 I am going to list some issues. Do you feel the following issues are of concern in Clay County. Please respond with yes, no, or don't know.

17.1	Vandalism	Y	N	DK
17.2	Drug or Substance Abuse	Y	N	DK
17.3	Juvenile Crime	Y	N	DK
17.4	Highway Safety	Y	N	DK
17.5	Driving Under the Influence	Y	N	DK
17.6	Domestic Violence	Y	N	DK

18.0 Do you feel that County Law Enforcement responds to a call in a reasonable amount of time? Please respond with yes, no, or don't know.

(Read) **The last section deals with demographic information. Let me remind you that your answers are strictly confidential.**

19.0 How long have you lived in Clay County? Have you lived in Clay County less than 1 year, 1 to 5 years, 6 to 10 years, or more than 10 years?

20.0 What is your marital status? Are you single, married, separated/divorced, or widowed?

21.0 How many dependent children 18 years of age or younger do you have living in your household? (Read if the person doesn't respond) Do you have no children, 1, 2, 3, 4, 5, or 6 or more?

22.0 What is the highest level of education that you have completed? Please stop me when I have read the category that represents your educational background. Some high school, high school diploma or GED, technical degree, bachelors degree, or masters or doctors degree.

23.0 Are you employed full-time, part-time or not currently employed?

24.0 I will read categories of income. Please stop me when I read the category that includes your total household income before taxes in 1992. Less than \$10,000, 10,000 to 24,999, 25,000 to 39,999, 40,000 to 54,999, 55,000 to 69,999, or 70,000 and over.

25.0 I will read categories of ages. Please stop me when I read the category that includes your age. 18 to 24, 25 to 34, 35 to 44, 45 to 54, 55 to 64, or 65 and over.

26.0 Do you live in the city of Moorhead, a rural subdivision, a small city, or in the country.

(Read) Would you like to make comments on any topic we discussed? (Write comments below)

(Read) **This completes our survey. Thank you for your time and your help. Good night.**

(Complete this question after interview. Do not read, determine by the voice)

28.0 Indicate gender. Male or Female.