

Karen Perrin, M.S. in LIS

Technical Reference Librarian
Policy and Research Center
Illinois Department of Transportation



- ▶ B.A. in English from Southern Illinois Univ., Carbondale IL, 1995
- ▶ 6 years at SIU-C's Morris Library, Carbondale IL
- ▶ 7 years as a Library Specialist at SIU-School of Medicine Library, Springfield IL
- ▶ M.S. in Library and Information Science from the Univ. of Illinois at Urbana-Champaign, May 2007
- ▶ Head Librarian (solo) at the Illinois Department of Transportation, Oct. 2007 – present

Library Interests and Inspiration:

FBI Library Awareness Program



Paula Kaufman
University Librarian,
Dean of Libraries,
Professor of Library
Administration
UIUC

- ▶ Began during Cold War–1973
- ▶ Ongoing in 1987, two FBI agents came to Columbia University’s Math and Science Library and requested details about library activities of specific foreign patrons; Ms. Kaufman “explained that we were not prepared to cooperate with them” ...”and they were not welcome” at her library
- ▶ Through the course of this “program” over 100 librarians were investigated by the FBI to determine “whether they were acting at the behest of the Soviet government”

Source: *From the Palmer Raids to the Patriot Act: A History of the Fight for Free Speech in America* by Christopher M. Finan (Beacon Press, 2007)

- ▶ Related library interest – discovering methods for government and corporate librarians to cultivate positive attitudes toward public access to information and protection of civil liberties while balancing image of parent agency
- ▶ Other interests associated with current position at IDOT include: knowledge and record management; establishment of archival policy collection; electronic public dissemination of IDOT information through the Illinois State Library Document Deposit Program
- ▶ Personal interest: Children’s and Young Adult literature and library services

Graduate School of Library and Information Science, University of Illinois at Urbana–Champaign



Or you can see suggestions for curriculum concentrations here:
<http://www.lis.uiuc.edu/programs/ms/curriculum.html>

The UIUC LIS master's degree program requires 40 hours of graduate study, including two core courses:

LIS 501: Information Organization and Access
LIS 502: Libraries, Information, and Society

Courses I took in addition to two core courses:

- Reference and Information Services (**Favorite**)
- Cataloging and Classification I (**Most Useful**)
- Legal Issues in LIS (**Saves me from lawsuit**)
- Administration and Mgmt. of Libraries
- Intro to Network Systems
- Searching Online Information Systems (**Useful**)
- Storytelling (**Fun**)
- Literature and Resources Children (**Fun**)
- Literature and Resources Young Adult (**Fun**)

Link to current course list:

<http://www.lis.uiuc.edu/oc/courses/catalog/course-list.html>

Selected Readings from Graduate Work: LIS 501

- ▶ Agre, Phil. (1995). "Institutional Circuitry: Thinking about the Forms and Uses of Information". Technology and Libraries 14 (4): 225-230.
- ▶ Brown, John Seely and Paul Duguid. (1996). "The Social life of Documents". First Monday 1 (1).
- ▶ Wilson, T.D.(2000). "Human Information Behavior". Informing Science 3(2).
- ▶ Choo, Chun Wei. (1999). "The Art of Scanning the Environment". Bulletin of the American Society for Information Science 25 (3): 21-24
- ▶ Kuhlthau, Carol Collier. (1999) "Accommodating the User's Information Search Process: Challenges for Information Retrieval System Designers". Bulletin of the American Society for Information Science 25 (3): 12-16
- ▶ Tenopir, Carol. (2003). "Use and Users of Electronic Library Resources: An Overview and Analysis of Recent Research Studies". Washington, D.C.: Council on Library and Information
- ▶ Ross, Catherine S. (1999). "Finding Without Seeking: What Readers Say about the Role of Pleasure-reading as a Source of Information". Exploring the Contexts of Information Behavior, edited by Thomas D. Wilson and David K. Allen. London: Taylor Graham, pp. 343-355
- ▶ Seaman, David. (2003). "Deep Sharing: A Case for the Federated Digital Library". EDUCASUE Review, July/August, 10-11
- ▶ Schottlander, Brian E.C. (2003). "Why Metadata? Why Me? Why Now?" Cataloging and Classification Quarterly 36 (1/2): 19-29
- ▶ Greenberg, Jane. (2002) "Metadata and the World Wide Web". In Allen Kent and Carolyn M. Hall (Eds.), Encyclopedia of Library and Information Science. New York: Marcel Dekker, 244-261.
- ▶ Tonta, Yasar. (1992). "Analysis of Search Failures in Document Retrieval Systems: A Review". Public-Access Computer Systems Review 3 (1): 4-53.
- ▶ Hutchins, W.J. (1997) "The Concept of 'Aboutness' in Subject Indexing". In K. Sparck-Jones and P. Willet, Readings in Information Retrieval, Morgan Kaufmann.
- ▶ Koch, Traugott, et al. (1997). "The Role of Classification Schemes in Internet Resource Description and Discovery". Work Package 2 of Telematics for Research project DESIRE. UKOLN Metadata Group. Last updated 1999.
- ▶ Fidel, Raya. (1994). "User-centered Indexing". Journal of the American Society of Information Science 45 (8): 572-576.
- ▶ Mai, Jens-Erik. (2003). "The Future of General Classification". Cataloging and Classification Quarterly 37 (1/2): 3-12.
- ▶ Smith, Abby. (1999). "The Future of the Past: Preservation in American Research Libraries". Washington DC: Council on Library and Information Resources, 1999.
- ▶ Kaufman, Paula. (2001). "Whose Good Old Days are These? A Dozen Predictions for the Digital Age". Co-published simultaneously in Journal of Library Administration 35 (3): 5-19; and Impact of Digital Technology on Library Collections and Resource Sharing (ed: Sul H. Lee_ 2001, 5-19

Selected Readings from Graduate Work: LIS 502

- ▶ Abbott, Andrew. (Winter 1998). "Professionalism and the Future of Librarianship". Library Trends. 46 (3): 430–443
- ▶ Asheim, Lester. (Sept 1953). "Not Censorship but Selection". Wilson Library Bulletin 28: 63–67.
- ▶ Buschman, John E. (1983). Dismantling the Public Sphere. Libraries Unlimited, Westport, CT.
- ▶ Clanchy, M.T. (1982). "Looking Back from the Invention of Printing". Quarterly Journal of the Library of Congress. 39 (3): 169–183.
- ▶ Estabrook, Leigh. (Summer 1986). "Librarianship and Information Resources Management: Some Questions and Contradictions". Journal of Education for Library and Information Science. 27 (1): 3–11.
- ▶ Foerstel, Herbert N. (2004). Refuge of a Scoundrel: the Patriot Act in Libraries. Libraries Unlimited, Westport, CT.
- ▶ Frazier, Kenneth. (Jan. 2001). "The Librarian's Dilemma: Contemplating the Costs of the 'Big Deal': Online Journal Aggregators". Presented at an EBSCO executive seminar, Washington D.C. Available online: D-Lib Magazine 7(3): Mar 2001
- ▶ Fuller, Wayne E. (1972). The American Mail: Enlarger of the Common Life. University of Chicago Press.
- ▶ Heins, Marjorie. (Oct.18, 2002). The Next Frontier: "Intellectual Property" and Intellectual Freedom. Julie M.Boucher Memorial Lecture, Colorado Association of Libraries.
- ▶ Lessig, Lawrence. (Nov./Dec. 2001) "The Internet Under Siege". Foreign Policy. 56–65
- ▶ Mill, John Stuart. (original 1869). On the Liberty of Thought and Discussion. Ch. 2.
- ▶ Murray, Laura. (Oct. 2004). "Protecting Ourselves to Death: Canada, Copyright and the Internet". First Monday. 9 (10).
- ▶ Odlyzko, A.M. (2002). "The Rapid Evolution of Scholarly Communication". Bits and Bucks: Economics and Usage of Digital Collections.
- ▶ Okerson, A. (Spring 2000). "Are We There Yet? Online E-Resources Ten Years After". Library Trends. 48 (4):671–693.
- ▶ Schwarzkopf, Leroy C. (1978) "The Depository Library Program and Access by the Public to Official Publications of the United States Government". Government Publications Review. 5 (2): 147–156.
- ▶ Waters, Don. (April 2004). "Preserving the Scholarly Commons in the Digital Era". Workshop on Scholarly Communications as Commons, Bloomington, IN.
- ▶ Willinsky, John. (2002). "Copyright Contradictions in Scholarly Publishing". First Monday. 7 (11)

Transportation Library Community:

- ▶ I assumed listservs would be in place at the bare minimum
- ▶ I knew of one other local transportation library (Hanson's Prof. Services)
- ▶ I hoped other state DOT's would have professional degreed librarians along with some support staff
- ▶ I assumed I'd have to start with the one local transportation library I knew and then spend years building up contacts on a more or less random basis
- ▶ Not only were excellent listservs in place through MTKN and SLA-Trans. Div. (Translib); I also encountered well-established consortiums, knowledge networks, and OCLC transportation communities
- ▶ Within the first week on the job I had received welcome phone calls or emails from no less than ten other transportation librarians and the communications kept coming for the first several months
- ▶ I was a bit disappointed with the staffing levels at other state DOT libraries; but this is a challenge for the future

Expectations

Realities

Recommendations: Transparency in Government, the Library's Role

Visit the Secrecy Report Card 2008: Indicators of Secrecy in the Federal Government to learn more about the lack of transparency in government

<http://www.openthegovernment.org/otg/SecrecyReportCard08.pdf>

(created by librarians, journalists, government officials, etc. – not a group of paranoid wingnuts)



“Government Should Be Transparent:

Transparency promotes accountability and provides information for citizens about what their Government is doing. Information maintained by the Federal Government is a national asset. My Administration will take appropriate action, consistent with law and policy, to disclose information rapidly in forms that the public can readily find and use. Executive departments and agencies should harness new technologies to put information about their operations and decisions online and readily available to the public. Executive departments and agencies should also solicit public feedback to identify information of greatest use to the public.”

Barack Obama, MEMORANDUM FOR THE HEADS OF EXECUTIVE DEPARTMENTS AND AGENCIES
Feb. 10, 2009

“The Government should not keep information confidential merely because public officials might be embarrassed by disclosure, because errors and failures might be revealed, or because of speculative or abstract fears. Nondisclosure should never be based on an effort to protect the personal interests of Government officials at the expense of those they are supposed to serve.” Barack Obama, MEMORANDUM FOR THE HEADS OF EXECUTIVE DEPARTMENTS AND AGENCIES Jan.21,

2009

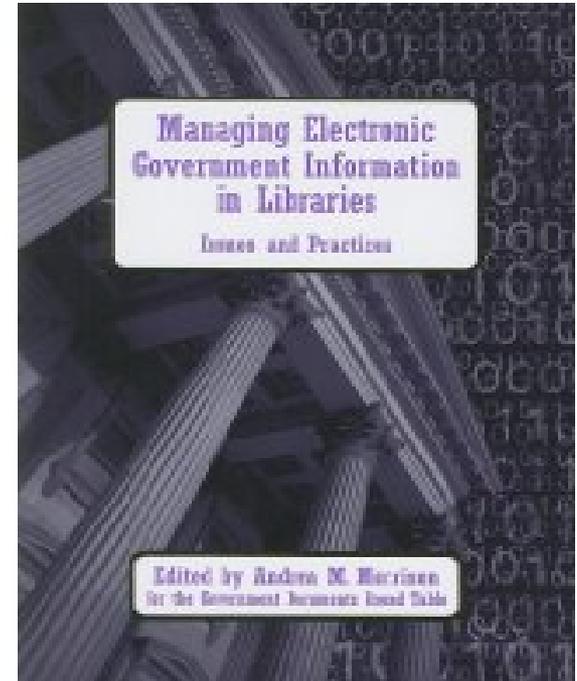
Additional Recommendations:

- ▶ **Networking and Resource Sharing:** Keep up the good work without complacency; both areas currently seem to be handled well but there is always room for improvement
- ▶ **Marketing and Publicity:** We can not sit back and focus solely on research and collection development -- library services should weave themselves into the fabric of needs of the entire organization; i.e. transportation organizations are not just engineers, what other functions can we support? Records, forms, and policy mgmt.? Administrative and clerical support? IT support? Legal staff? Copyright info? Professional membership center? First anticipate needs through communication with employees, then provide materials and services to support those needs, then advertise so materials and services utilized fully. Don't wait for them to come to you.
- ▶ **Providing Access and Keeping Stats:** Libraries need to engage in shameless self-promotion more often - provide access to resources in the quickest and easiest ways possible and then tell everyone (electronic routing of table of contents; online tutorial for searching the library collection via the online catalog; interlibrary loan services). Now that you have provided access to all these resources, keep track of every single transaction no matter how small - keeping stats is absolutely vital in the current era of budgetary shortfalls - libraries are often undervalued or completely mystifying to administration, stats are a great asset in this battle
- ▶ **Innovate:** Less staff means more stress, how can we devise ways to streamline processes and then share breakthroughs and good tips with rest of transportation library community

Recommended Resource:

Managing Electronic Government Information in Libraries

- ▶ This guide from ALA's Government Documents Round Table (GODORT) provides the necessary resources librarians can use to connect patrons to specific information via government sites and electronic documents. Managing and providing access to the ever-expanding wealth of electronic government information now available presents a significant challenge for librarians, even those who are government documents specialists
- ▶ In part one, the contributing authors discuss historical contexts and contemporary issues of electronic government collections.
- ▶ In part two, they give practical guidance for implementing and improving services.
- ▶ Navigates the local, state, federal, and international e-government landscape; provides in-depth description and examples for cataloging electronic government documents; suggests outreach methods for sharing resources internally and externally; and recommends practical tips for keeping up with electronic government information.



Library and Information Communities for Future Best Practices and Priorities:

- Local library systems and consortiums; State Libraries
- Online Information and Retrieval Communities (Google and Amazon)
- Transportation Library Connectivity Pooled Fund
- Knowledge and Record Management Communities (ARMA)
- Electronic and Digital Archival Communities (Museums and Library of Congress – National Digital Information Infrastructure and Preservation Program)
- Also SLA and TKN and Library Schools
- ▶ Library Advisory Committee within your organization
- ▶ Public Policy Communities; including the current Presidential Administration
- ▶ TKN (Transportation Knowledge Networks) (MTKN, ETKN, WTKN)
- ▶ SLA – Transportation Division and Solo Librarians Division
- ▶ Library Schools

Best Practices

Priorities