

Passenger Transportation Plan

DMATS & RPA8
Report FY 2011-2015



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Overview

The Passenger Transportation Plan (PTP) is a creation of the State of Iowa to incorporate federal requirements for coordinated planning from the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for users (SAFETEA-LU), along with Executive Order 13330; Human Services Transportation Coordination. The PTP will provide needs-based project justification for all transit programs. The Iowa Department of Transportation requires East Central Intergovernmental Association (ECIA) to be responsible for the Passenger Transportation Plan for the Dubuque Metropolitan Area Transportation Study (DMATS) and Regional 8 Planning Affiliation (RPA 8). The ECIA staff consists of the Transportation Planning and Information Technology; Jake Ironside, Transportation Director; Chandra Ravada, and the newly created Mobility Manager; Bridget Bartlett. This group helps create, prepare, evaluate and submit the PTP document.

Region 8 includes the areas of Dubuque, Delaware, Jackson and Clinton Counties. The Jule, or otherwise known as Keyline Transit serves the City of Dubuque, and the Regional Transit Authority (RTA) provides services to individuals living in Dubuque, Delaware and Jackson Counties. Clinton Municipal Transit Administration (MTA) provides services within the city limits of Clinton, and River Bend Transit provides services to Clinton County.

This past year, the Mobility Manager re-invigorated the Transit Action Group (TAG) and relied on members help to list and prioritize needs. In addition to the TAG, the Mobility Manager continues to meet with various human service agencies on an individual basis to address their ongoing transportation needs. The Mobility Manager continues to stay involved and in touch with the needs of the consumers by attending various human service meetings throughout all three counties. A full list of these meetings and additional meetings can be found in part B of this section.

Process Discussion

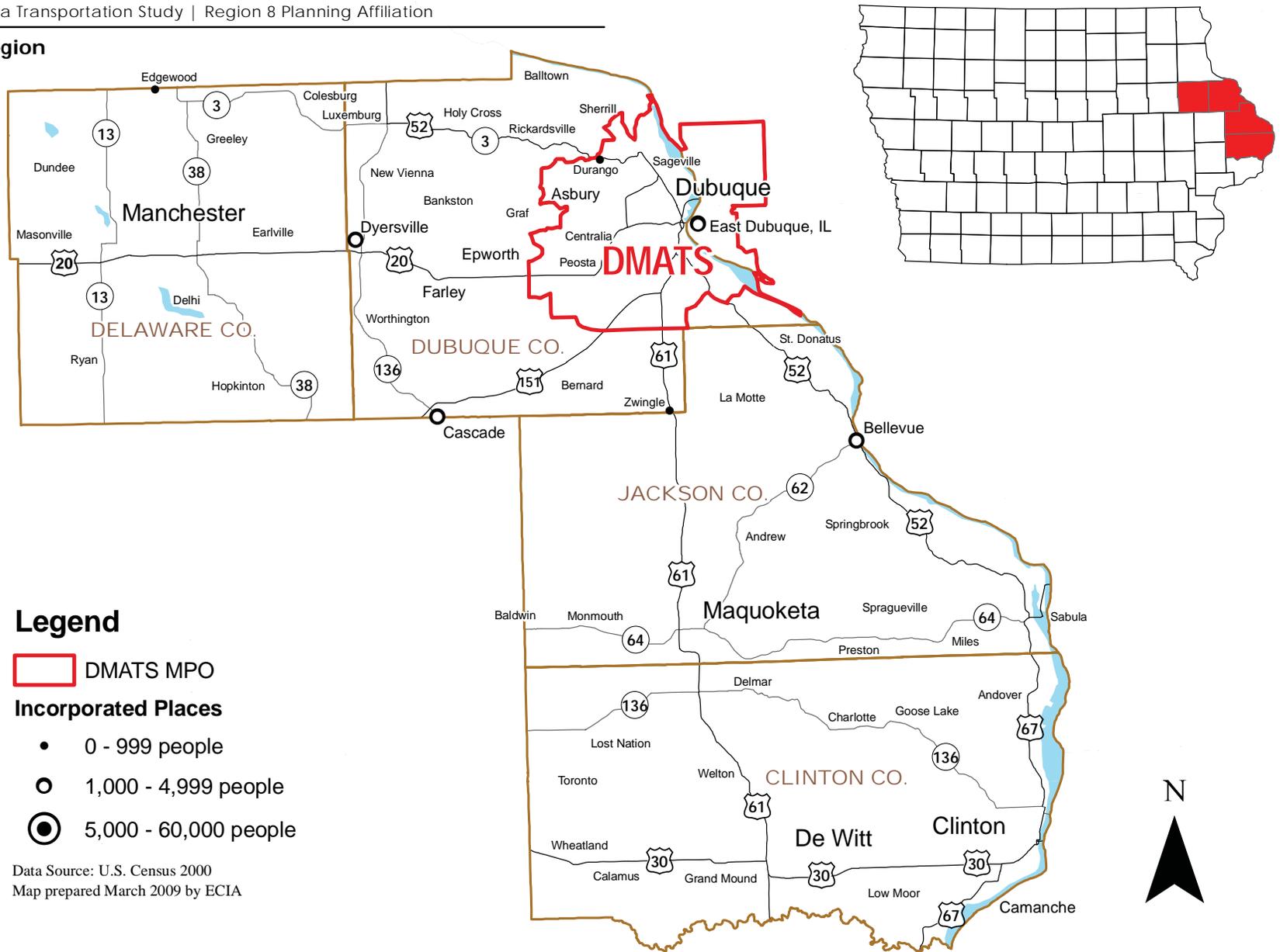
The Transit Action Group (TAG) met throughout the 2010 calendar year and continues to meet on a regular basis to solve transportation barriers. The TAG group initially started as an informational group, however it has since evolved into a group that identifies and solves transportation barriers. After the first few TAG meetings it was clear that the group needed to stop their efforts and develop an action plan. Margi Ness from United We Ride facilitated those Action Plan Meetings to help the group organize their tasks.

A survey was also sent out in January of 2011 requesting members to add any additional needs and prioritize the current needs list. The group has to yet finalize their Action Plan, however the group is more focused now and members are excited to accomplish those projects.

Passenger Transportation Development Plan

Dubuque Metropolitan Area Transportation Study | Region 8 Planning Affiliation

DMATS and RPA 8 Region



Introduction

Previous public input was gathered by a group of meetings in each county. People were encouraged to attend via posters that were posted throughout each county, advertisements in each respecting newspaper, and radio interviews conducted in all three counties. An iPod shuffle was even raffled off to get as many people to attend as possible.

Review of Prior Public Input (and new inputs) Concerning Needs

Previous public meetings were held in October 2008 in Clinton County and Dubuque County to gain feedback from the community regarding needs and gaps. The needs from last year's public input meetings included:

- Expanding hours and days of service
- Providing routes where there are gaps (i.e. Clinton to Camanche, Dubuque to Iowa City, Dubuque to Cascade, etc.)
- Expand routes within city limits (Dubuque, Manchester, Maquoketa, and Clinton)
- Provide shorter wait times
- Reduce ride times
- Increase number of bus stops
- Offer better marketing materials, and education on how to ride the bus
- Provide driver training
- Improve security on buses
- Provide a more affordable service
- Improve customer fare collection
- Accessible cab service
- Continuation funding JARC and New Freedoms

The following charts are a summary of prior public input for each area; Dubuque, Delaware, & Jackson Counties, The City of Dubuque, the City of Clinton and Clinton County. The chart includes information on a description of the project, the agency who recommended the project, and the status as of January 2011.

Prior Service Projects and Needs for Dubuque, Delaware and Jackson Counties 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
Dubuque County					
1	Accessible Cab Service	Area Residential Care, Goodwill, Region 8	Assist cab companies with become accessible for everyone	X	Project still pending
2	Market for Employer Incentives	Opening Doors, Multicultural Center, Sierra Club	Encourage employers to utilize the tranist systems		Publicize employer incentives, facilitate a lunch & learn for interested parties; Mobility Coordinator
3	Paving Dubuque Facility	Region 8 RTA	Place 2nd and Final coat asphalt on Dubuque Facility Parking lot		Apply for funding consideration under PTIG Program in 2010
4	Bus Storage Facility Dyersville	Region 8 RTA	Purchase Land and Construct Bus Storage Facility	X	Project still pending due to local funding constraint
Delaware County					
5	Manchester In Town Evening Service	Delaware County Public Input meeting (Consumers, Board of Supervisors)	Mon-Sun Evening 6:30-10:30	X	Secure funding or provide a volunteer driver, or contract with a private provider for service
6	Dundee to Manchester	Unlimited Services	8:00-5:00 Mon-Sat	X	Project pending due to funding constraints
Jackson County					
7	Maquoketa In Town Service	Jackson County Central Point Coordinator, Tri State Dialysis	Evening and Weekends 2X Per Month	X	Project Implemented
8	Offer same day service, or demand response	Developing Alternative Choices, Central Point Coordinator, Crestridge	Provide services on an on call basis		Project pending due to funding constraints

Prior Service Projects and Needs for Dubuque, Delaware and Jackson Counties 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
All Three Counties					
9	Expand Hours	Public Input	Expand hours to include late afternoons, evenings, weekends and holidays for all three counties	X	Secure funding or provide a volunteer driver and/or van pool, or contract with a private provider for service
10	Add more wheelchair buses	Area Residential Care	Add to wheelchair accessible fleet	X	Secure funding or provide a volunteer driver and/or van pool, or contract with a private provider for service
11	More days and times for Iowa City Route	Scenic Valley Area Agency on Aging	Provide an additional route weekly to Iowa City	X	Secure funding or provide a volunteer driver and/or van pool, or contract with a private provider for service
12	Website Announcements	Unlimited Services, Developing Alternative Choices, Area Residential Care, Goodwill, Edgewood Convelascent Home	Post delays and cancellations to routes on RTA website		Newspaper, Radio, Television, and updating website; Mobility Coordinator
13	Driver Training First Aid/CPR Defensive Driving, Sensitivity, Passenger Assistance	Developing Alternative Choices, Goodwill, Area Residential Care, Region 8 RTA	Schedule Driver Training First Aid/CPR Defensive Driving, Sensitivity, Passenger Assistance	X	On Going
14	Replace (2) 158" WB Buses	Region 8 RTA to accommodate increase need from community	Purchase (2) Light Duty Buses		Fundraising efforts underway to secure local match to open grant
15	Radio Tower	Region 8 RTA	Purchase Radio Tower for Dubuque Facility		Project pending consideration under FY 2010 Appropriations
19	Low Floor Accessible Mini Vans	Crestridge, Edgewood Convelescant Home, Region 8 RTA	Purchase (2) low floor minivans		Program in TIP for possible federal funding or purchase used from other transit systems

Prior Service Projects and Needs for Dubuque, Delaware and Jackson Counties 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
16	Continuation funding of State Transit Assistance	Region 8 RTA	Operating Assistance for Day-To-Day Operation	X	Operating Assistance for Day-To-Day Operation
17	Continuation funding of Federal Operating Assistance	Region 8 RTA	Operating Assistance for Day-To-Day Operation	X	Operating Assistance for Day-To-Day Operation
18	Continuation funding of Job Access Reverse Commute	Region 8 RTA	Operating Assistance for Continuation of Previously Funded Project	X	Job Access Reverse Commute
19	Continuation funding of New Freedoms	Region 8 RTA	Operating Assistance for Continuation of Previously Funded Project	X	New Freedoms
20	Continuation funding of STA Special Projects	Region 8 RTA	Service Expansions Identified in PTDP	X	Service Expansions Identified in PTDP
21	Medicaid	Region 8 RTA	Operating Assistance for Day-To-Day Operation	X	Operating Assistance for Day-To-Day Operation to transport eligible passengers - ongoing
22	Maintenance Equipment	Region 8 RTA	Purchase Maintenance Equipment capable of providing Transit System with In-House Maintenance Capacity	X	Project pending consideration under FY 10 Appropriations
23	Portable Bus Wash Equipment	Region 8 RTA	Purchase Portable Bus Wash Equipment	X	Project pending consideration under FY 10 Appropriations

Prior Service Projects and Needs for the City of Dubuque and East Dubuque 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
1	Expanded hours and days of service	Consumers and Human Service Providers (Hills & Dales, Area Residential Care, Iowa Workforce Development Center, Opening Doors)	Evening, Weekend (Sunday), Holiday Service	X	Add hours of service or contract out for additional hours of service from another provider
2	Equalize AM and PM Pullouts	The Jule Consumers	Adjust pullout schedules to deploy service equally throughout the city	X	Transit Study in progress to examine need and options to meet need
3	Provide bike racks	The Jule Consumers and Sierra Club	Purchase and install bike racks for riders		Coordinate with city and Sierra Club for funding
4	Reduce ride times on routes	The Jule Consumers and Human Service Providers (The Multicultural Center, Area Residential Care)	Shorten routes or add additional buses to existing routes	X	Transit Study in progress to examine need and options to meet need
5	Greater geographic coverage of routes	The Jule Consumers and Human Service Providers (DHS, LSI, etc.)	Keywest, West End Expansion	X	Realign and/or extend routes to more areas of City
6	Greater Accessibility to Service	The Jule Consumers and Human Service Providers (DHS, LSI, Families First, Unified Therapy Services)	Shorten wait times, adjust route pickup times, increase number of bus stops	X	Secure funding or contract out for additional services

Prior Service Projects and Needs for the City of Dubuque and East Dubuque 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
7	More affordable Service	The Jule Consumers and Human Service Providers (Opening Doors, Multicultural Center)	Reduce or eliminate fares	X	Secure funding and/or contract out for additional services
8	Knowledge of routes, schedules, and service options for consumers	The Jule Consumers and Human Service Providers (Iowa Workforce Development Center, Multicultural Center)	Increase knowledge of and market routes and fares	X	Marketing Plan scheduled for FY 2010; public presentations, City Channel 8, Advertising, press releases
9	Passenger Rail Service Between Chicago and Dubuque	City of Dubuque	Passenger Rail Service Between Dubuque and Chicago	X	Interest groups still meeting and efforts to lobby state/federal support ongoing
10	Bus Replacements	The Jule, to assist with increase in services suggested by community	Replace 35' HD buses		Secure Funding through STA or ICAAP
12	Bus Replacements	The Jule, to assist with increase in services suggested by community	Replace 22' MD buses	X	Secure Funding through STA or ICAAP
13	Improve customer fare collection system	The Jule	Electronic fareboxes	X	Secure Funding through FOA

Prior Service Projects and Needs for the City of Dubuque and East Dubuque 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
14	Improve security on buses	The Jule Consumers and The Jule	Install security systems on buses	X	Security cameras being installed as funding is available
15	Improve fleet dispatch efficiency	The Jule	Install GPS and MDT systems	X	GPS installations ongoing as funding is available
16	Improve facility security	The Jule	Upgrade existing security system	X	Secure Funding and upgrade existing security systems
17	State Transit Assistance	The Jule	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation
18	Federal Operating Assistance	The Jule	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation
19	Job Access Reverse Commute	The Jule	Operating Assistance for Continuation of Previously Funded Project	X	Job Access Reverse Commute
20	New Freedoms	The Jule	Operating Assistance for Day-To-Day Operation	X	New Freedoms
21	STA Special Projects	The Jule	Service Expansions Identified in PTDP	X	Competitive grant
22	ICAAP Funding	The Jule	Service Expansions Identified in PTDP	X	Competitive grant

Prior Service Needs and Projects for the City of Clinton 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
1	Expanded Hours and Days of Service	Residents of Clinton and Camanche	Evening Service to midnight/Weekend Service/Holiday Service	X	28E Agreement with the City of Fulton to assist with the operational funds.
2	Camanche - Fulton Route	Residents in Camanche, Clinton and Fulton	Extend existing routes to connect them with the cities of Camanche and Fulton	X	28E Agreement with the City of Fulton to assist with the operational funds.
3	Clinton to Camanche Route	Residents in Camanche, Clinton, Iowa at Work, LSI, Public Input	Fixed route from Clinton to Camanche		28E Agreement with the City of Fulton to assist with the operational funds.
4	Route revisions- Cam Ave Branch Hill	Residents of Clinton and Caroline Avenue	Re-Reoute Branch Line to avoid unimproved roads		Implement route revisions and budget funds through City of Clinton Council budget process
5	13th/Millcreek Route	Iowa At Work and LSI, Public Input	Provide rides for Ashford University Students to each campus		City of Clinton Council agreeing on budgeted amount to fund new service.
12	Driving staff in need of training	Clinton MTA	Increase training on first Aid/CPR, Defensive Driving & Passenger Assistance		Ongoing as new drivers are hired
6	GPS/AVL Technology	Clinton MTA	Equipment for buses to ensure accurate pick up and drop offs		Apply through statewide fuding process and local budget
7	Shop Equipment	Clinton MTA	Replace and maintaintance of equipment		Apply through statewide fuding process and local budget

Prior Service Needs and Projects for the City of Clinton 2010

Number	Service Need	Agency(s)	Project	Previously Identified	Status
8	Dispatch Software	Clinton MTA	Software to assist with dispatching, scheduling, and accurate timelines		Apply through statewide funding process and local budget
9	State Transit Assistance	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation
10	Federal Operating Assistance	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation
11	Job Access Reverse Commute	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	Job Access Reverse Commute
12	New Freedoms	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	New Freedoms
13	STA Special Projects	Clinton MTA	Service Expansions Identified in PTDP	X	Competitive grant
14	ICAAP Funding	Clinton MTA	Service Expansions Identified in PTDP	X	Competitive grant

The following charts are a summary of current public input for each area; Dubuque, Delaware, & Jackson Counties, The City of Dubuque, the City of Clinton and Clinton County. The chart includes information on a description of the project, the agency who recommended the project, the status of the project including implementation status.

Current Service Projects and Needs for Dubuque, Delaware and Jackson Counties 2011					
Number	Service Need	Agency(s)	Project	Previously Identified	Status
Dubuque County					
1	Accessible Cab Service	Area Residential Care, Goodwill, Region 8	Assist cab companies with become accessible for everyone	X	Project Ongoing; discussion with local resident regarding creation of accessible cab service in Dubuque; possible partnership with Keyline for JARC/New Freedoms funding and services thereto. Implementation FY 2012
2	Market for Employer Incentives	Opening Doors, Multicultural Center, Sierra Club	Encourage employers to utilize the tranist systems	X	Project Ongoing; publicize employer incentives with direct mail to businesses in Dubuque's Industrial Park West & Peosta. Implementation FY 2012
3	Paving Dubuque Facility	Region 8 RTA	Place 2nd and Final coat asphalt on Dubuque Facility Parking lot	X	Project pending due to funding constraints. Implementation FY 2013
4	Bus Storage Facility Dyersville	Region 8 RTA	Purchase Land and Construct Bus Storage Facility	X	Project pending due to lack of available/affordable space. Implementation FY 2015
5	Maintenance Equipment	Region 8 RTA	Purchase maintenance equipment for light duty routine maintenance at Dubuque facility		Project pending due to funding constraints. Implementation FY 2013
Delaware County					
6	Manchester In Town Evening Service	Delaware County Public Input meeting (Consumers, Board of Supervisors)	Mon-Sun Evening 6:30-10:30	X	Project Pending; meet with Delaware County Advisory Board to discuss implementation of a volunteer driver service with assistance from RTA for a used but reliable minivan. Project pending until a vehicle can be located and purchased. Implementation FY 2012
7	Dundee to Manchester	Unlimited Services	8:00-5:00 Mon-Sat	X	Project Pending; meet with Delaware County Advisory Board to discuss implementation of a volunteer driver service with assistance from RTA for a used but reliable minivan. Project pending until a vehicle can be located and purchased. Inerim service using RTA pending acquisition of additional equipment after RTA lost 4 buses due to engine transmission failures and accidents. Implementation FY 2012

Current Service Projects and Needs for Dubuque, Delaware and Jackson Counties 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
Jackson County					
8	Maquoketa In Town Service	Jackson County Central Point Coordinator, Tri State Dialysis	Evening and Weekends 2X Per Month	X	Project pending; however the RTA has marketed recreational trips to the Ohnward Fine Arts Center scheduled through Scenic Valley and Senior Center. Additional trips planned and marketing to expand. Implementation FY 2011
9	Offer same day service, or demand response	Developing Alternative Choices, Central Point Coordinator, Crestridge	Provide services on an on call basis	X	Project pending due to funding constraints. Implementation FY 2011
10	Facility Maintenance/Improvements	Region 8 RTA	Install floor drains in garage		Project pending due to funding constraints. Implementation FY 2012
All Three Counties					
11	Expand Hours	Public Input	Expand hours to include late afternoons, evenings, weekends and holidays for all three counties	X	Project Pending; secure funding or provide a volunteer driver and/or van pool, or contract with a private provider for service. Special trips have been scheduled through Scenic Valley Area Agency on Aging. Implementation FY 2012
12	Add more wheelchair buses	Area Residential Care	Add to wheelchair accessible fleet	X	Project Completed; (6) buses purchased in FY 2010, however (4) buses lost due to engine/transmission failures and accidents. Fundraising underway to secure local match when additional funding becomes available. Implementation FY 2011
13	More days and times for Iowa City Route	Scenic Valley Area Agency on Aging	Provide an additional route weekly to Iowa City	X	Project Completed; services expanded to (3) scheduled trips per month. TMS Brokerage has forced RTA to expand service to Iowa City on demand as drivers and equipment permit. Implementation FY 2011

Current Service Projects and Needs for Dubuque, Delaware and Jackson Counties 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
14	Mobility Coordinator	Members of the TAG	Continue with Mobility Coordination funding		Project Ongoing; funding from New Freedoms STA Special Projects
14	Website Announcements	Unlimited Services, Developing Alternative Choices, Area Residential Care, Goodwill, Edgewood Convelascant Home	Post delays and cancellations to routes on RTA website	X	Project Continually ongoing. Implementation FY 2011
15	Driver Training First Aid/CPR Defensive Driving, Sensitivity, Passenger Assistance	Developing Alternative Choices, Goodwill, Area Residential Care, Region 8 RTA	Schedule Driver Training First Aid/CPR Defensive Driving, Sensitivity, Passenger Assistance	X	Project Ongoing; joing training being conducted with RTA and Keyline drivers as time and funding for training permits. Implementation FY 2011
16	Replace (2) 158" WB Buses	Region 8 RTA to accommodate increase need from community	Purchase (2) Light Duty Buses	X	Project Completed; (6) buses purchased in FY 2010, however (4) buses lost due to engine/transmission failures and accidents. Fundraising underway to secure local match when additional funding becomes available. Implementation FY 2011
17	Radio Tower	Region 8 RTA	Purchase Radio Tower for Dubuque Facility	X	Project pending consideration under FY 2010 Appropriations. Implementation FY 2013
18	Low Floor Accessible Mini Vans	Crestridge, Edgewood Convelescant Home, Region 8 RTA	Purchase (2) low floor minivans	X	Project Pending; more minivans needed. (1) used minivan purchased from Heart of Iowa. RTA continues to monitor DOT classifieds for additional equipment. Implementation FY 2012
19	Scheduling software upgrade	Region 8 RTA	Purchase upgrade to CTS scheduling software and integrate with MDT/AVL		Project Pending; basic software package purchased with local funds, DOT exploring other ITS funding to assist in the cost of upgrading to wireless MDT/AVL. Implementation FY 2012
20	Maintenance Equipment	Region 8 RTA	Purchase Maintenance Equipment capable of providing Transit System with In-House Maintenance Capacity	X	Project under consideration. Implementation FY 2013
21	Portable Bus Wash Equipment	Region 8 RTA	Purchase Portable Bus Wash Equipment	X	Project Pending; existing equipment upgraded to accommodate needs. Implementation FY 2012

Current Service Projects and Needs for Dubuque, Delaware and Jackson Counties 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
22	Continuation funding of State Transit Assistance	Region 8 RTA	Operating Assistance for Day-To-Day Operation	X	Funding reduced in FY 2010 and FY 2011 due to the economy and the lack of sales tax collections that fund STA. Implementation FY 2011
22	Contunuation funding of Federal Operating Assistance	Region 8 RTA	Operating Assistance for Day-To-Day Operation	X	Funding frozen in FY 2011 at FY 2010 levels due to continuing resolutions in Congress. Implementation FY 2011
23	Continuation funding of Job Access Reverse Commute	Area Residential Care & Goodwill Industries	Operating Assistance for Continuation of Previously Funded Project	X	Continuation funding approved for FY 2011 and will be needed for FY 2012 with Medicaid rates frozen by State of Iowa and county budget constraints. Implementation is ongoing
24	Continuation funding of New Freedoms	Scenic Valley Area Agency on Aging	Operating Assistance for Continuation of Previously Funded Project	X	Some continuation funding received for routes in 2011; expansion limited due to lack of availble local match. Continuation funding will be needed for FY 2012 with Medicaid rates frozen and county budget constraints
25	Continuation funding of STA Special Projects	Region 8 RTA	Operating Assistance for Continuation of Previously Funded Project	X	Some continuation funding received for routes in 2011; expansion limited due to lack of availble local match. Continuation funding will be needed for FY 2012 with Medicaid rates frozen and county budget constraints
26	Medicaid	Region 8 RTA	Operating Assistance for Day-To-Day Operation	X	Rates still frozen by State of Iowa for FY 2011: TMS Management Group operating transportation brokerage for Medicaid transportation. Implementation FY 2011
Key					
	Project Pending				
	Project Completed				
	Annual Funding				
	Project Terminated				
	Project Ongoing				

Current Service Projects and Needs for the City of Dubuque and East Dubuque 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
1	Expanded hours and days of service	Consumers and multiple Human Service Providers	Evening, Weekend (Sunday), Holiday Service	X	Status pending due to lack of funding. Implementation FY 2012
2	Equalize AM and PM Pullouts	Jule Consumers	Adjust pullout schedules to deploy service equally throughout the city	X	Status pending due to lack of funding. Implementation FY 2012
3	Provide bike racks	Jule Consumers and Sierra Club	Purchase and install bike racks for riders	X	Completed; coordination with city and Sierra Club for funding
4	Reduce ride times on routes	Jule Consumers and Human Service Providers (The Multicultural Center, & Area Residential Care)	Shorten routes or add additional buses to existing routes	X	Project completed
5	Greater geographic coverage of routes	Jule Consumers and Human Service Providers (DHS, LSI, etc.)	Keywest, West End Expansion	X	Project pending due to lack of funding; however the Medical Loop and the Shopping Circulator will provide greater coverage to these areas Implementation FY 2012
6	Greater Accessibility to Service	Jule Consumers and Human Service Providers (DHS, LSI, Families First, Unified Therapy Services)	Shorten wait times, adjust route pickup times	X	Project pending due to lack of funding. Implementation FY 2012
7	More affordable Service	Jule Consumers and Human Service Providers (Opening Doors, Multicultural Center)	Reduce or eliminate fares	X	Project terminated due to financial constraints. Funding would need to be secured from City of Dubuque

Current Service Projects and Needs for the City of Dubuque and East Dubuque 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
8	Knowledge of routes, schedules, and service options for consumers	Jule Consumers and Human Service Providers (Iowa Workforce Development Center, Multicultural Center)	Increase knowledge of and market routes and fares	X	Ongoing; marketing Plan scheduled for FY 2010; public presentations, City Channel 8, Advertising, press releases, Mobility Manager duties. Implementation FY 2011
9	Passenger Rail Service Between Chicago and Dubuque	City of Dubuque	Passenger Rail Service Between Dubuque and Chicago	X	Ongoing; interest groups still meeting and efforts to lobby state/federal support ongoing. Implementation FY 2014
10	Mobility Coordinator	TAG Members & The Jule	Apply for funding for a Mobility Coordinator for The Jule		Ongoing; Secure funding through New Freedoms
11	Bus Replacements	The Jule, to assist with increase in services suggested by community	Replace 35' HD buses	X	Completed; funding received and all new buses will be operating by August 2011
12	Bus Replacements	The Jule, to assist with increase in services suggested by community	Replace 22' MD buses	X	Completed; funding received and all new buses will be operating by August 2011
13	Improve customer fare collection system	The Jule	Electronic fareboxes	X	Completed; funding received and all new buses will be operating by August 2011
14	Improve security on buses	Jule Consumers	Install security systems on buses	X	Completed; funding received and all new buses will be operating by August 2011

Current Service Projects and Needs for the City of Dubuque and East Dubuque 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
15	Improve fleet dispatch efficiency	The Jule	Install GPS and MDT systems	X	Completed; funding received and all new buses will be operating by August 2011
16	Improve facility security	The Jule	Upgrade existing security system	X	Project pending due to lack of funding. Implementation FY 2012
17	Repair and replace existing roof	The Jule	Repair roof to avoid leaks in building		Project pending; secure federal funding. Implementation FY 2012
18	HVAC System replacement	The Jule	Replace AC and heating system in office/driver area and in mechanic break room		Project pending; secure federal funding. Implementation FY 2012
19	Electronic Fueling System	The Jule	Install computerized fueling station at facility, for use by both modes		Project pending; secure federal funding. Implementation FY 2012
20	Replace garage doors	The Jule	Replace doors and install effective door control		Project pending; secure federal funding. Implementation FY 2012
21	Upgrade sprinkler system	The Jule	Current sprinkler system does not meet fire code		Project pending; secure federal funding. Implementation FY 2012
22	Install LED lights throughout facility	The Jule	These lights are more energy efficient and can reduce electricity costs		Project pending; secure federal funding. Implementation FY 2012
23	State Transit Assistance	The Jule	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation FY 2011

Current Service Projects and Needs for the City of Dubuque and East Dubuque 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
24	Federal Operating Assistance	The Jule	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation FY 2011
25	Job Access Reverse Commute	The Jule	Operating Assistance for Continuation of Previously Funded Project	X	Job Access Reverse Commute FY 2011
26	New Freedoms	The Jule	Operating Assistance for Day-To-Day Operation	X	New Freedoms FY 2011
27	STA Special Projects	The Jule	Service Expansions Identified in PTDP	X	Competitive grant FY 2011
28	ICAAP Funding	The Jule	Service Expansions Identified in PTDP	X	Competitive grant FY 2011
Key					
	Project Pending				
	Project Completed				

Current Service Needs and Projects for the City of Clinton 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
1	Expanded Hours and Days of Service	Residents of Clinton and Camanche	Evening Service to midnight/Weekend Service/Holiday Service	X	Project Pending; Ashford University requested and subsidizes a route that includes evenings and weekends. Implemented FY 2010
2	Camanche - Fulton Route	Residents in Camanche, Clinton and Fulton	Extend existing routes to connect them with the cities of Camanche and Fulton	X	Completed; Clinton Para Transit currently offers this trip. Impelemented FY 2005
3	Clinton to Camanche Route	Residents in Camanche, Clinton, Iowa at Work, LSI, Public Input	Fixed route from Clinton to Camanche	X	Completed; Clinton Para Transit currently offers this trip. Implemented FY 2005
4	Route revisions- Cam Ave Branch Hill	Residents of Clinton and Caroline Avenue	Re-Route Branch Line to avoid unimproved roads	X	Completed; Clinton MTA initiated a new route. Implemented FY 2010
5	13th/Millcreek Route	Iowa At Work and LSI, Public Input	Provide rides for Ashford University Students to each campus	X	Completed: Need has changed due to reorganization of Clinton and Ashford University. This route moved to South 14th Street
6	Mobility Manager	Clinton MTA and Human Service Agencies in Clinton	Secure funding to contract Region 8 Mobility Manager in Clinton County		Project Pending; apply for funding through New Freedoms. Implementation FY 2011
7	Driving staff in need of training	Clinton MTA	Increase training on first Aid/CPR, Defensive Driving & Passenger Assistance	X	Ongoing as new drivers are hired
8	GPS/AVL Technology	Clinton MTA	Equipment for buses to ensure accurate pick up and drop offs	X	Project Pending due to lack of funding. Implementation FY 2014

Current Service Needs and Projects for the City of Clinton 2011

Number	Service Need	Agency(s)	Project	Previously Identified	Status
9	Shop Equipment	Clinton MTA	Replace and maintaintance of equipment, and computer software for new engine in buses	X	Project Pending due to lack of funding. Impelementation FY 2014
10	Dispatch Software	Clinton MTA	Software to assist with dispatching, scheduling, and accurate timelines	X	Project Completed; however installation of GPS/AVL would take software to next level. Impelemented FY 2011
11	State Transit Assistance	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation FY 2011
12	Federal Operating Assistance	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	Annual formula allocation FY 2011
13	Job Access Reverse Commute	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	Job Access Reverse Commute FY 2011
14	New Freedoms	Clinton MTA	Operating Assistance for Day-To-Day Operation	X	New Freedoms FY 2011
15	STA Special Projects	Clinton MTA	Service Expansions Identified in PTDP	X	Competetive grant FY 2011
16	ICAAP Funding	Clinton MTA	Service Expansions Identified in PTDP	X	Competetive grant FY 2011
Key					
	Project Pending				
	Project Completed				
	Project Ongoing				
	Annual Funding				
	Project Terminated				

Recommended Fleet, Facility & Equipment Replacement:
The following is a list of Fleet, Facility & Equipment Replacement:

Recommended Fleet Replacement:

Number	Provider	Project Description	Type	Estimated Cost	Potential Source	Amount (\$)	Priority	FY 2011	FY2012	FY2013	FY 2014	FY 2015
1	RTA	1996 Ford Windstar (595)	R, MR	\$74,000	5309/Local Match	\$61,420/\$12,580	H			\$74,000		
2	RTA	1996 Ford Standard Van (333)	MR	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
3	RTA	1996 Ford Standard Van (334)	MR	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
4	RTA	1999 Ford Eldorado (861)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
5	RTA	2002 Ford Supreme (650)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
6	RTA	2002 Ford Supreme (649)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H		\$74,000			
7	RTA	2002 Ford Supreme (384)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					\$74,000
8	RTA	2002 Ford Supreme (94)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H		\$74,000			
9	RTA	2004 Champion (601)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
10	RTA	2004 Champion (470)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H				\$74,000	
11	RTA	2004 Champion (469)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H			\$74,000		
12	RTA	2006 Ford El Dorado (945)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
13	RTA	2006 Ford El Dorado (102)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H				\$74,000	
14	RTA	2006 Ford El Dorado (4)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					\$74,000
15	RTA	2006 Ford El Dorado (6)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					\$74,000
16	RTA	2006 Ford El Dorado (7)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					\$74,000
17	RTA	2006 Ford El Dorado (5)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					\$74,000
18	RTA	2009 Ford El Dorado (113)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
19	RTA	2009 Ford El Dorado (114)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					

20	RTA	2009 Ford El Dorado (143)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
21	RTA	2009 Ford El Dorado (9142)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
22	RTA	2009 Ford El Dorado (9143)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
23	RTA	2009 Ford El Dorado (9144)	L, MR,MDT	\$74,000	5309/Local Match	\$61,420/\$12,580	H					
24	MTA	2009 Gillig (0941)	R, MR, F, SC	2021			L					
25	MTA	2009 Gillig (0942)	R, MR, F, SC	2021			L					
26	MTA	1993 ORION sub for 403 (431)	R, MR, F, SC	new	stimulus		L					
27	MTA	1993 ORION sub for 472 (432)	R, MR, F, SC	367,000	grant	83%	H11	367,000				
28	MTA	1993 ORION (434)	R, MR, F, SC	new	stimulus		L					
29	MTA	1993 ORION (435)	R, MR, F, SC	new	stimulus		L					
30	MTA	1992 ORION (436)	R, MR, F, SC	new	stimulus		L					
31	MTA	1997 Champlain (470)	L, MR, F, SC	367,000	grant	83%	H	367,000				
32	MTA	1997 Orion (471)	R, MR, F, SC	367,000	grant	83%	M	367,000				
33	MTA	1978 GMC RTS sub for 415 (04)	L, MR, F, SC	new	stimulus		L					
34	MTA	1993 Orion (473)	RM, R, F, SC	367,000	grant	83%	M	367,000				
35	MTA	2001 Ford Eldorado (0150)	L, MR, F, SC	88,000	grant	83%	M	88,000				
36	MTA	1998 Ford Eldorado (9856)	L, MR, SC	93,000	grant	83%	M	93,000				
37	MTA	2000 Ford Supreme (562)	L, MR, SC	83,000	grant	83%	H	funded				
38	MTA	2004 Ford Supreme (563)	L, MR, SC	79,000	grant	83%	L	81,000				
39	MTA	2006 Ford Supreme (564)	L, MR, SC	79,000	grant	83%	L		81,000			
40	MTA	1997 Ford Truck (457)	MR	41,600	grant	80%	H		41,600			

42	MTA	2006 Ford Eldorado (0640)	L, MR, F, SC	93,000	grant	83%	L		93,000			
43	MTA	2000 Ford Eldorado (427)	L, MR, F, SC	93,000	grant	83%	H	93,000				
44	July	35' Heavy Duty Bus (2504)	R,MR,F,MDT,SC	\$345,325	ARRA	83%	H	REP				
45	July	35' Heavy Duty Bus (2510)	R,MR,F,MDT,SC	\$345,325	5309/local match	83%	H	REP				
46	July	35' Heavy Duty Bus(2558)	R,MR,F,MDT,SC	\$345,325	SGR/CF	83%	H	REP				
47	July	35' Heavy Duty Bus (2559-U)	R,MR,F,MDT,SC	\$345,325	SGR/CF	83%	H	REP				
48	July	32' Medium Duty Bus (2560)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
49	July	32' Medium Duty Bus (2561)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
50	July	32' Medium Duty Bus (2562)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
51	July	32' Medium Duty Bus (2563)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
52	July	32' Medium Duty Bus (2564)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
53	July	32' Medium Duty Bus (2565)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
54	July	32' Medium Duty Bus (2566)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
55	July	32' Medium Duty Bus (2567)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
56	July	32' Medium Duty Bus (2568)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
57	July	32' Medium Duty Bus (2500)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
58	July	32' Medium Duty Bus (new)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
59	July	32' Medium Duty Bus (new)	L,MR,F,MDT,SC	\$144,201	SGR/CF	83%	H	REP				
60	July	170" wb LD Bus (Sprinter) Diesel (2501)	L,MR,F,MDT,SC	\$79,815	5309/local match	83%	H	REP				
61	July	158" wb LD Bus Diesel (2502-U)	L,MR,F,MDT,SC	\$93,000	5309/local match	83%	H	REP				
62	July	158" wb LD Bus Diesel (2503)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
			L,MR,F,MDT,									

64	July	158" wb LD Bus Diesel (2578)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
65	July	158" wb LD Bus Diesel (2581)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
66	July	158" wb LD Bus Diesel (2583)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
67	July	158" wb LD Bus Diesel (2584)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
68	July	158" wb LD Bus Diesel (2585)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
69	July	6158" wb LD Bus Diesel (2585)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
70	July	158" wb LD Bus Diesel (2587)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
71	July	158" wb LD Bus Diesel (E DBQ MB)	L,MR,F,MDT,SC	\$93,000	SGR/CF	83%	H	REP				
72	July	MV-1 (EDBQ mini van)	R,MR,F,MDT,SC	\$55,000	SGR/CF	83%	H	REP				
73	July	MV-1 (driver car)	R,MR,F,MDT,SC	\$55,000	SGR/CF	83%	H		REP			
74	July	Historic Trolley 2578	L,MR,F,MDT,SC	\$275,000	5309/local match	83%	H				REP	
75	July	Historic Trolley 2580	L,MR,F,MDT,SC	\$275,000	5309/local match	83%	H				REP	

Product Code: O= Operations, C= Capital, P= Planning
Equipment Code: L= Wheelchair Lift, R= Wheelchair Ramp, MR= Mobile Radio, F= Farebox, MDT= Mobile Data Terminal/Computer, SC= Security Camera
Type of Improvement: REP= Replace, REHAB= Rehabilitate

Recommended Facility & Equipment Replacement:

Number	Provider	Project Description	Type	Estimated Cost	Potential Source	Amount (\$)	Priority	FY 2011	FY2012	FY2013	FY 2014	FY 2015
1	The Jule	Electronic Fare Boxes	C	\$288,000.00	SGR/CF	80%	M		X			
2	The Jule	Install Security Cameras on Buses	C	\$155,519.00	General Fund	100%	H	X				
3	The Jule	Install GP/MDT System on MB (11 buses)	C	\$43,723.00	IL ARRA	80%	H	X				
4	The Jule	Install GP/MDT System on MB (3 plus software, etc.)	C	\$30,000.00	SGR/CF	80%	H	X				
5	The Jule	Facility Security - Upgrade system	C	\$20,000.00	5309, local funds	80%	M			X		
6	The Jule	Bus Stop Amenities	C	\$30,000.00	5309/local funds	80%	M	X	X			
7	The Jule	GPS/AVL Technology	C	\$41,000.00	SGR/CF	80%	H	X				
8	The Jule	Dispatch Software Upgrade	C	\$22,000.00	SGR/CF	80%	M		X			
9	The Jule	Web-based Software for AVL	C	\$101,000.00	SGR/CF	80%	H	X				
10	The Jule	Replace existing roof on facility	C	\$32,000.00	PTIG/local funds	80%	H		X			
11	The Jule	Intermodal Facility (Study, design and build)	P/C	\$25,000,000.00	Federal/State/local funds	80%	H	X	X			
12	The Jule	HVAC System Replacement	C	\$22,000.00	PTIG/local funds	80%			X			
13	The Jule	Electronic Fueling System	C	\$32,000.00	PTIG/local funds	80%						
14	The Jule	Replcace Garage Doors	C	\$15,000.00	PTIG/local funds	80%					X	
15	The Jule	Upgrade Sprinkler System	C	\$6,000.00	PTIG/local funds	80%			X			
16	The Jule	Install LED Lights throughout facility	C	\$34,000.00	PTIG/local funds	80%						
17	RTA	Radio Tower - Upgrade Existing tower	C	\$5,500	5309, 5311, STA, Local foundations/grants	\$4,400/\$1,100	M	\$5,500				
18	RTA	Maintanence Equipment	C	\$37,500	5309, 5311, STA, STP Local foundations/grants	\$30,000/\$7,500	H	\$37,500				

19	RTA	GPS/AVL Technology	C	\$44,000	5309, 5311, STA, STP Local foundations/grants	\$35,200/\$8,800		\$44,000				
20	RTA	Portable Bus Wash Equipment	C	\$5,000	5309, 5311, STA, Local foundations/grants	\$4,000/\$1,000	H	\$5,000				
21	MTA	GPS/AVL Technology	C	250,000	grant-local	200,000	M			250,000		
22	MTA	Shop Equipment	C	25,000	grant-local	20,000	L			25,000		
23	MTA	Dispatch Software Upgrade	C	100,000	grant-local	80,000	M			100,000		
Product Code: O= Operations, C= Capital, P= Planning												
Equipment Code: L= Wheelchair Lift, R= Wheelchair Ramp, MR= Mobile Radio, F= Farebox, MDT= Mobile Data Terminal/Computer, SC= Security Camera												
Type of Improvement: REP= Replace, REHAB= Rehabilitate												

Process Discussion

The Transit Action Group (TAG) met throughout the 2010 calendar year and continues to meet on a regular basis to solve transportation barriers. The TAG group initially started as an informational group, however it has since evolved into a group that identifies and solves transportation barriers. After the first few TAG meetings it was clear that the group needed to stop their efforts and develop an action plan. Margi Ness from United We Ride facilitated those Action Plan Meetings to help the group organize their tasks.

A survey was also sent out in January of 2011 requesting members to add any additional needs and prioritize the current needs list. The group has to yet finalize their Action Plan, however the group is more focused now and members are excited to accomplish those projects.

B) Below is a list of the TAG meetings and TAG sub committee meetings:

Date	Meeting
Wednesday December 16th 2009	The first Transit Action Group (TAG) Meeting
Tuesday January 19th, 2010	TAG Meeting
Tuesday February 23rd, 2010	TAG Meeting
Tuesday March 30th, 2010	Rural Subcommittee Meeting
Thursday April 29th	Urban Subcommittee Meeting
Tuesday May 18th, 2010	TAG Meeting
Tuesday August 17th, 2010	TAG Meeting (Work on Action Plan)
Friday October 8th, 2010	TAG Meeting (Work on Action Plan)

This year, since the TAG had been meeting on a regular basis, the Passenger Transportation Plan was reviewed on an ongoing basis. Therefore members were encouraged to complete an online survey to prioritize the previous service needs and suggest any additional service needs. A follow up meeting in February will be held to discuss the projects further and brainstorm any new projects.

C) PTP Participants

The following list is the key participants in the TAG group:

1. Janice Craddith
 2. Kris Kurt
 3. Stephanie Wieland
 4. Jean Wertzer
 5. Sue Balsamo
 6. Jody Jansen
 7. Scott Rausch
 8. Marvin Ney
 9. Ron Axtell
 10. Cindy O'Brien
 11. Vickie Danner
 12. Trevor Olson
 13. Mark Lightfoot
 14. Jenny Manders
 15. Lenae Owen
 16. Jane Dubert
 17. Richard Heitmann
 18. Peggy Petlon
 19. Joe Nemmers
 20. Mike Burke
 21. Rick Smith
 22. Arleen Wentworth
 23. Margee Woywood
 24. Don Gagne
 25. Carolyn Ingram
 26. Gary Lippe
 27. Ron Koppes
 28. Toby Wisecup
 29. Molly Grover
 30. Julie Woodyard
 31. Carolyn Randall
 32. Ellie Fliehler
 33. Charles Brimeyer
 34. Steve Jacobs
 35. Carroll Clark
 36. Carol Freeze
 37. Linda McDonald
 38. Kristie Ostrander
 39. Brenda Sullivan
 40. Jane Ulstad
 41. Mark Munson
 42. Chandra Ravada
 43. Barbara Morck
 44. Margi Ness
 45. Gina Johnson
- Jule Consumer
 - Hills & Dales
 - Operation New View
 - Area Residential Care
 - DuRide
 - Dubuque County CPC
 - Advanced Medical Transport
 - Paramount EMS
 - Iowa Workforce Development Center
 - NICC
 - Tri State Dialysis
 - Trailways
 - Starlight Taxi Company
 - Project Concern
 - Developing Alternative Choices
 - Jackson County CPC
 - RTA Consumer
 - Delaware County CPC
 - Hillcrest Mental Health Center
 - Coast to Coast
 - ENR Taxi
 - Community Circle of Care
 - Goodwill Industries
 - Tri State Blind Society
 - Hillcrest Wellness Center
 - Department of Human Services
 - United Way
 - Dubuque Community Y
 - Dubuque Area Chamber of Commerce
 - Crescent Community Health Center
 - AARP
 - Vocational Rehabilitation
 - Dubuque Veteran's Association
 - Kennedy Manor
 - City of Dubuque Housing
 - Western Dubuque School District
 - Scenic Valley Area Agency on Aging
 - Four Oaks Parents as Teachers
 - Operation New View Head Start
 - American Cancer Society
 - RTA
 - Transportation Planner
 - The Jule
 - United We Ride
 - Mobility Manager

Recent Developments

Dubuque, Delaware, & Jackson Counties, and the City of Dubuque

1. In March of 2010 the Regional Transit Authority has received Stimulus funding to purchase three light duty buses.
2. July through October 2010 the RTA takes delivery of three buses funded under 5309 grant.
3. In July 2010 RTA receives funding for four light duty buses to be delivered in spring 2011 under the State of Good Repair grant
4. In July 2010 ECIA assumes management responsibilities for KeyLine Transit in addition to the current management of the RTA
5. In June 2010 Area Residential Care (ARC) announces acquisition of the former Econo Foods building as future site for their Vocational Services Center currently located on Kerper Boulevard. ARC has also agreed to partner with KeyLine to build an indoor bus station at this location
6. In August 2010 The RTA implements the Red Line Extension in collaboration with KeyLine under a JARC contract allowing the RTA to continue providing services to student at NICC in Peosta
7. October 2010 TMS management Group implements brokerage for Medicaid funded transportation.
8. October 2010 ECIA submits application to the DOT for Phase 1 construction of a transfer facility in conjunction with the future site of ARC's Vocational Services Center.

The City of Clinton and Clinton County

1. Ashford University is expanding its campus and utilizing existing buildings for classrooms and dorms.
2. The Archer Daniels Midland (ADM) has expanded their company taking over homes and land within the City of Clinton. This has created new jobs and changed the structure of the city
3. The federal government has discussed the opening of the Thomson prison in Thomson, Illinois which could potentially create hundreds of jobs for Clinton and nearby residents.

Coordination Efforts

The Jule continues to provide services to the community through a fixed route service and Para Transit. Both systems provide the residents of Dubuque with transportation options. This past year, The Jule, or Keyline Transit shifted management from First Transit to East Central Intergovernmental Association (ECIA). A new director was hired, Barbara Morck, and the new management started a marketing campaign to rebrand Keyline which includes renaming it to "The Jule". This shift in management has also created a shift in thinking for the community as sustainability is the communities overall mission.

The Jule continues to provide free transportation to school children with a school ID, and the "Free Way to Fun City" which provides transportation for children to both pools in the community and the library during the summer time.

The Jule also partnered with four homeless shelters in the community to write a grant to the Community Foundation of Greater Dubuque for bus passes. The grant was not awarded, however an independent donor gave \$100 toward this project which was donated to one of the shelters as one trip bus passes.

As of December 2010 the Jule started a medical loop, which provides quick and efficient access to the medical facilities in the heart of Dubuque. This service is beneficial for riders who receive medical care at more than one facility.

The RTA continues its efforts in coordination by participating in standing human service meetings through the year. The Mobility Coordinator sits on various councils, panels, groups and meetings to garner information from the community regarding transportation needs and to be a liaison between the human service agencies and the RTA. As a result, the RTA has provided multiple rides for individuals in need on a regular basis.

The RTA has written and received funding from the following grants:

Grant	Project	Amount
The Wahlert Foundation	Transportation for individuals seeking inpatient mental health treatment	\$1,000
The Maquoketa Area Community Foundation	Transportation for medical appointments for low income families or individuals in Jackson County	\$2,850
Theisen's Foundation	Transportation for medical appointments for low income families or individuals in Dubuque County	\$1,800

The funding listed creates long lasting relationships between these foundations and provides services for the most needy families and individuals in our community.

Coordination Efforts Continued

The RTA and The Jule have collaborated together to provide a commuter shuttle to the Industrial Park Area on the West end of Dubuque. This shuttle runs as a loop from the West end transfer station to the Industrial Park Area three times in the morning and three times later in the afternoon. Commuters are able to park and ride at this transfer location, and businesses are able to offer this service to employees in need of transportation.

The RTA has worked with the Ohnward Fine Arts Center in Maquoketa to provide two trips on the weekend to seniors. The community of Maquoketa has enjoyed these social events, and has had great attendance. The RTA has also worked with three nursing homes and assisted living facilities in Maquoketa on providing a fall leaves tour and a Christmas lights tour. The nursing homes and assisted living facilities have been very pleased with their efforts and look forward to planning more trips in the spring/summer of 2011.

Clinton MTA has collaborated with Ashford University to provide extended bus service to their students. Ashford University pays Clinton MTA an hourly rate to reimburse them for operating costs, and Clinton MTA accomadates these students until 3am on select days.

Clinton County is interested in contracting the Mobility Coordinator for Region 8, which would help with Clinton MTA's image and overall awareness and coordination of services.

Update of Service Needs

The following is a list of needs that were added by members of the Transit Action Group:

Updated Service Needs 2011

Number	Service Need	Agency(s)	Description	Strategy
Service Needs for Dubuque, Delaware, & Jackson Counties				
1	Provide Intercounty transportation	Community Action of Eastern Iowa	Transportation from Jackson County to Clinton County and from Clinton county to Jackson and Dubuque County	
2	Reduce rates for those who are not able to afford	Operation New View Head Start		Grants have been awarded in 2010 to help families or individuals who are of low income in need of medical care. Secure funding for next fiscal year.
Service Needs for The City of Dubuque				
3	Have several covered bus stops	Operation New View Head Start	Bus stops near each school for the safety and warmth of the children waiting for buses, such as Mertz/Windsor, have direct drop off from Mertz/Windor to Boys and Girls Club	Secure funding for bus shelters and installation.
4	Update bus stops on the bus route maps,	Operation New View Head Start	Some stops have outdated bus maps and update correct bus stops on the map	Replace old bus maps with new ones after new schedule is printed.
5	Mobility Coordinator	TAG Members & The Jule	Hire a Mobility Coordinator for The Jule	Secure funding through New Freedoms
Service Needs for The City of Clinton & Clinton County				
6	Work in partnership with Promise Jobs to provide transportation to their clients	Iowa Workforce PROMISE JOBS	Rural clients struggle to get in to town for Promise Jobs activities that are required to receive welfare benefits.	Secure JARC funding and search for local match for project. Work with Promise Jobs to devise most effective routes and services

Updated Service Needs 2011

Number	Service Need	Agency(s)	Description	Strategy
7	Mobility Coordinator	IWD, Promise Jobs, LSI, & Clinton MTA	Hire a Mobility Coordinator for Clinton MTA	Secure funding through New Freedoms
8	Transportation from Jackson County to Clinton County and from Clinton county to Jackson and Dubuque County	Community Action of Eastern Iowa		

Limited English Population

The Regional Planning Affiliation has 151 households out of 41,236 or 0.4% of people living in the area who are non-English speaking. A map of the RPA and the location of Non English speaking residents is on page 36. Since the Non-English speaking population is so minimal, additional resources are not needed at this time. However, the Regional Transit Authority has a list of volunteer translator available if needed via telephone, and human service agencies that are able to assist with various resources. See Appendix A

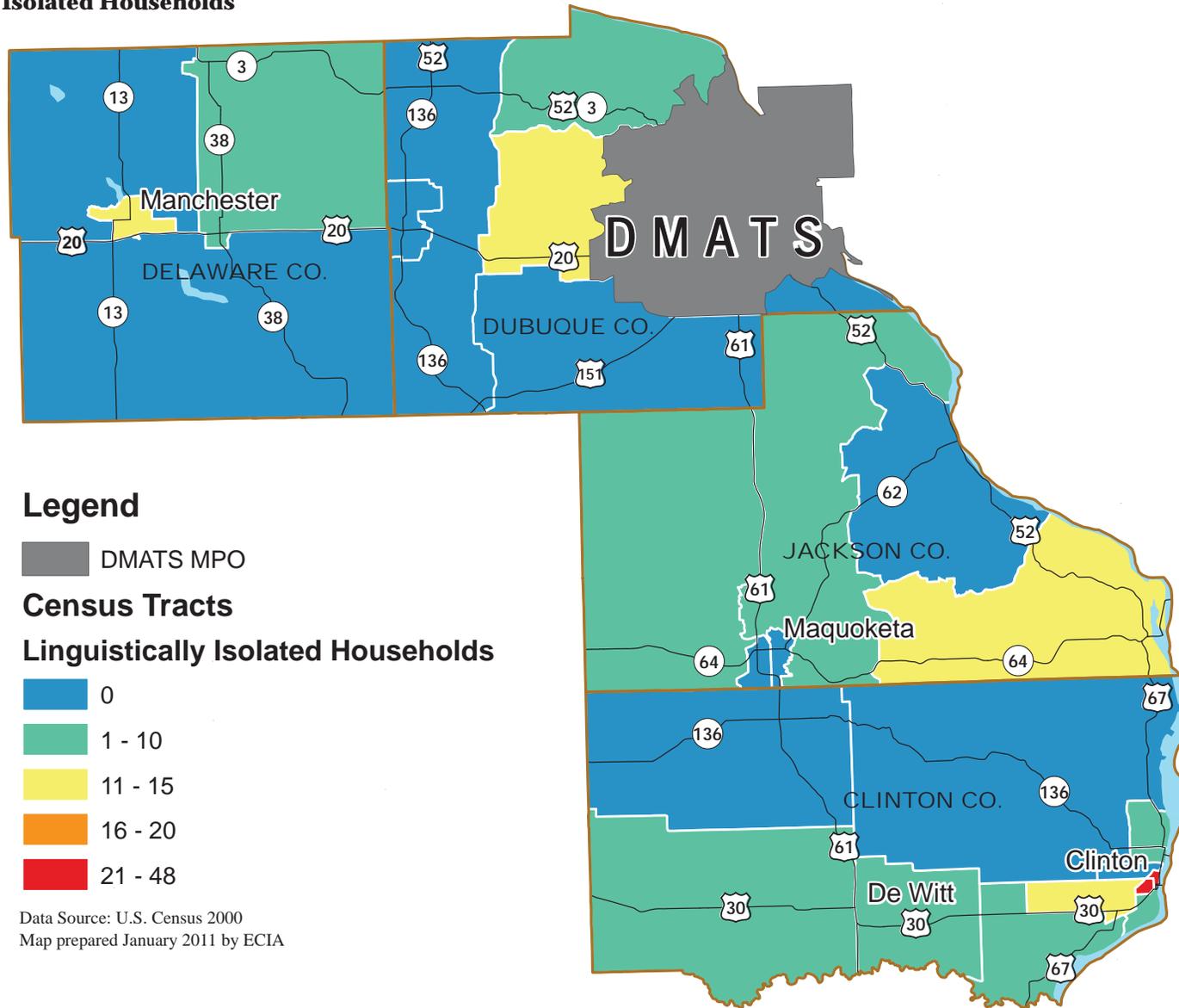
The DMATS area has 261 households out of 37,916 or 0.8% of the people living in the area who are Non-English speaking. A map of the DMATS area and the location of Non English speaking residents is on page 37. Since the percentage is a little larger, The Jule (City of Dubuque) has a procedure in place for using translators if needed via telephone. With a small portion of non English speaking residents, The Jule should have routes and schedules printed in different languages based on the languages spoken. Loras College Spanish Department in Dubuque has offered to help translate materials for Spanish speaking individuals. See Appendix A.

The City of Clinton has 84 households out of 11,426 or 0.7% of people living in the area who are Non-English speaking. A map of the City of Clinton is on page 38. Clinton MTA has a list of volunteer translators available if needed via telephone. With a small portion of non English speaking residents, Clinton MTA should have routes and schedules printed in other languages based on the languages spoken.

Passenger Transportation Development Plan

Dubuque Metropolitan Area Transportation Study | Region 8 Planning Affiliation

RPAS - Linguistically Isolated Households



Passenger Transportation Development Plan

Dubuque Metropolitan Area Transportation Study | Region 8 Planning Affiliation

DMATS - Linguistically Isolated Households

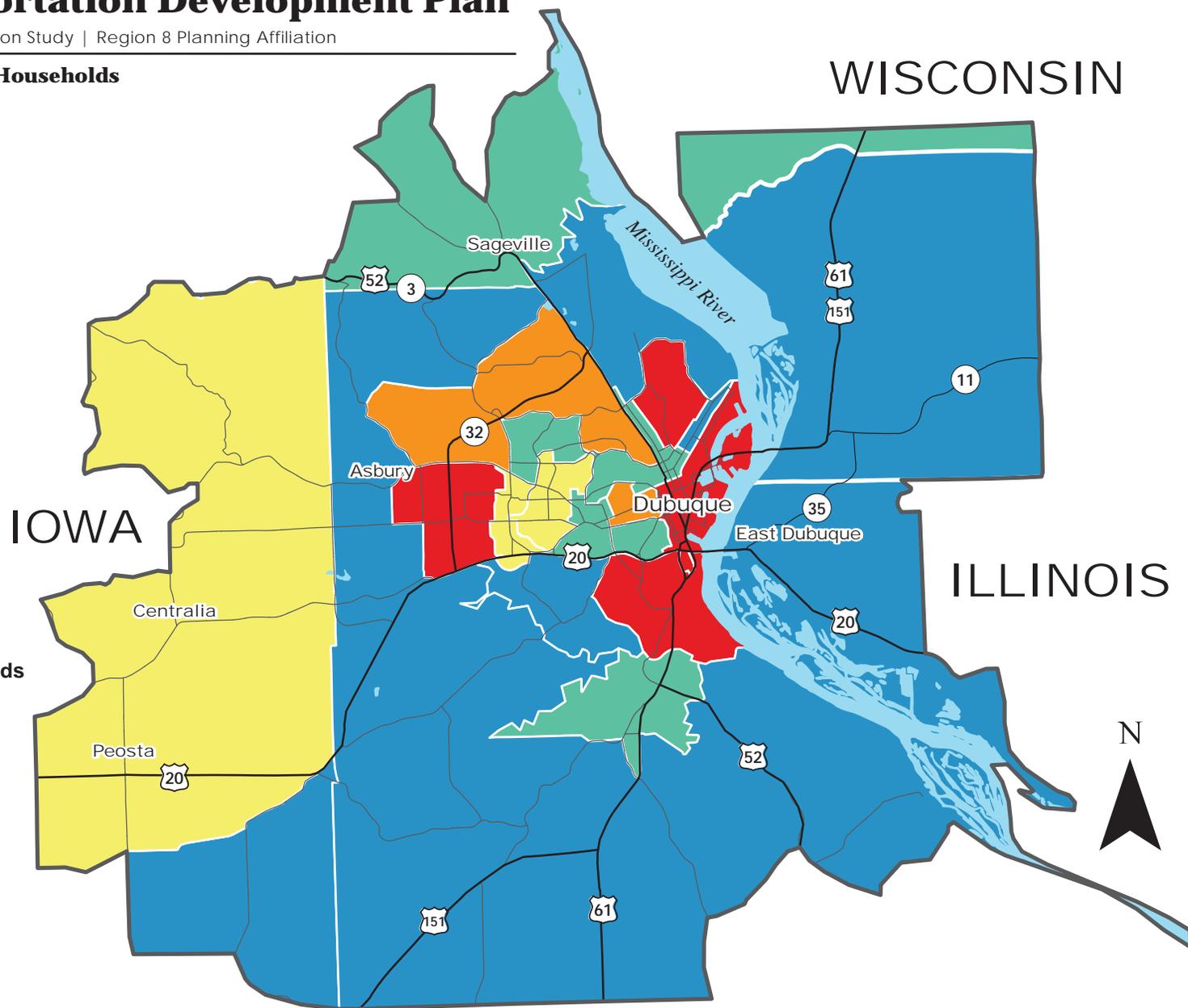
Legend

Census Tracts

Linguistically Isolated Households

- 0
- 1 - 10
- 11 - 15
- 16 - 20
- 21 - 48

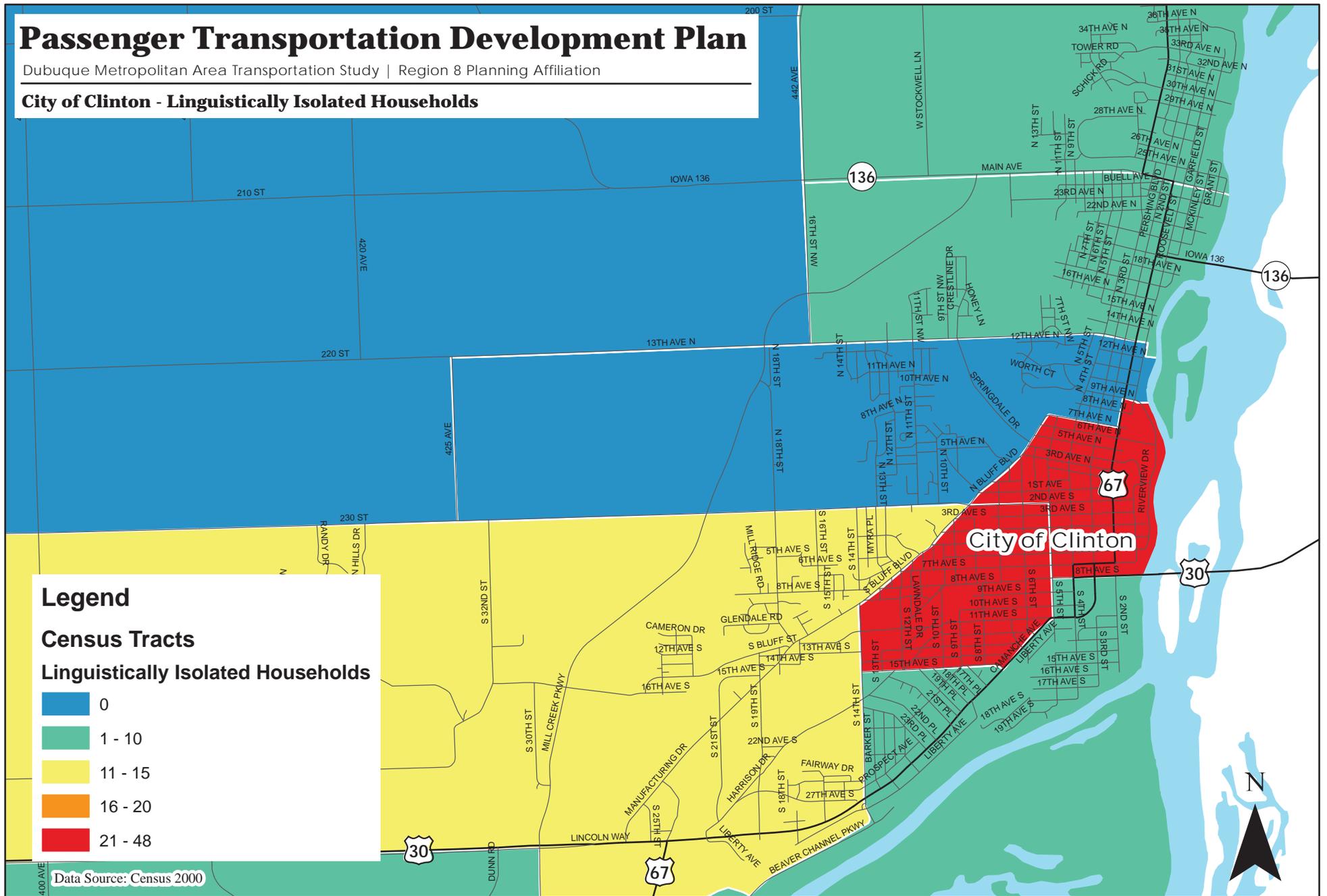
Data Source: U.S. Census 2000
Map prepared January 2011 by ECIA



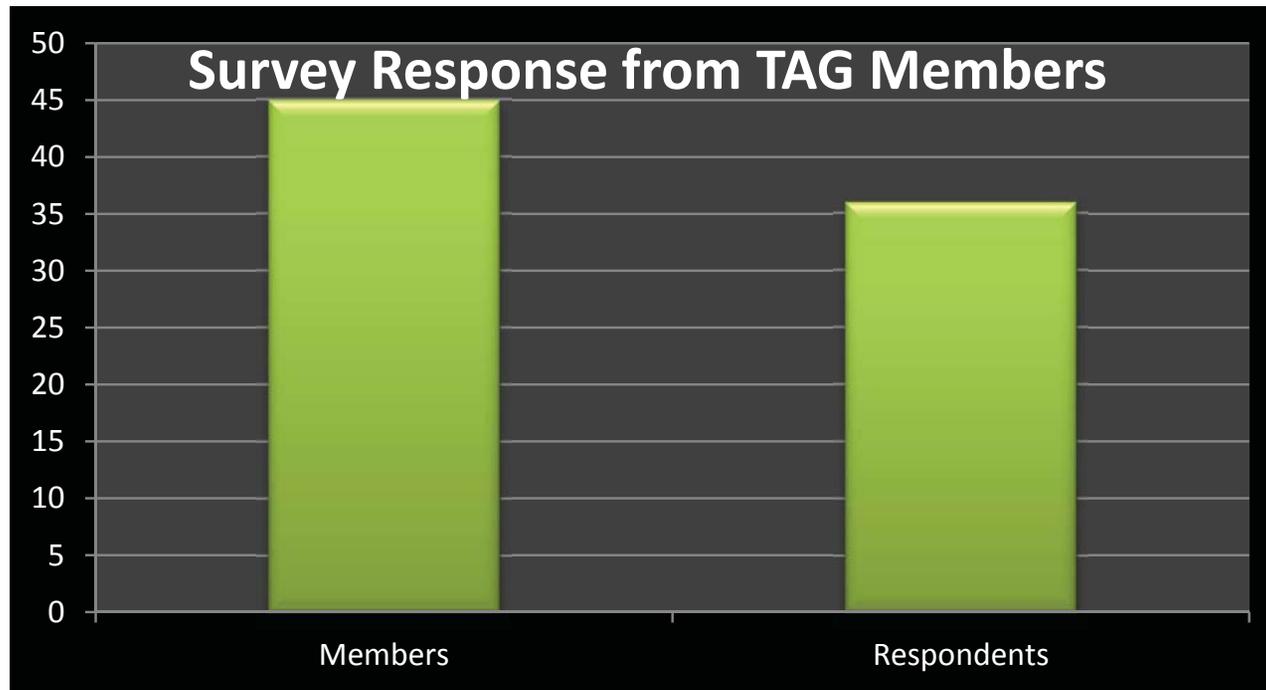
Passenger Transportation Development Plan

Dubuque Metropolitan Area Transportation Study | Region 8 Planning Affiliation

City of Clinton - Linguistically Isolated Households



The Transit Action Group (TAG) was asked by an online survey if they agreed with the projects that were listed. The TAG was allowed to update this list anytime throughout their bi-monthly meetings. With 45 members, 36 responded and agreed that the projects listed should be included in this year's PTP document. Additional recommendations were added to the tables on pages 30-31.



Language Interpreters (for Dubuque)

Language	Name	City Department	Address	Phone No.
Spanish	Molly Menster	Human Rights	City Hall Annex	589-4190
	Pablo Ramirez	Police Department	Iowa Street	589-4410
	Michelle Balek	City Mgr's Office	City Hall	589-4149 - 690-6058
	Dora Serna		2160 Marion Dubuque, IA 52001	563- 583-4417
	Adriana Cardona			563-556-5372 563-557-7071
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