

**INTERNAL ODOT SURVEY ON
ATTITUDES AND READINESS FOR
CONNECTED AND AUTONOMOUS
VEHICLES AS PART OF PREPARING A
POSSIBLE OREGON ROAD MAP FOR
CONNECTED VEHICLE/COOPERATIVE
SYSTEMS DEPLOYMENT SCENARIOS**

Task 1 Report

SPR 764



Oregon Department of Transportation

**Internal ODOT Survey on Attitudes and Readiness for Connected
and Autonomous Vehicles as Part of Preparing a Possible Oregon
Road Map for Connected Vehicle/Cooperative Systems Deployment
Scenarios**

Task 1 Report

SPR 764

by

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| 15. Supplementary Notes Abstract: The goal of this project was to lay the groundwork for Oregon to be prepared to lead in the implementation of a connected vehicle/cooperative systems transportation portfolio, and/or to avoid being caught by surprise as developments in this area evolve quickly. The project assessed ODOT's internal mechanisms for addressing connected vehicle/cooperative systems, scanned, reviewed and assessed the technical maturity of potential connected vehicle/cooperative system applications, developed preliminary goals, linked to prospective connected vehicle/cooperative systems applications, and refined/ranked/prioritized those that fit with potential ODOT role in advancing/leading these initiatives. The project identified opportunities for linking ODOT's current programs with national and international connected vehicle/cooperative system research, testing and deployment initiatives, and recommended a final shared vision and "road map" for Oregon's priority connected vehicle/cooperative system applications. This volume summarizes the results of a detailed internal-only assessment and inventory of current technical and "cultural" status of ODOT activities and gain sense of interest and readiness for potential alignment with potential applications and the future of connected and automated vehicles. A survey was distributed to agency staff in order to gauge perception of connected and automated vehicle technology. The empirical results of the survey are described in detail. In general, most respondents had heard of these technologies and were in favor of their application. However, many had concerns about cyber security and system failure having catastrophic consequences. Likewise, many voiced concerns about ODOT's preparedness for connected or automated vehicles. ODOT and other agencies can use these findings to help prepare for a better future of connected and automated vehicles. | | | | | |
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| APPROXIMATE CONVERSIONS TO SI UNITS | | | | | APPROXIMATE CONVERSIONS FROM SI UNITS | | | | |
|--|----------------------|-------------|---------------------|-----------------|---------------------------------------|---------------------|-------------|----------------------|-----------------|
| Symbol | When You Know | Multiply By | To Find | Symbol | Symbol | When You Know | Multiply By | To Find | Symbol |
| <u>LENGTH</u> | | | | | <u>LENGTH</u> | | | | |
| in | inches | 25.4 | millimeters | mm | mm | millimeters | 0.039 | inches | in |
| ft | feet | 0.305 | meters | m | m | meters | 3.28 | feet | ft |
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| mi | miles | 1.61 | kilometers | km | km | kilometers | 0.621 | miles | mi |
| <u>AREA</u> | | | | | <u>AREA</u> | | | | |
| in ² | square inches | 645.2 | millimeters squared | mm ² | mm ² | millimeters squared | 0.0016 | square inches | in ² |
| ft ² | square feet | 0.093 | meters squared | m ² | m ² | meters squared | 10.764 | square feet | ft ² |
| yd ² | square yards | 0.836 | meters squared | m ² | m ² | meters squared | 1.196 | square yards | yd ² |
| ac | acres | 0.405 | hectares | ha | ha | hectares | 2.47 | acres | ac |
| mi ² | square miles | 2.59 | kilometers squared | km ² | km ² | kilometers squared | 0.386 | square miles | mi ² |
| <u>VOLUME</u> | | | | | <u>VOLUME</u> | | | | |
| fl oz | fluid ounces | 29.57 | milliliters | ml | ml | milliliters | 0.034 | fluid ounces | fl oz |
| gal | gallons | 3.785 | liters | L | L | liters | 0.264 | gallons | gal |
| ft ³ | cubic feet | 0.028 | meters cubed | m ³ | m ³ | meters cubed | 35.315 | cubic feet | ft ³ |
| yd ³ | cubic yards | 0.765 | meters cubed | m ³ | m ³ | meters cubed | 1.308 | cubic yards | yd ³ |
| NOTE: Volumes greater than 1000 L shall be shown in m ³ . | | | | | | | | | |
| <u>MASS</u> | | | | | <u>MASS</u> | | | | |
| oz | ounces | 28.35 | grams | g | g | grams | 0.035 | ounces | oz |
| lb | pounds | 0.454 | kilograms | kg | kg | kilograms | 2.205 | pounds | lb |
| T | short tons (2000 lb) | 0.907 | megagrams | Mg | Mg | megagrams | 1.102 | short tons (2000 lb) | T |
| <u>TEMPERATURE (exact)</u> | | | | | <u>TEMPERATURE (exact)</u> | | | | |
| °F | Fahrenheit | (F-32)/1.8 | Celsius | °C | °C | Celsius | 1.8C+32 | Fahrenheit | °F |

*SI is the symbol for the International System of Measurement

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1.0 ASSESSMENT OF OREGON DEPARTMENT OF TRANSPORTATION (ODOT) CONNECTED VEHICLE POSITION THROUGH INTERNAL SURVEY

1.1 INTRODUCTION

The U.S. DOT plans to fund future pilot deployments of mobility and environmentally related applications in the coming years. With connected vehicle research transitioning into the deployment stage, the private sector, MPOs, and state, local, and transit agencies will start experiencing pressure to incorporate these vehicles into the public fleet. This pressure is due to aftermarket devices, mobile devices, and infrastructure with DSRC and other wireless connectivity at their cores.

The goal of this project is to lay the groundwork for Oregon to be prepared for the future implementation of a connected vehicle/cooperative systems transportation portfolio. It is essential that ODOT consider whether to take an early national leadership role and/or to avoid being caught by surprise as developments in this area evolve quickly. This has been done by assessing ODOT's current internal mechanisms for addressing connected vehicle/cooperative systems including consideration of technical readiness/compatibility, planning, operational, maintenance, and governance perspectives. Included is attention to ODOT's fleet, and potential for connection to DMV operations. With this in mind, Oregon can determine whether or not to pursue the next phases of federal connected vehicle application funding.

The objective of this survey is to contribute towards an internal inventory of the current technical and "cultural" status of ODOT activities. From this assessment, we will gain a sense of interest and readiness for potential alignment with potential applications and the future of connected vehicles. Existing internal organizations were leveraged for input on survey questions and will receive the survey results.

The research team worked closely with the TAC and ODOT staff on these elements. The first set of surveys were distributed at meetings of the ITS Opportunities Team (ITOT), the Technical Leadership Team, the Planning Business Leadership Team, the Maintenance and Operations Meeting, the Traffic Operations Leadership Team and key players from the Intermodal Leadership Team. Further contacts with ODOT staff from all regions (urban/rural) performed via an online version of the survey. Survey and meeting results, including key opportunity areas will be listed and documented later in this chapter. In total, there are 115 survey responses collected including 47 paper-based survey and 68 online responses, a detailed presentation of the responses to each survey question is presented in sections 3.0 and 4.0. As a caveat, we note that there are about 4,600 total ODOT employees, so this was not a scientific or random sample of employees, but rather a means of providing education about the research project and obtaining feedback from key staff.

1.2 METHODOLOGY

A survey (see survey form in Section 2.0) was distributed comprised of two sections. The first section provided background information regarding connected vehicle (CV) technologies and the benefits that will be available with CV implementation. The subjects were asked detailed questions concerning connected vehicles. These questions were used to gauge ODOT's diverse personal knowledge, the general perception, and concerns regarding CVs and their prospective deployment. In terms of a person's ready knowledge of CVs, the team asked questions about the subject's awareness of the needed technologies needed to implement CVs, the opinion whether ODOT was prepared for CVs to be on public roads, and if they had heard about CVs before this survey was conducted. To assess a subject's general perception of CVs, a series of questions were directed towards how the subject rated CVs benefits. They were then asked about the readiness of ODOT for the implementation, and ODOT's technical preparedness for the arrival of CVs. Lastly, to address the subject's concerns about CVs, the survey outlined detailed potential concerns that the public, ODOT managers, and the team may have about CVs.

The second portion of this survey was focused on automated vehicles (AVs). This section of the survey provided some background information by including the definition, the technologies, the taxonomy of automation levels, and the functions of vehicle to driver interactions. The questions that were asked aimed to gauge the diverse knowledge base of ODOT staff, the general perceptions, and concerns regarding AVs. In terms of a person's ready knowledge of AVs, the team asked questions about the subject's awareness of the needed technologies needed to implement AVs, the opinion if ODOT was prepared for AVs to be on public roads, and if they had heard about AVs before this survey was conducted. To assess a subject's general perception of AVs, a series of questions were directed towards how the subject rated AV benefits, the readiness of ODOT for the implementation, and ODOT's technical preparedness for the arrival of AVs. Lastly, to address potential concerns about AVs, the survey outlined detailed potential concerns that the public, ODOT managers, and the team may have about AVs.

Embedded in the survey was an option offered to each question for any specific comments that the respondent had. The survey also included a question about which division or section within ODOT the subject worked. Lastly, the team posed a question towards the subjects to identify which division within ODOT that should have the highest priority for preparing for CVs and AVs.

1.3 RESULTS

The survey results of the potential benefits and envisioned issues with connected vehicles are reported in great detail in Sections 3.0 and 4.0; here follows some highlights of the major findings. Survey question 8 (see Section 2.0 for the question and Section 3.0 for the responses) indicates that of the 115 survey respondents, the largest number works in the Highway Division (37%), followed by Central Services and the Transportation Development Division at 9% each.

1.3.1 Connected Vehicles

The majority (93%) of the respondents had prior knowledge of connected vehicles and had generally positive opinions regarding them (37% very positive and 45% somewhat positive) with

only a very small proportion (2%) holding a very negative opinion. As far as the potential for benefits of using connected vehicles, more than half of the respondents believe that they are somewhat or very likely; with the exceptions of reduced driver distraction (61% somewhat or very unlikely) and reduced agency costs (55% somewhat or very unlikely). A total of 92% of respondents indicate that the safety benefits (reduced crashes) are somewhat or very likely. Opinions were divided regarding the potential for reduced insurance rates, where 40% of the respondents believe they are somewhat likely and 34% of the respondents believe they are somewhat unlikely.

Next, respondents were asked about concerns related to connected vehicles. Overall system cybersecurity was the largest concern with 40% moderately concerned and 39% very concerned. A total of 44% were very concerned about driver overreliance on technology. Other notable concerns included safety consequences of system failure (39% very concerned and 35% moderately concerned) and vehicle cybersecurity (37% very concerned and 34% moderately concerned). Nearly 40% expressed high levels of concern for both data privacy and interacting with pedestrians/bicyclists. Only 6% are very concerned about learning to use connected vehicles.

More than 70% of the respondents held a positive attitude (very promising to somewhat promising) for the involvement of ODOT in the development of the infrastructure of connected vehicles with 22% of the respondents remaining neutral.

About 45% of the respondents are skeptical regarding ODOT's technical preparedness for connected vehicles, with 24% having a neutral stand and 28% considering it somewhat promising. For ODOT's cultural preparedness, 55% of the respondents believe that the agency is not prepared, and interestingly, 16% of the respondents did not answer the question.

When asked about which division of ODOT should receive the highest priority for connected vehicle preparation, the largest response was for the Transportation Development Division (TDD), at 26%. TDD includes sections and units related to Research, Planning, Transportation Data and Active Transportation. A total of 23% of the respondents indicated "None," with the next largest groups mentioning Safety, Central Services and the Office of the Director. Respondents were asked to think about choosing one area to invest in for technical preparation for connected vehicles. A total of 13% of respondents chose None/Don't Know or did not answer. The next largest groupings aimed at efforts to monitor technology, invest in Intelligent Transportation Systems (ITS) and/or traffic signals, planning/research, safety/security and data management/GIS.

In terms of cultural preparation for connected vehicles, 23% of respondents mentioned training and education, and 12% mentioned outreach and public information. The area of safety and enforcement received an 8% response. Others emphasized the need to examine potential legislation, regulation and liability issues.

A question was asked about potential ODOT investment in preparation for connected vehicles—no specific dollar amounts were specified here, but the notion of investment could take many forms. Examples could include allocation of staff for monitoring technological developments and inclusion of extra space and power sockets in traffic signal controller cabinets or other roadside

hardware construction. Investment could also include "in kind" participation and contribution to a potential U.S. DOT CV Pilot project. Approximately three quarters (73%) of the respondents believe that ODOT should invest financially into preparing for connected vehicles. Along these lines 75% of respondents felt that ODOT should in fact play a role in upcoming U.S. DOT connected vehicle pilots. One fourth of respondents felt that safety/security would be a worthwhile and promising area to pursue for a connected vehicle pilot. Some specifically mentioned an urban pilot (7%), others mentioned a rural pilot (7%) and others favored a pilot focusing on a corridor (5%). Other categories receiving notable responses included planning/bicycle/pedestrian (5%), fleets/freight (5%) and ITS/traffic management (7%).

1.3.2 Automated Vehicles

Almost all respondents had prior knowledge of automated vehicles and 70% express a positive attitude towards them. Regarding the potential benefits of automated vehicles, 88% believe in the potential to reduce the number of crashes, and 86% think that reduced crash severity will result. Better fuel economy and improved emergency response also received large responses. For the other surveyed benefits, nearly half express a somewhat likely stand. However, the respondents are less convinced that there will be a reduction in traffic congestion due to the introduction of automated vehicles as compared to the other cited benefits.

As far as the potential issues to be considered related to automated vehicles, the respondents main concerns are related to the consequences of equipment/system failure (52% very concerned, 29% moderately concerned), system and vehicle security (nearly 45% very concerned plus approximately 30% moderately concerned), and the idea of riding in a vehicle without a driver was a great concern for 41% of the participants. Liability is also a noteworthy issue for respondents with 39% very concerned and 42% moderately concerned.

The potential issue with the lowest level of concern was found to be learning how to use automated vehicles, with nearly a quarter expressing no concern at all. Interactions with pedestrians and bicyclists was a concern, as a mere 5% stated no concern.

A total of 55% of the respondents indicate that their skepticism regarding ODOT's technical preparedness in regard to automated vehicles, whereas 21% were neutral. As for the cultural preparedness, a similar distribution to the technical preparedness response was observed, with a higher percentage of participants taking a neutral stand (28%). The prioritization of a division for preparing for automated vehicles within ODOT resulted in fragmented responses, with the highest response for the Highway Division (26%), followed by the Transportation Development Division (19%) and the Transportation Safety Division (13%).

For the open-ended question regarding where ODOT should choose to invest time or resources for technical preparation for automated vehicles, there was a wide range of responses. The largest groupings were around legal/legislation/regulatory/standards (14%), training/education (9%), information technology/data management (9%) and safety (9%). For the similar open ended question regarding ODOT's investment in cultural preparation, a sizable proportion of respondents focused on training/education/outreach (34%), followed by policy/legislation (18%), safety (9%) and pilot testing/demonstrations (9%).

1.4 DISCUSSION

The focus of this component of this project was to gather in-depth responses from a set of selected ODOT employees regarding their opinions on both connected and automated vehicles, as well as how technically and culturally ready ODOT is to handle these new technologies.

A total of 115 questionnaires were collected, 68 of which were online and the remaining 47 were paper-based. When the participants were asked their general opinion regarding connected vehicles, their responses were mixed. A large number of responses were concerned with the computer on board taking control from the driver and controlling the vehicle at any time. From this, they are concerned with the ability for an outside entity to have the ability to take control of the vehicle. There was also the mention of privacy and “big brother,” mentions of implications for personal responsibility of drivers, in addition to needing funding to upgrade current facilities to accommodate this new technology.

However, other participants felt that there would be a large decrease in crashes. For those participants who have grown up around technology, they felt no qualms about turning over personal privacy in exchange for increased safety on roads. Some said that having the vehicles controlled by computer would be much better than some drivers in the general public. This was in large part contributed to by the speed at which computers can respond compared to human reaction time.

Another question that the participants were asked was: if the Oregon DOT were to become engaged with the development of connected vehicle related infrastructure, how promising do you think this development would be? Many responses were focused on how this could negatively affect current levels of funding in order to retrofit current roadway systems for these vehicles. Multiple participants proposed that ODOT should look into third party/private developers. Participants also expressed concerns about the failure of a project this size, in that if anything were to go wrong, Oregonians and the nation would never forget. However, along with these concerns, there was expressed interest on the gains in data collection that could be obtained for future vehicle studies (speed, usage priority, travel paths, etc.).

This study also revealed whether or not ODOT's employees felt that the Oregon DOT is technically prepared for the arrival of connected vehicles. Some expressed that as an agency, they have a spirit of openness to innovation, but were not sure whether they have the technical capacity for this specific work or funding for this kind of retrofit, regarding the increase in time and money that would need to be generated to get the software to work across the state and at the standards of ODOT. Participants even conveyed how ODOT would not be prepared for the implementation of this new technology. There was expressed concern that state agencies are notorious for not handling implementation of large information technology (IT) projects very well.

This survey also asked participants to what extent they believe that the Oregon DOT is culturally prepared for the arrival of connected and/or automated vehicles. There were some participants who are very reluctant to rely on any form of technology, and there are others who had never heard of CV/AV before taking the study. Concerning rural communities, they tend to receive less consideration because of the relatively sparse population balance, however it is anticipated that

the large and widespread rural communities will be culturally resistant to adoption of CV/AV, even within the agency. Regarding the aspect of tracking the movement of an individual's vehicle, there was increased concern for the public being willing to participate for any reason other than criminal investigation due to privacy rights being infringed upon. ODOT personnel provided details about how organizational change will be needed, and that is never easy for the agency or for the public to accept these new changes. Overall, those participants who are in favor of this change stated that the society that we are currently living in wants the newest technology that simplifies work, and this will in turn improve public safety.

The last subject focused on for this survey was asking participants to identify one area that needed to be invested in, through time or resources, for preparing culturally for the arrival of connected and automated vehicles. The ODOT employees surveyed stated that there were three areas that need to be focused on in order to implement connected and/or automated vehicles: education, training of ODOT personnel, and ODOT's stance on the implementation of connected and/or automated vehicles.

When focused on education, ODOT employees suggested using videos or public service announcements (PSAs) to get people excited about the new changes to come, and persuade the public on how the use of these technologies would not result in a constant watching of the public activities. Additionally, the PSAs would enable the public to understand how these technologies can help ODOT, as well as discussing the technology's strong and weak points. ODOT participants felt that implementation outreach programs, including demonstrations and materials that clearly demonstrate both the promises and the limitations (transparency builds trust), would need to be completed.

Pertaining to the training ODOT personnel would need on connected and automated vehicles, there will need to be clearly defined duties that match the responsibilities within their division, such as the impact of cars on infrastructure and interaction with other vehicles, field staff for maintenance and operations, and recognize the generational issue that is consistent with these new technologies. There will need to be increased communication between those personnel working in the field and designers focusing on understanding how current "roadside equipment" will be affected by this change, and what will be needed and included in ODOT's maintenance work.

The research team reviewed other similar surveys (*UMTRI 2014A*; *UMTRI 2014B*), and worked closed with the Technical Advisory Committee (TAC) and ODOT staff on these elements. Then, they need to start development of a comprehensive plan that identifies all affected organizational areas. This document should identify what ODOT units will be affected, how it will affect them, when it will affect them, and what the staff should be doing now to get ready. Participants believe that IT would benefit greatly from this technology. However, there was expressed concern on the needed safeguards currently in place to minimize information security risks.

2.0 SURVEY QUESTIONNAIRE

PREPARING A POSSIBLE OREGON ROAD MAP FOR CONNECTED VEHICLE/COOPERATIVE SYSTEMS DEPLOYMENT SCENARIOS

The objective of this survey is to contribute toward an internal inventory of the current technical and “cultural” status of ODOT activities and gain a sense of interest and readiness for potential alignment with potential applications and the future of connected and automated vehicles.

Connected Vehicles Background

Connected-vehicle technologies are envisioned to ultimately encompass safety, mobility, and environmental applications.

Connected-vehicle safety applications would enable vehicles to have 360-degree awareness to inform a vehicle operator of hazards and situations they cannot see. These safety applications have the potential to reduce crashes through advisories and warnings. For instance, vehicle operators may be advised of a school zone, sharp curve, or slippery patch of roadway ahead, and may be warned in more imminent crash situations, such as during merging operations or if the vehicle ahead stops suddenly. Vehicles can also be warned of bicycles and pedestrians through connected-vehicle technology, enhancing the safety of these travel modes.

Connected-vehicle mobility applications are intended to provide a connected, data-rich travel environment based on information transmitted anonymously from thousands of vehicles that are using the transportation system at a particular time. This information could help transportation managers monitor and manage transportation system performance by adjusting traffic signals, transit operations, or dispatching maintenance crews or emergency services, for example.

Providing travelers with real-time information about traffic congestion and other travel conditions is expected to help them make more informed decisions that can reduce the environmental impact of their trip. Informed travelers may decide to avoid congestion by taking alternate routes or public transit, or by rescheduling their trip, all of which can make their trip more fuel-efficient and ecofriendly. The ability for vehicles to “talk to” the infrastructure could provide information to the vehicle operator so that he/she can drive through a traffic signal network at optimum speeds to reduce stopping.

Connected Vehicles Questions

1. Had you heard about connected vehicles before today?

- Yes
 No

2. What is your general opinion regarding connected vehicles?

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative
 Specific comments: _____

3. How likely do you think it is that the following benefits will occur when using connected vehicles?

| | Very likely | Somewhat likely | Somewhat unlikely | Very unlikely |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Fewer crashes | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Reduced crash severity | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Improved emergency response to crashes | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Less traffic congestion | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Lower vehicle emissions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Shorter travel times | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Better fuel economy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Lower insurance rates | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Fewer driver distractions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| j. Improved agency operations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| k. Reduced agency costs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

4. How concerned are you about the following issues related to connected vehicles?

| | Very concerned | Moderately concerned | Slightly concerned | Not at all concerned |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Safety consequences of equipment failure or system failure | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Legal liability for drivers/owners | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. System security (from hackers) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Vehicle security (from hackers) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Data privacy (location and speed tracking) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Interacting with non-connected vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Interacting with pedestrians and bicyclists | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Learning to use connected vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Increased distractions for drivers | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| j. System performance in poor weather | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| k. Drivers will rely too much on the technology | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

5. If the Oregon DOT were to become engaged with the development of connected vehicle related infrastructure how promising do you think this development would be?

- Very promising
- Somewhat promising
- Neutral
- Not very promising
- Not at all promising
- Specific comments: _____

6. To what extent do you believe that the Oregon DOT is technically prepared for the arrival of connected vehicles in our state?

- Very prepared
- Somewhat prepared
- Neutral
- Somewhat unprepared
- Very unprepared
- Specific comments: _____

7. To what extent do you believe that the Oregon DOT is culturally prepared for the arrival of connected vehicles in our state?
- Very prepared
 - Somewhat prepared
 - Neutral
 - Somewhat unprepared
 - Very unprepared
 - Specific comments: _____

8. In which division of ODOT do you work?
- Central Services
 - Office of Civil Rights
 - Office of the Director
 - Driver and Motor Vehicle
 - Highway Division
 - Motor Carrier Transportation
 - Transportation Development Division
 - Transportation Safety Division
 - Rail/Transit Division
 - Other: _____

9. In which division of ODOT do you think the highest priority should be placed for preparing for connected vehicles?
- Central Services
 - Office of Civil Rights
 - Office of the Director
 - Driver and Motor Vehicle
 - Highway Division
 - Motor Carrier Transportation
 - Transportation Development Division
 - Transportation Safety Division
 - Rail/Transit Division
 - Other: _____

10. If ODOT could choose one area to invest in time or resources for preparing technically for the arrival of connected vehicles what should that be?
-

11. If ODOT could choose one area to invest in time or resources for preparing culturally for the arrival of connected vehicles what should that be?
-

12. Do you think ODOT should be willing to invest financially in preparation for connected vehicles (e.g. a marginal cost in construction or maintenance projects)? '

Yes

No

Other: _____

13. Do you think ODOT should play a role in an upcoming connected vehicle pilot funded by the U.S. DOT? If so which areas of opportunity would be most promising?

Automated Vehicles Background

Automated vehicles are those in which at least some aspects of a safety-critical control (such as steering, throttle, or braking) operate without direct driver input. Vehicles that provide safety warnings to drivers (for example, a forward-crash warning) but do not take control of the vehicle are not considered automated. Automated vehicles may use on-board sensors, cameras, GPS, and telecommunications to obtain information in order to make decisions regarding safety critical situations and act appropriately by taking control of the vehicle at some level. Examples of automated-vehicle technologies range from those that take care of basic functions such as cruise control, to completely self-driving vehicles with no human driver required.

Automated Vehicles Questions

14. Had you heard about automated vehicles before today?

- Yes
- No

15. What is your general opinion regarding automated vehicles?

- Very positive
- Somewhat positive
- Neutral
- Somewhat negative
- Very negative
- Specific comments: _____

16. How likely do you think it is that the following benefits will occur when using completely self-driving vehicles?

| | Very likely | Somewhat likely | Somewhat unlikely | Very unlikely |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Fewer crashes | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Reduced crash severity | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Improved emergency response to crashes | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Less traffic congestion | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Lower vehicle emissions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Shorter travel times | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Better fuel economy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Lower insurance rates | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| j. Improved agency operations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| k. Reduced agency costs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

17. How concerned are you about the following issues related to completely self-driving vehicles?

| | Very concerned | Moderately concerned | Slightly concerned | Not at all concerned |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Safety consequences of equipment failure | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

- or system failure
- | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| b. Legal liability for "drivers"/owners | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. System security (from hackers) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Vehicle security (from hackers) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Data privacy (location and speed tracking) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Interacting with non-self-driving vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Interacting with pedestrians and bicyclists | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Learning to use self-driving vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. System performance in poor weather | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| j. Self-driving vehicles getting confused by unexpected conditions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| k. Riding in a vehicle with no driver controls | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| l. Self-driving vehicles traveling by themselves from one location to another while unoccupied | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| m. Commercial vehicles that are completely self-driving | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| n. Self-driving public transportation vehicles (buses) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| o. Self-driving taxis | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

18. To what extent do you believe that the Oregon DOT is technically prepared for the arrival of automated vehicles in our state?

- Very prepared
- Somewhat prepared
- Neutral
- Somewhat unprepared
- Very unprepared
- Specific comments: _____

19. To what extent do you believe that the Oregon DOT is culturally prepared for the arrival of automated vehicles in our state?

- Very prepared
- Somewhat prepared
- Neutral
- Somewhat unprepared
- Very unprepared
- Specific comments: _____

20. In which division of ODOT do you think the highest priority should be placed for preparing for automated vehicles?

- Central Services
- Office of Civil Rights
- Office of the Director
- Driver and Motor Vehicle
- Highway Division
- Motor Carrier Transportation
- Transportation Development Division
- Transportation Safety Division
- Rail/Transit Division
- Other: _____

21. If ODOT could choose one area to invest in time or resources for preparing technically for the arrival of automated vehicles what should that be?

22. If ODOT could choose one area to invest in time or resources for preparing culturally for the arrival of automated vehicles what should that be?

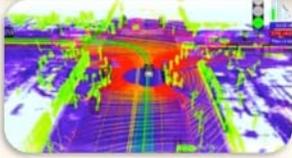
THANK YOU!

If you have questions please contact Robert (bertini@pdx.edu) or Tony Knudson (Anthony.H.KNUDSON@odot.state.or.us)

PRESENTATION MATERIALS USED TO INTRODUCE SURVEY



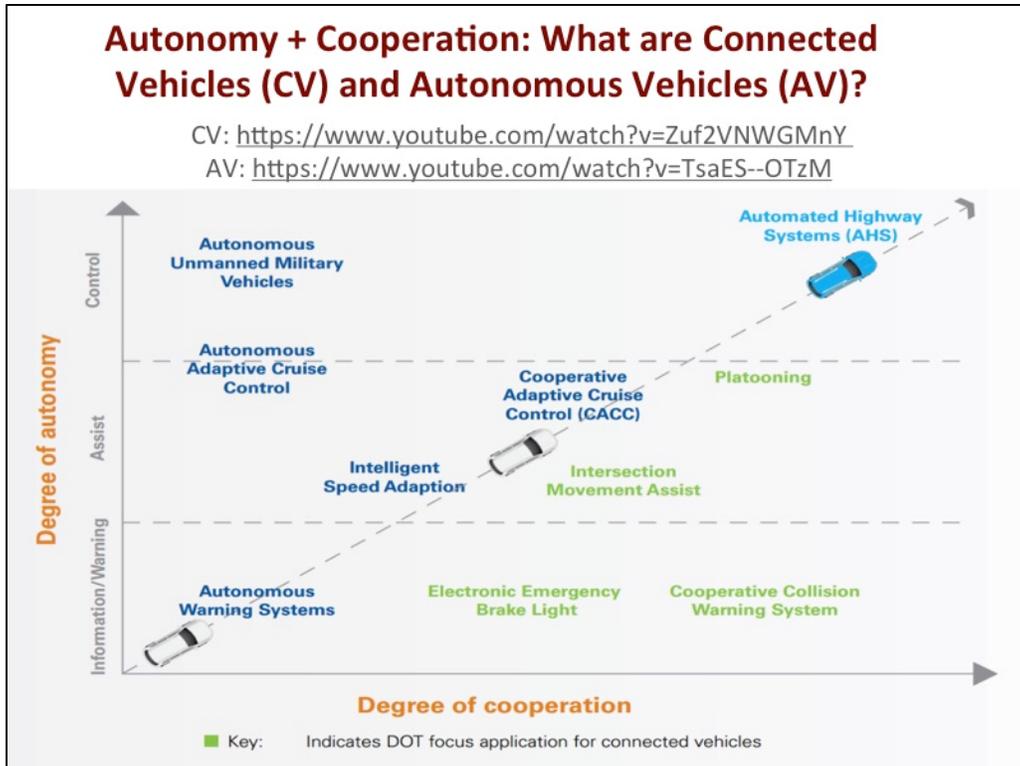


Survey for:

“Preparing a Possible Oregon Road Map for Connected Vehicle/Cooperative Systems Deployment Scenarios”

Robert Bertini Haizhong Wang
 Portland State University Oregon State University
 bertini@pdx.edu haizhong.wang@oregonstate.edu

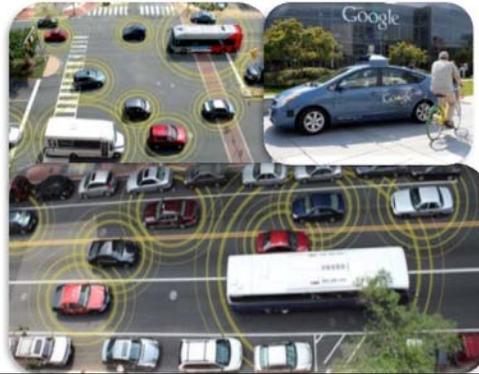


SPR 764: Purpose of This Project/Survey Is ODOT technically and culturally prepared?

October 1, 2013 – June 1, 2015

Objective: lay groundwork for Oregon to be prepared for future implementation of connected vehicle/cooperative systems transportation portfolio, consider whether to take an early national leadership role and/or to avoid being caught by surprise as developments in this area evolve quickly.

- Assess ODOT Connected Vehicle Position
- Autonomous Vehicle Desk Scan
- Inventory of Global and State Level
- Connected Vehicle Applications & Capacity
- Stakeholder Inventory and Outreach
- Connected Vehicle Application Roadmap
- Selected Application Demonstrations
- Final Recommendations
- Final Report



Purpose of Today: Why we are conducting this survey?

To Address: Where is Oregon and where does Oregon want to be?



Traffic



Pollution

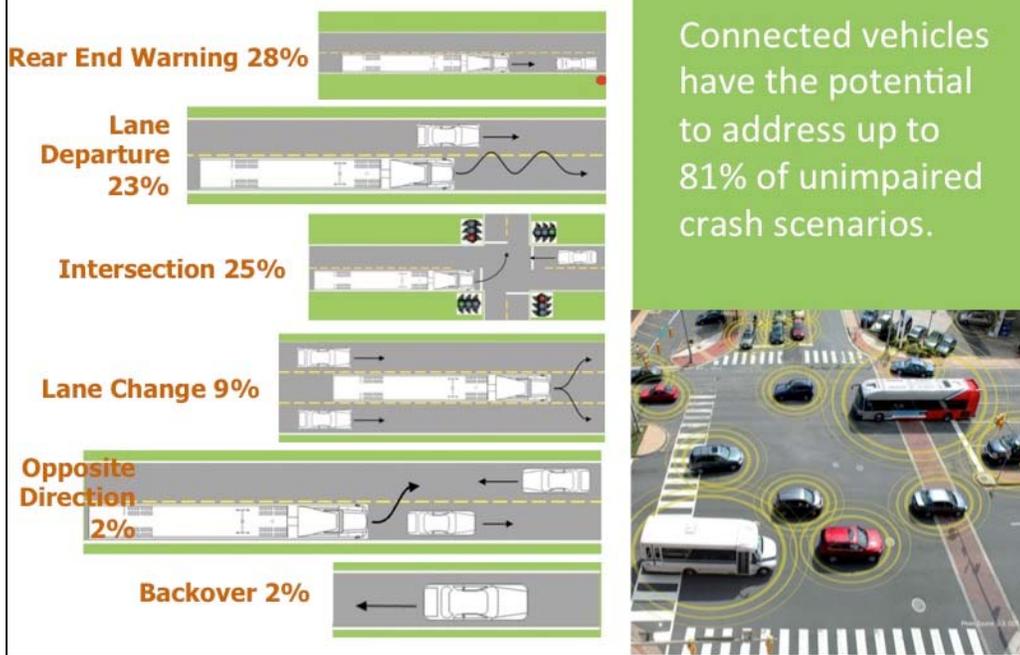


Crashes



Weather

Benefits to ODOT: Safety, Mobility, Environmental

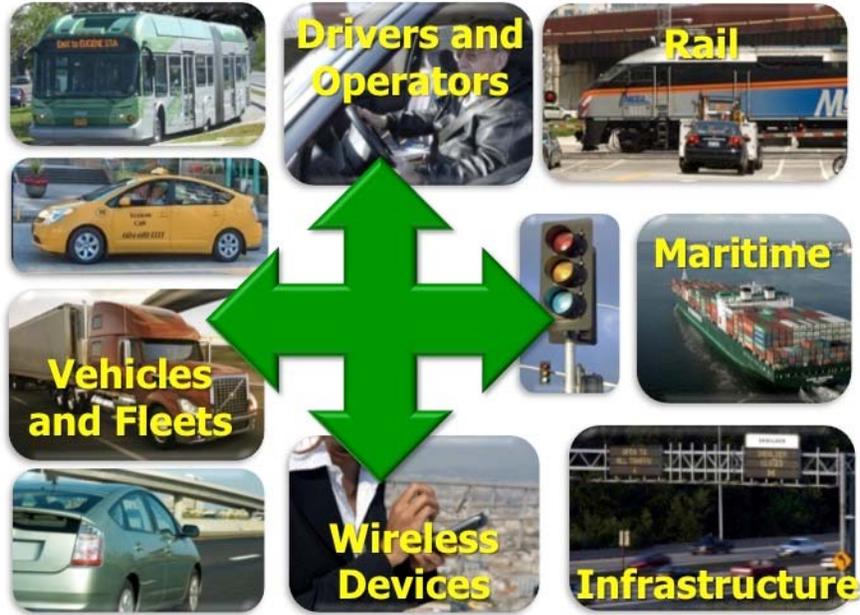


Arrival of Autonomous Vehicles

- 2015: Audi plans to market vehicles that can autonomously steer, accelerate and brake at lower speeds, such as in traffic jams.
- 2015: Cadillac plans vehicles with "super cruise": autonomous steering, braking and lane guidance.
- 2015: Nissan plans to sell vehicles with autonomous steering, braking, lane guidance, throttle, gear shifting, and, as permitted by law, unoccupied self-parking after passengers exit.
- Mid-2010s: Toyota plans to roll out near-autonomous vehicles dubbed Automated Highway Driving Assist with Lane Trace Control and Cooperative-adaptive Cruise Control.
- 2016: Tesla expects to develop technology that operates autonomously for 90 percent of distances driven.
- 2018: Google expects to release their autonomous car technology.
- 2020: Volvo envisages having cars in which passengers would be immune from injuries.
- 2020: Mercedes-Benz, Audi, Nissan and BMW all expect to sell autonomous cars.
- 2025: Daimler and Ford expect autonomous vehicles on the market.

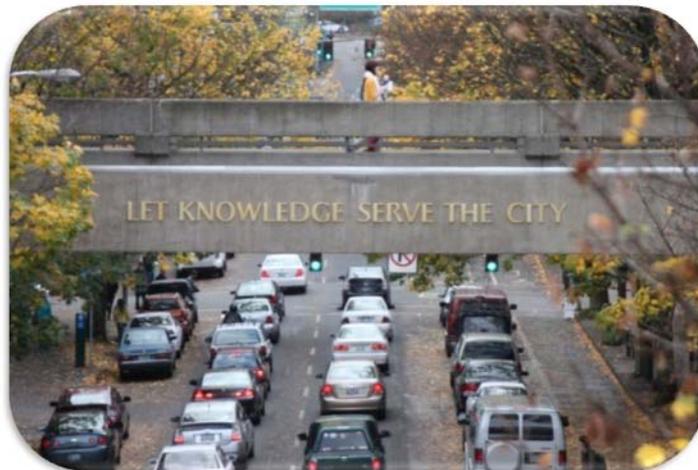


Vision: Multimodal Connected Future



7

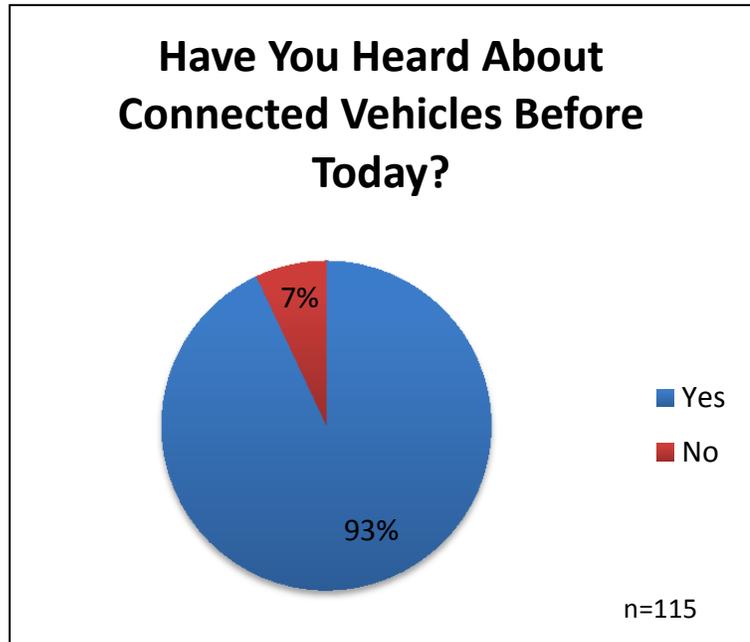
Thank You for Your Time and Assistance!



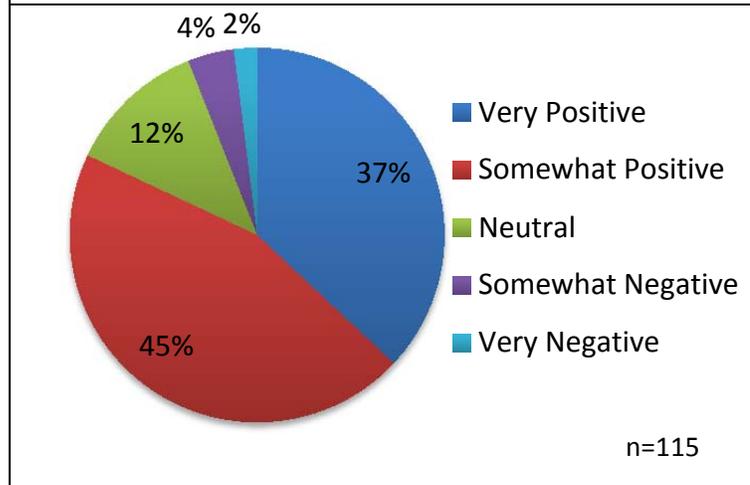
8

3.0 RESULTS FOR 2014 ODOT SURVEY ON CONNECTED VEHICLES

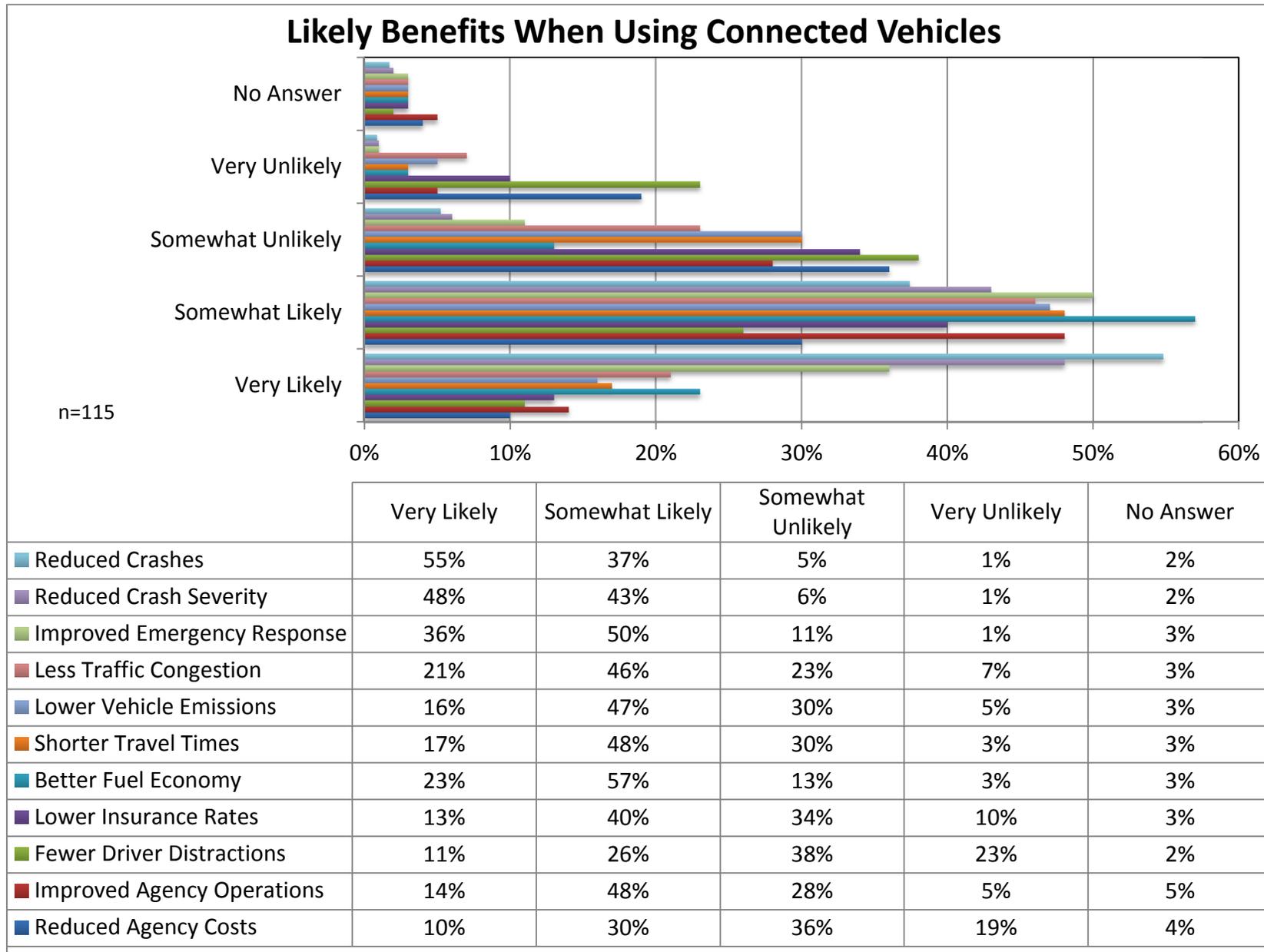
1. Have you heard about connected vehicles before today?



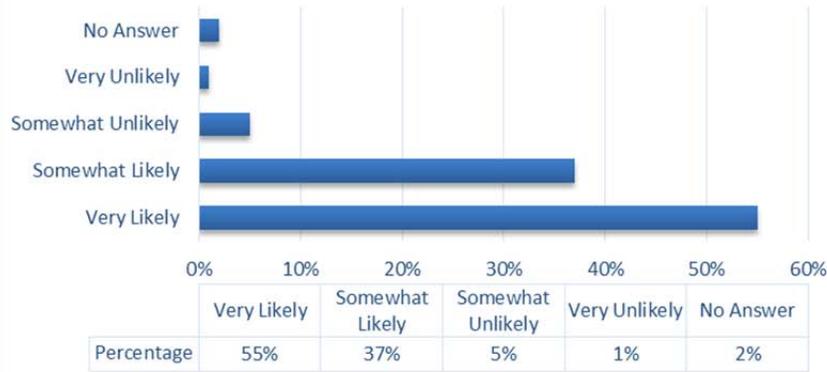
2. What is your general opinion regarding connected vehicles?



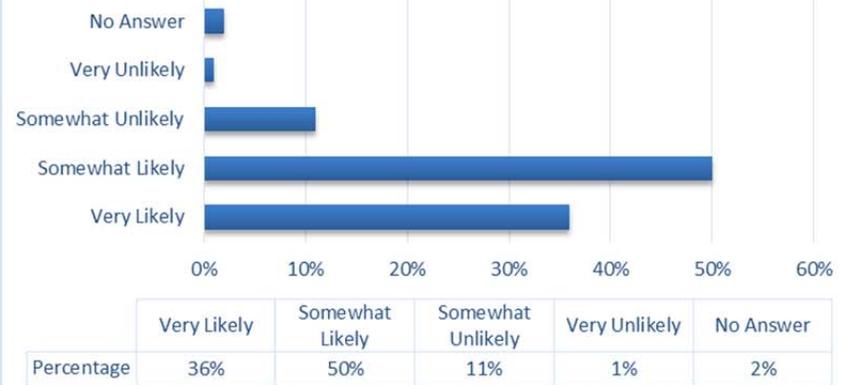
3. How likely do you think it is that the following benefits will occur when using connected vehicles?



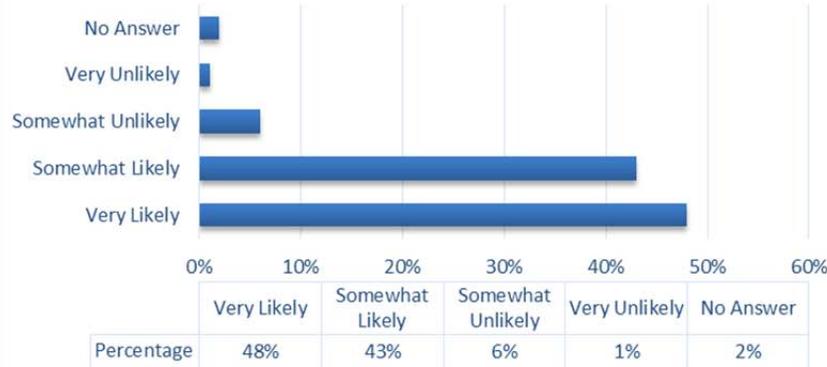
Fewer Crashes



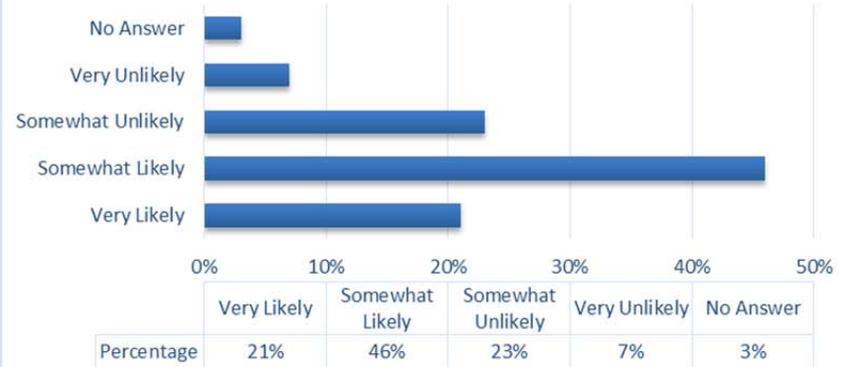
Improved Emergency Response



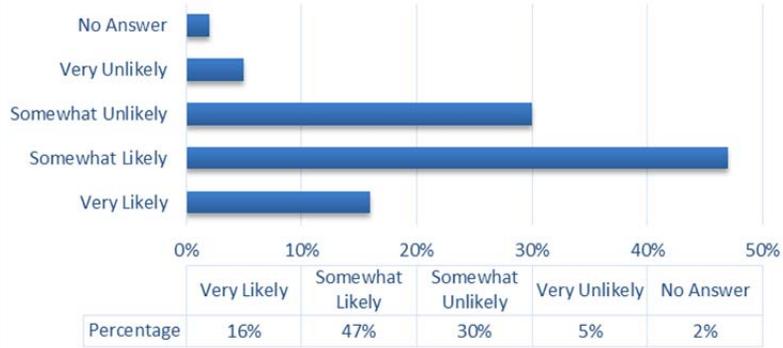
Reduced Crash Severity



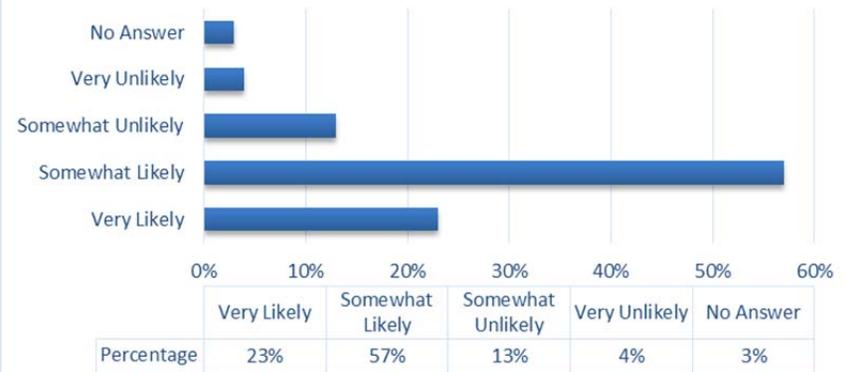
Less Traffic Congestion



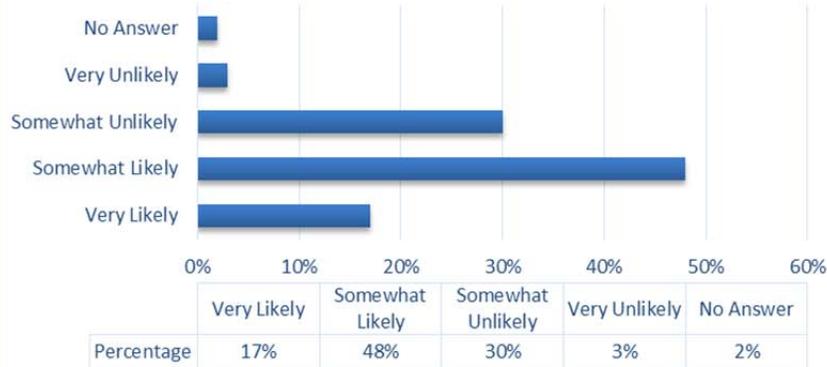
Lower Vehicle Emissions



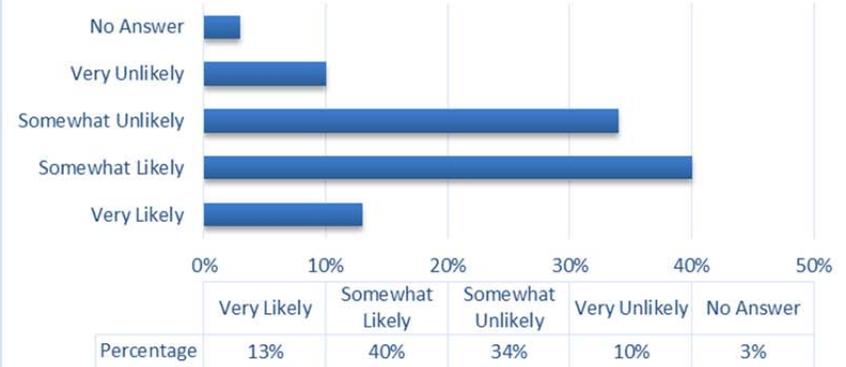
Better Fuel Economy



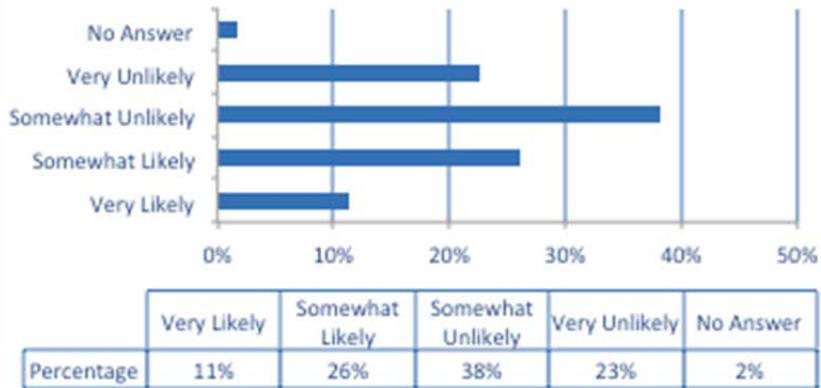
Shorter Travel Times



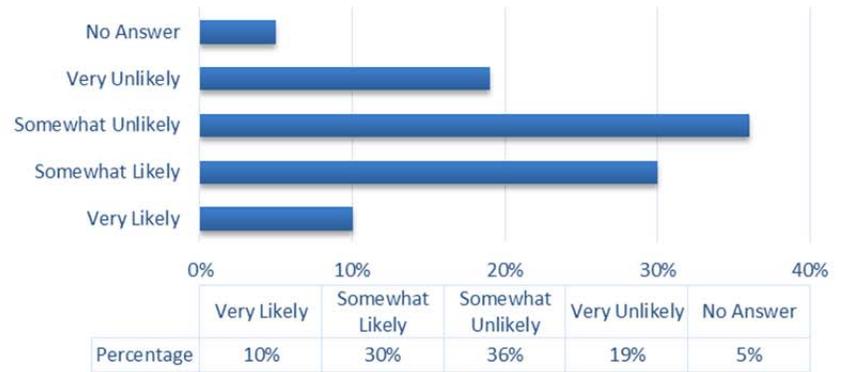
Lower Insurance Rates



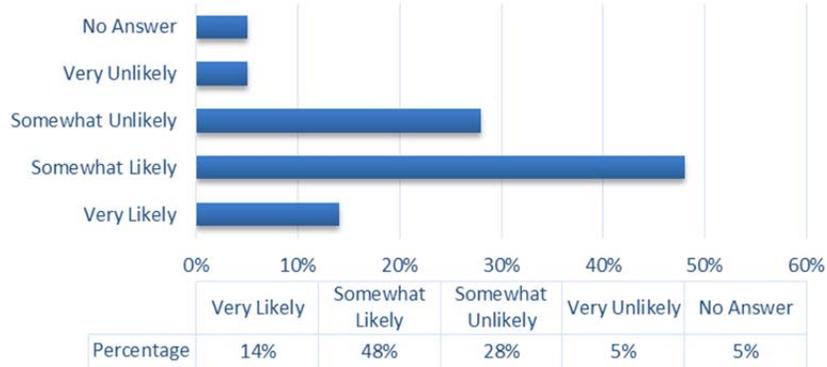
Fewer Driver Distractions



Reduced Agency Costs

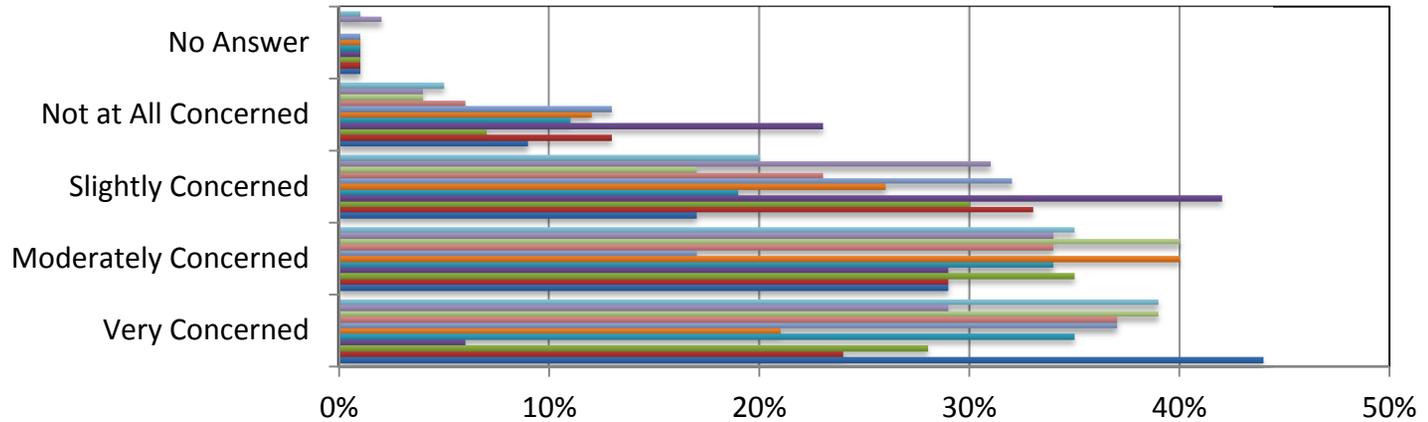


Improved Agency Operations



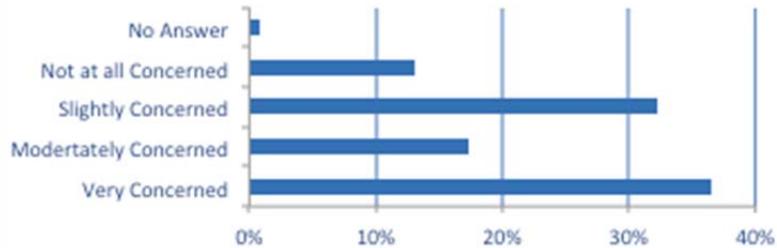
4. How concerned are you about the following issues related to connected vehicles?

Issues Related to Connected Vehicles



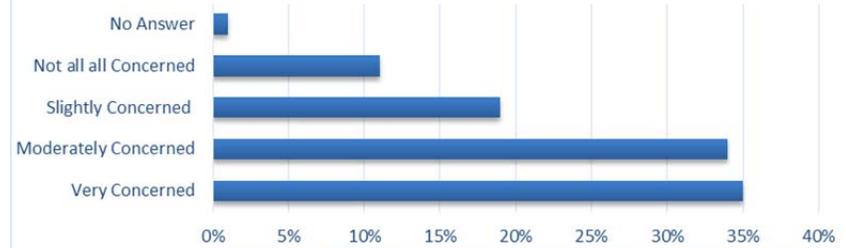
| | Very Concerned | Moderately Concerned | Slightly Concerned | Not at All Concerned | No Answer |
|---|----------------|----------------------|--------------------|----------------------|-----------|
| Impacts of Equipment/System Failure | 39% | 35% | 20% | 5% | 1% |
| Legal Liability for Drivers/Owners | 29% | 34% | 31% | 4% | 2% |
| System Cybersecurity | 39% | 40% | 17% | 4% | 0% |
| Vehicle Cybersecurity | 37% | 34% | 23% | 6% | 0% |
| Data Privacy | 37% | 17% | 32% | 13% | 1% |
| Interacting with Non-connected Vehicles | 21% | 40% | 26% | 12% | 1% |
| Interacting with Pedestrians/Bicyclists | 35% | 34% | 19% | 11% | 1% |
| Learning to Use Connected Vehicles | 6% | 29% | 42% | 23% | 1% |
| Increased Driver Distractions | 28% | 35% | 30% | 7% | 1% |
| System Performance in Poor Weather | 24% | 29% | 33% | 13% | 1% |
| Driver Overreliance on Technology | 44% | 29% | 17% | 9% | 1% |

Data Privacy



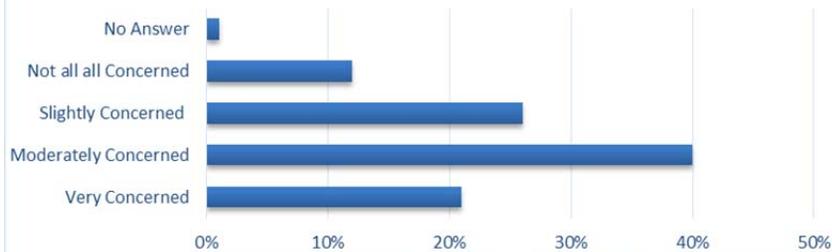
| | Very Concerned | Moderately Concerned | Slightly Concerned | Not at all Concerned | No Answer |
|------------|----------------|----------------------|--------------------|----------------------|-----------|
| Percentage | 37% | 17% | 32% | 13% | 1% |

Interacting with Pedestrians & Bicycles



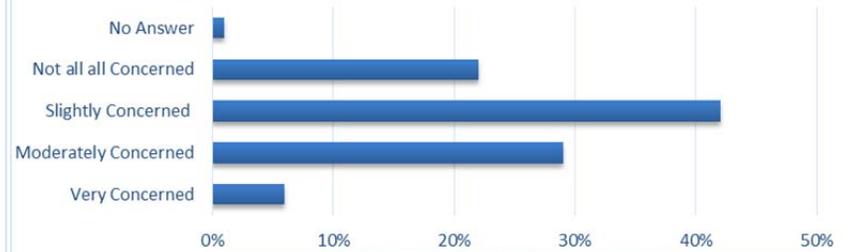
| | Very Concerned | Moderately Concerned | Slightly Concerned | Not all all Concerned | No Answer |
|------------|----------------|----------------------|--------------------|-----------------------|-----------|
| Percentage | 35% | 34% | 19% | 11% | 1% |

Interacting With Non-Connected Vehicles



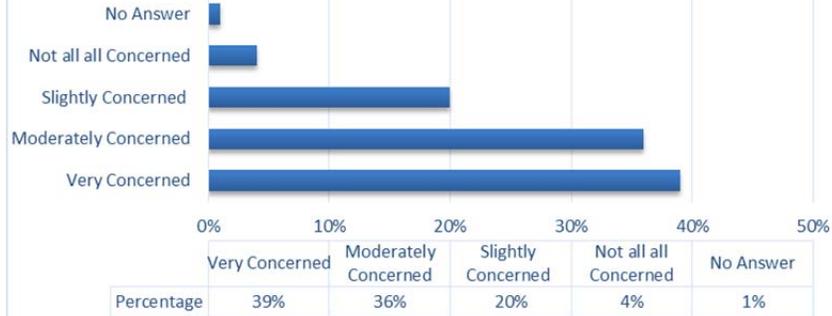
| | Very Concerned | Moderately Concerned | Slightly Concerned | Not all all Concerned | No Answer |
|------------|----------------|----------------------|--------------------|-----------------------|-----------|
| Percentage | 21% | 40% | 26% | 12% | 1% |

Learning to Use Connected Vehicles

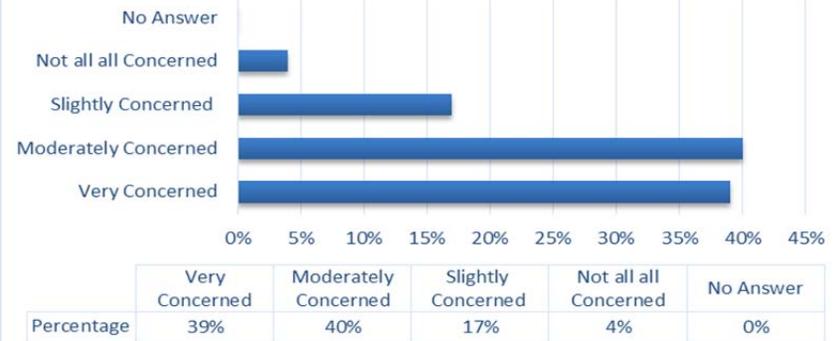


| | Very Concerned | Moderately Concerned | Slightly Concerned | Not all all Concerned | No Answer |
|------------|----------------|----------------------|--------------------|-----------------------|-----------|
| Percentage | 6% | 29% | 42% | 22% | 1% |

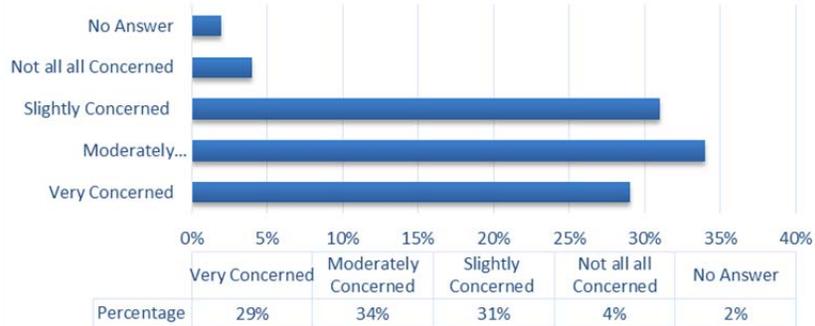
Safety Concerns of Equipment or System Failure



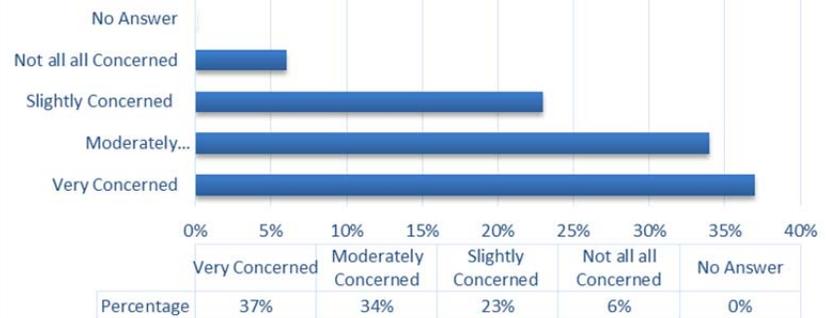
System Security



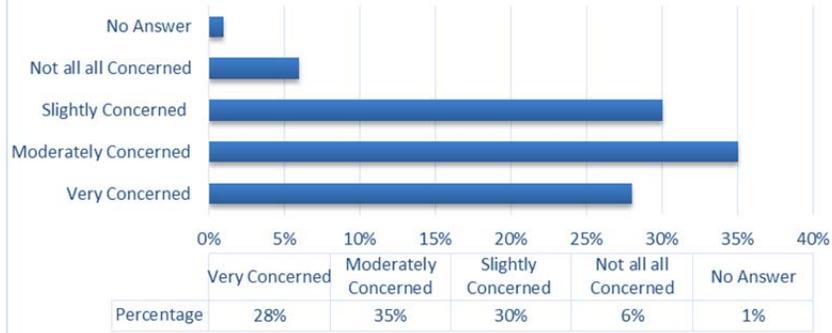
Legal Liability for Drivers/Owners



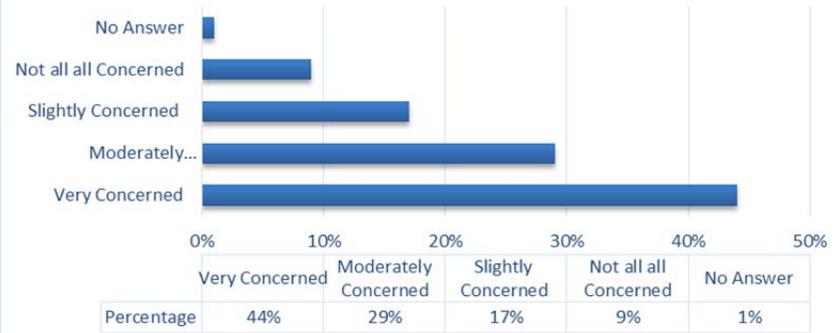
Vehicle Security



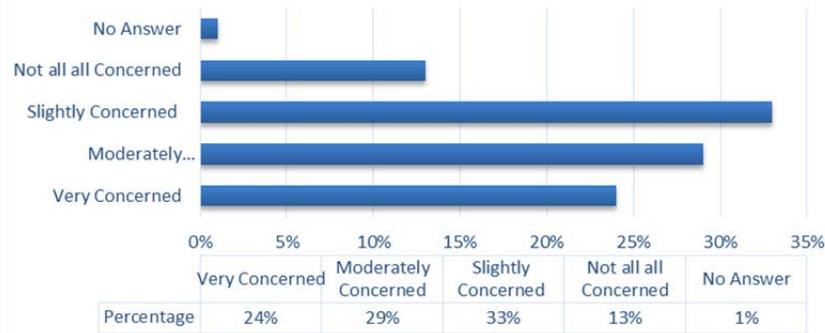
Increased Distraction for Drivers



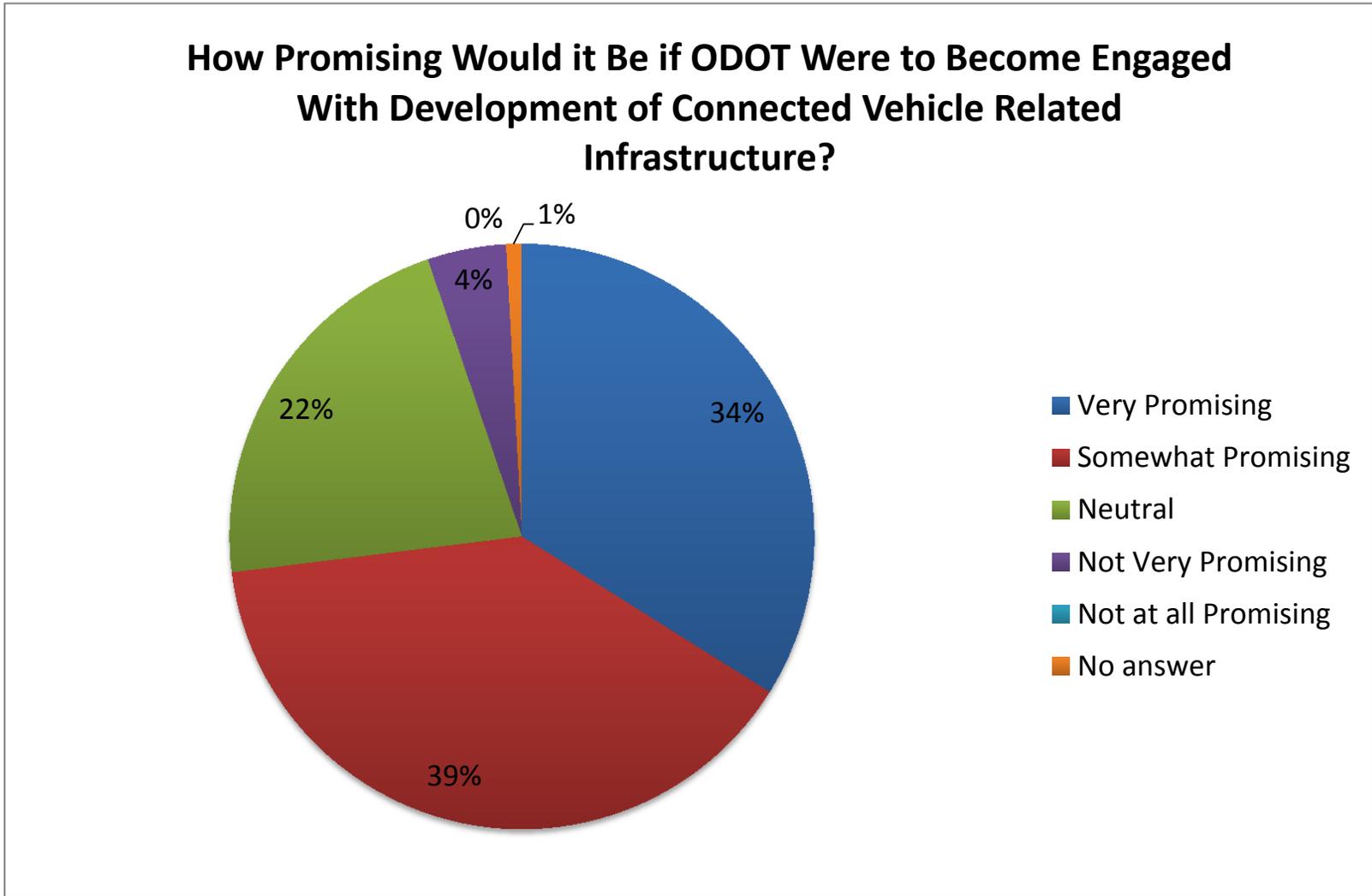
Drivers Rely Too Much on Technology



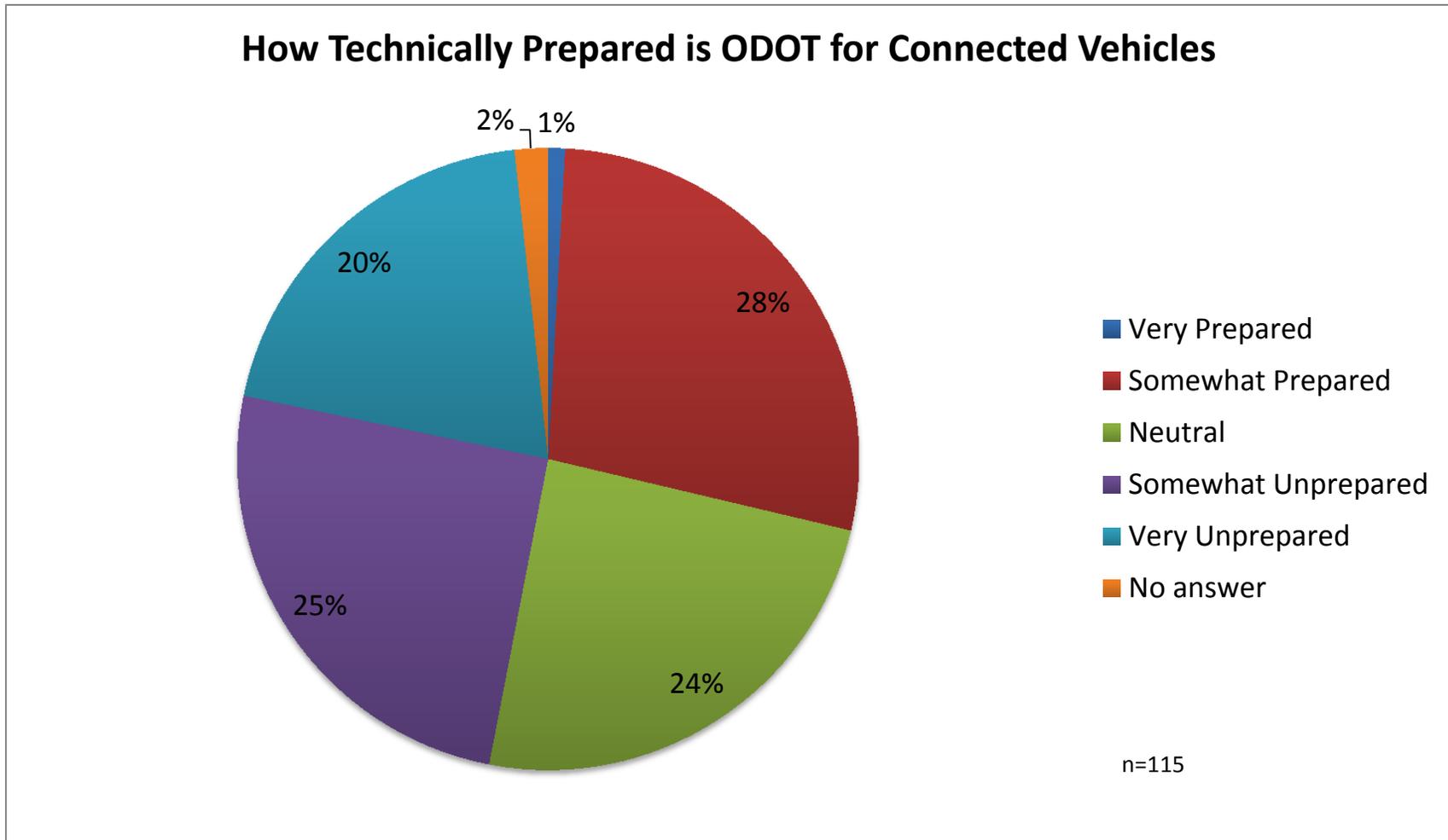
System Performance in Poor Weather



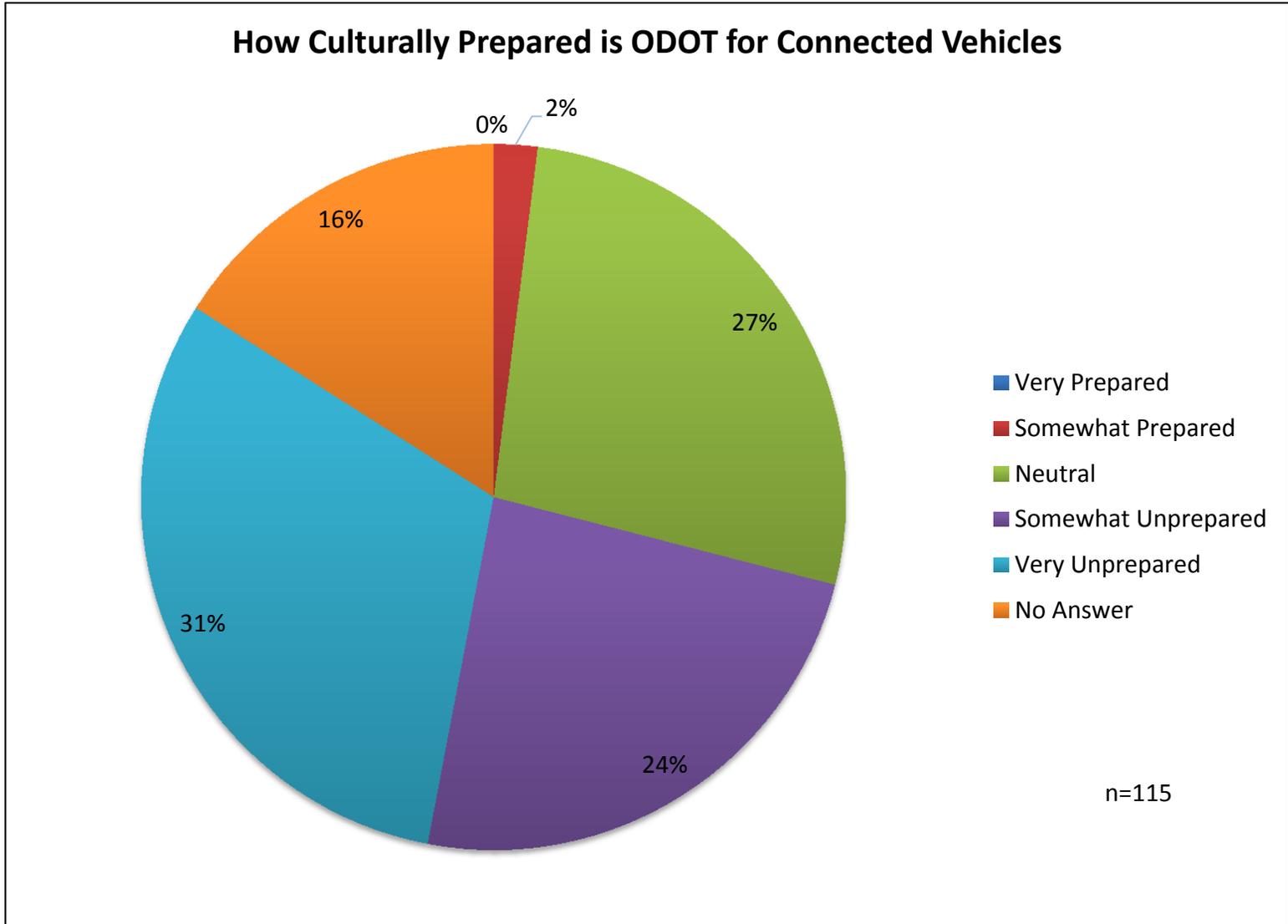
5. If the Oregon DOT were to become engaged with the development of connected vehicle related infrastructure how promising do you think this development would be?



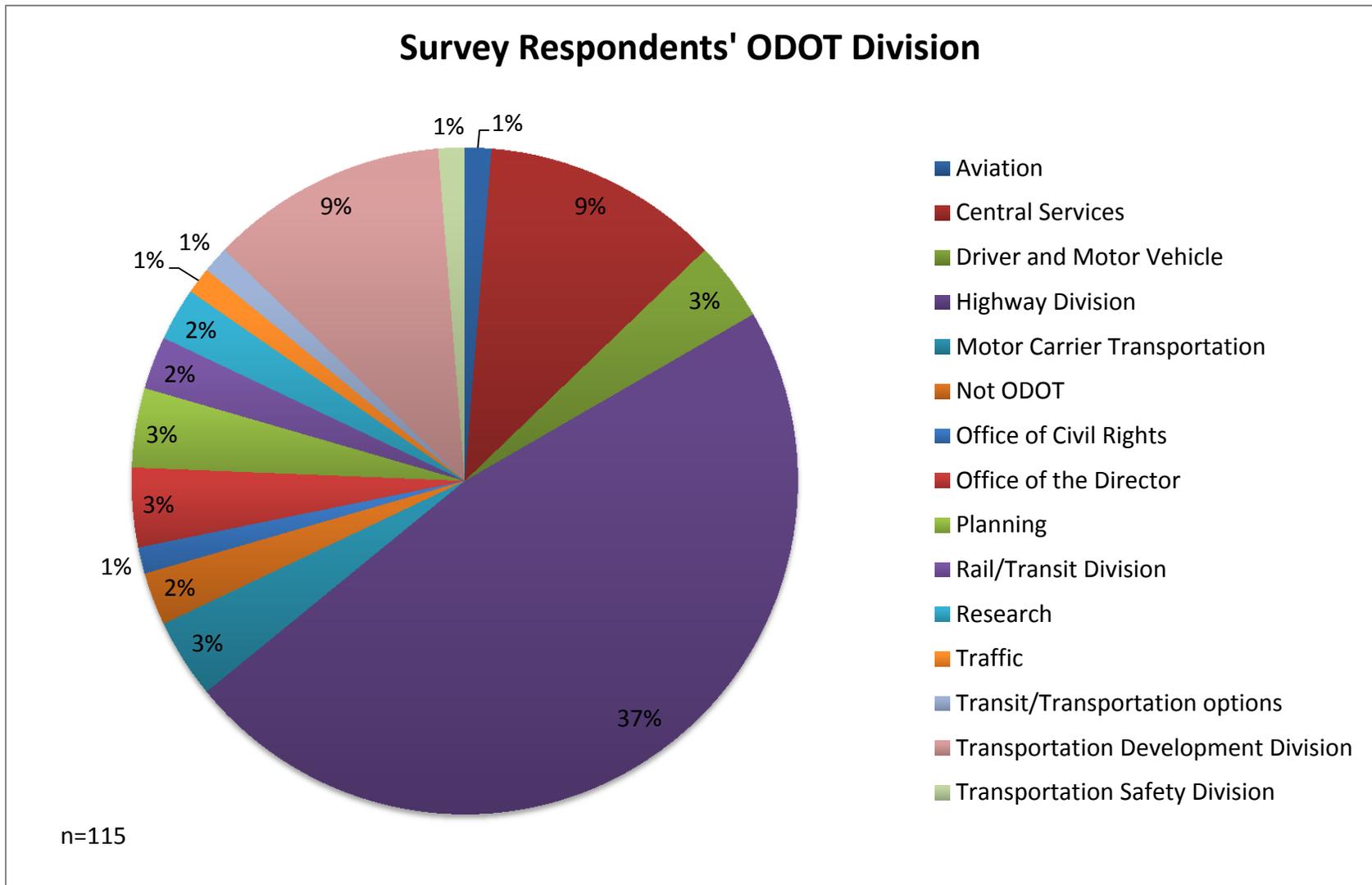
6. To what extent do you believe that the Oregon DOT is technically prepared for the arrival of connected vehicles in our state?



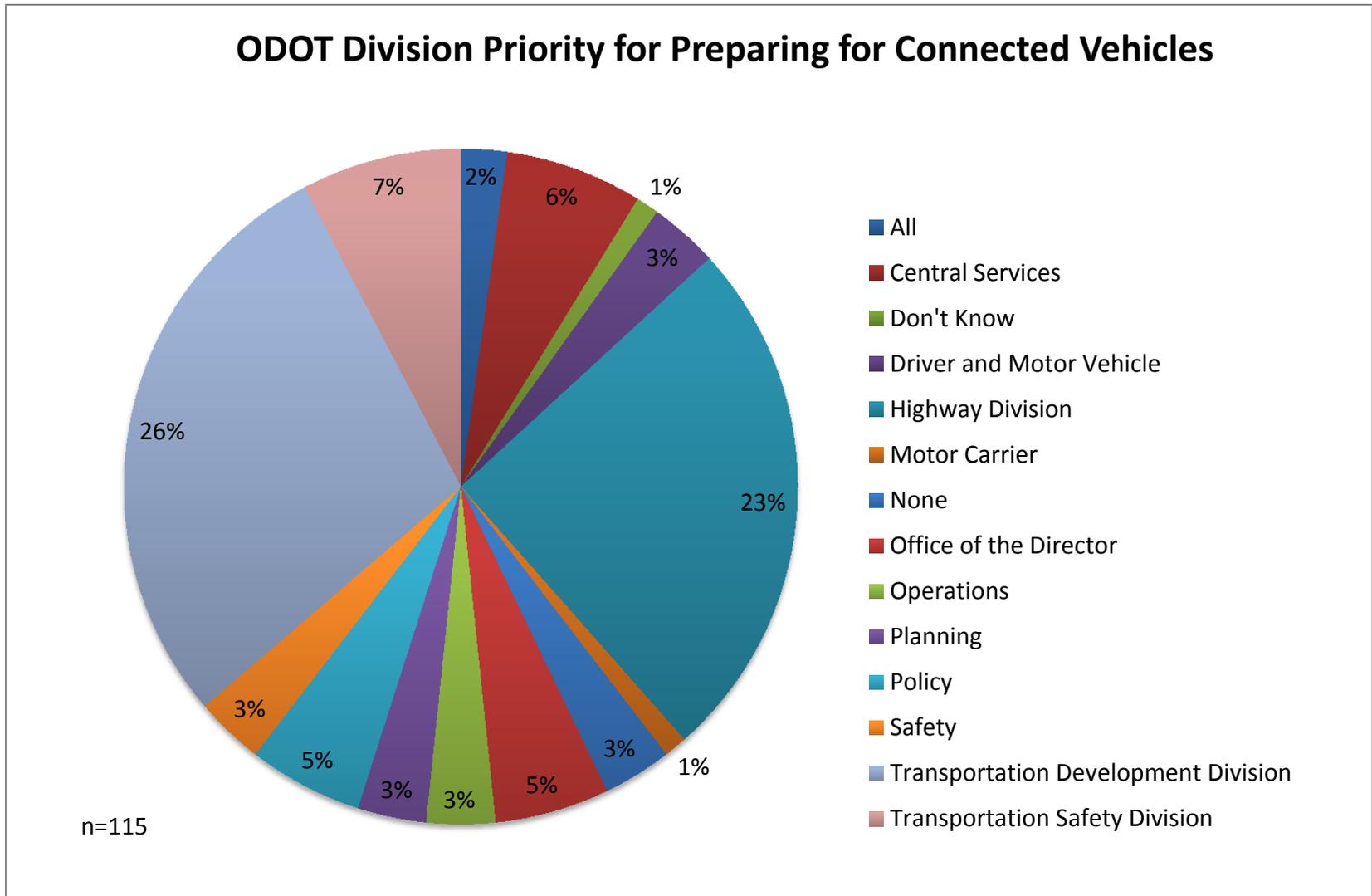
7. To what extent do you believe that the Oregon DOT is culturally prepared for the arrival of connected vehicles in our state?



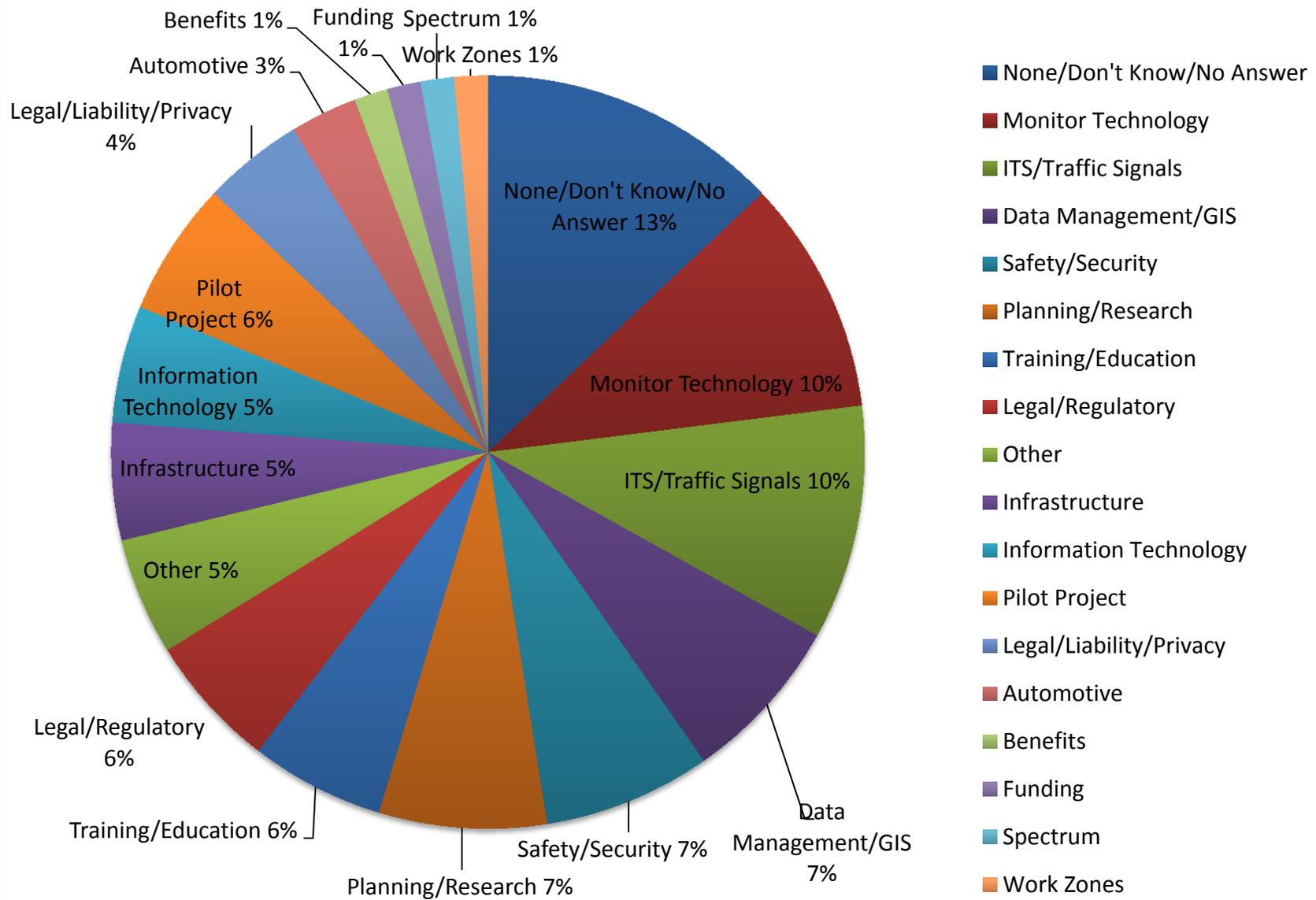
8. In which division of ODOT do you work?



9. In which division of ODOT do you think the highest priority should be placed for preparing for connected vehicles?



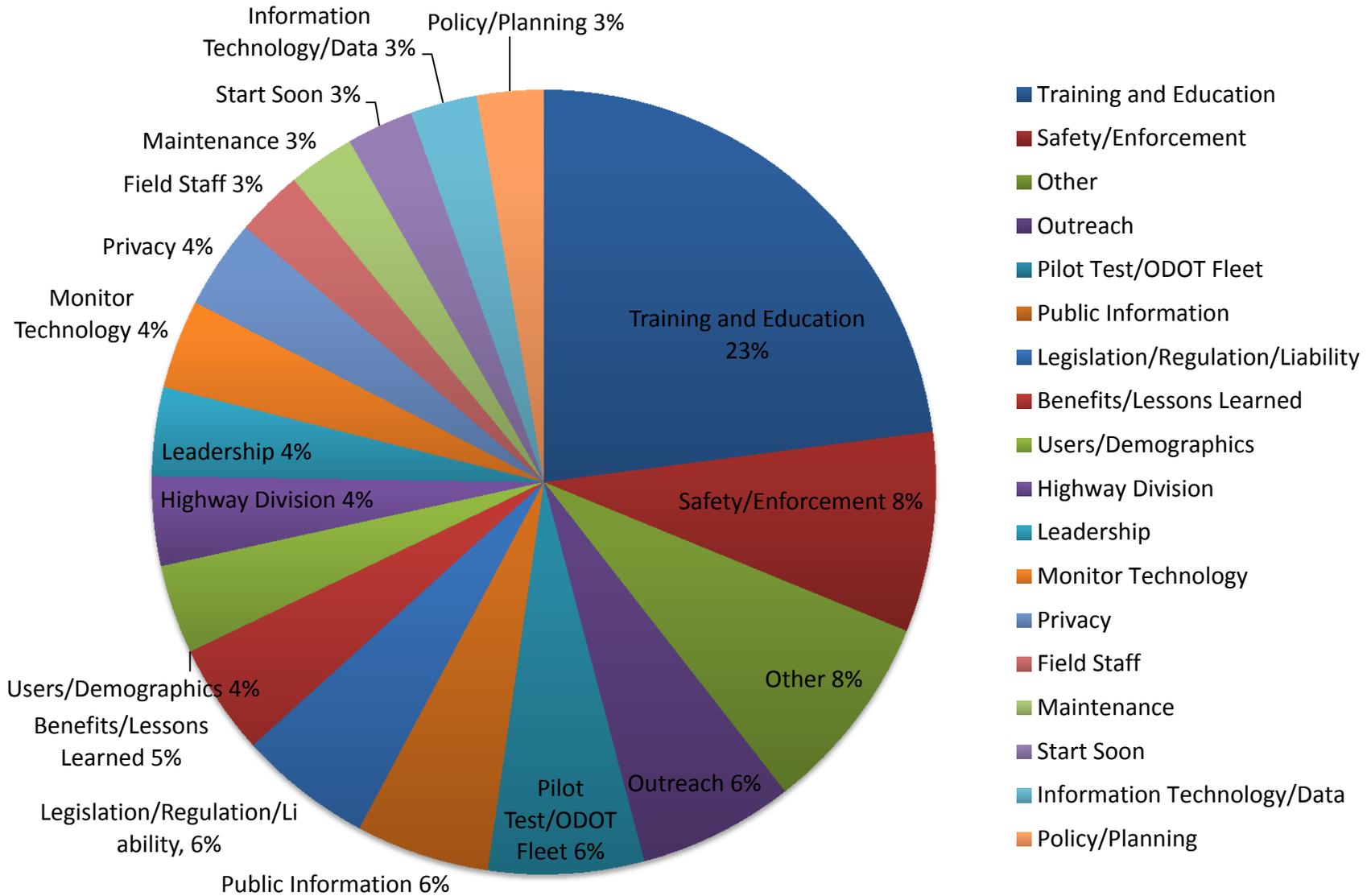
ODOT Investment in Technical Preparation for Connected Vehicles



11. If ODOT could choose one area to invest in time or resources for preparing culturally for the arrival of connected vehicles what should that be?

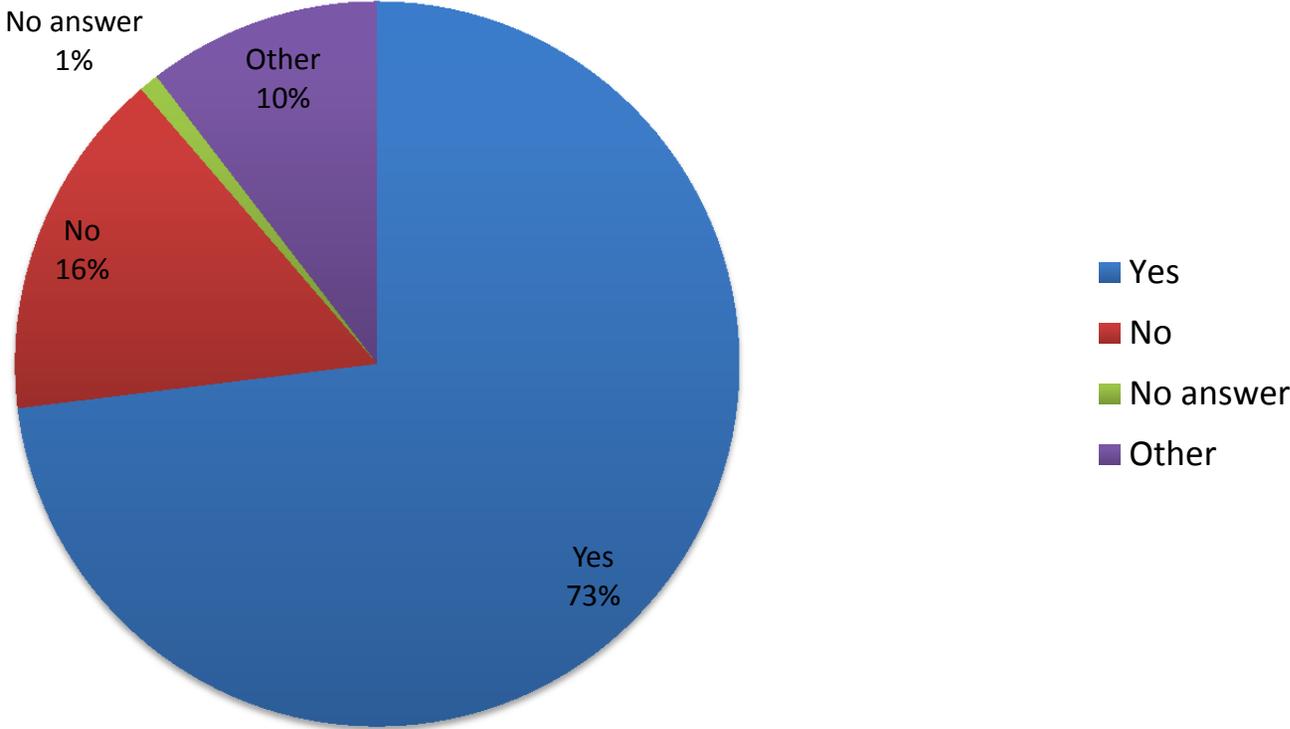


ODOT Investment in Cultural Preparation for Connected Vehicles

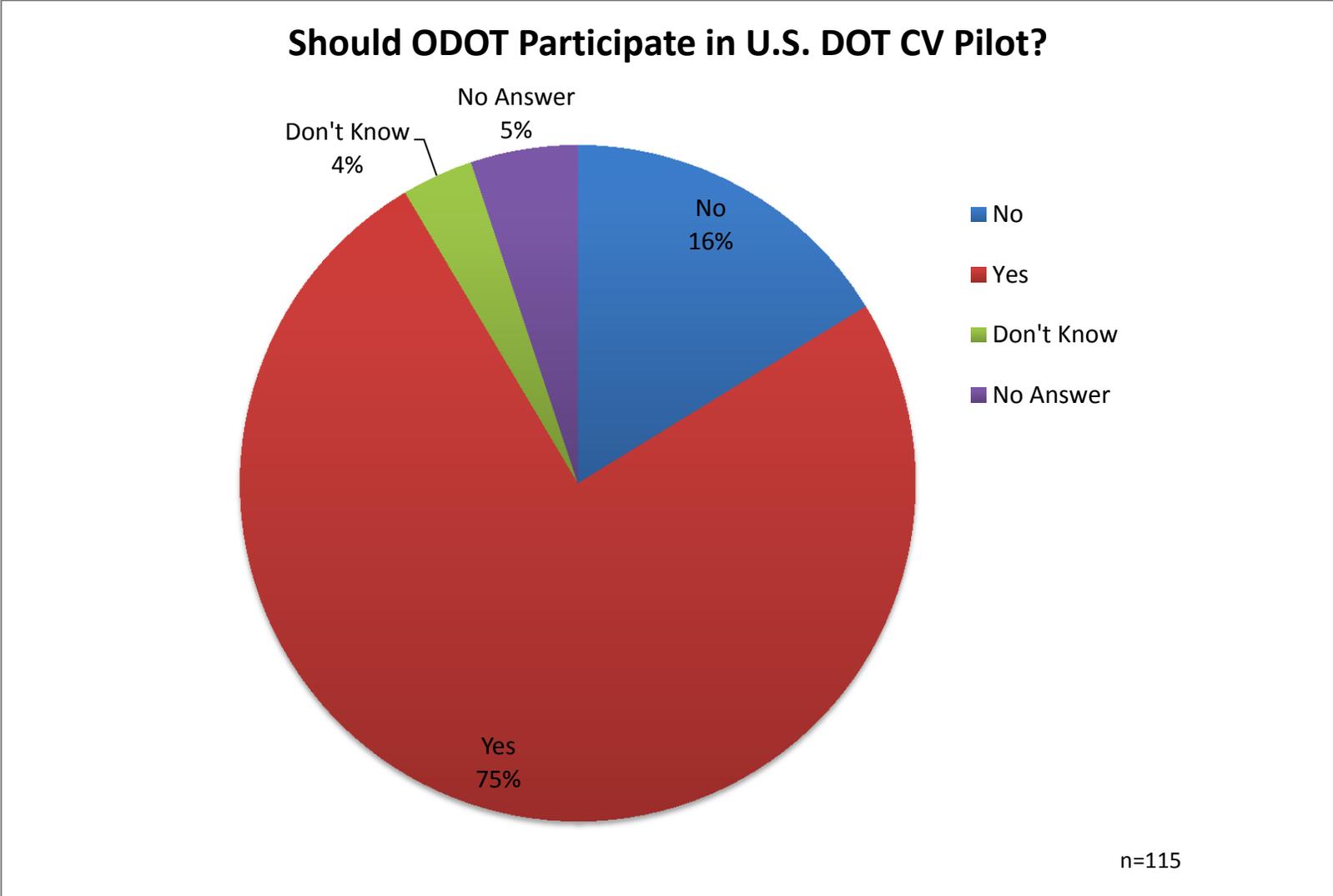


12. Do you think ODOT should be willing to invest financially in preparation for connected vehicles (e.g. a marginal cost in construction of maintenance projects)?

Should ODOT Be Willing to Invest Financially in Preparation for Connected Vehicles

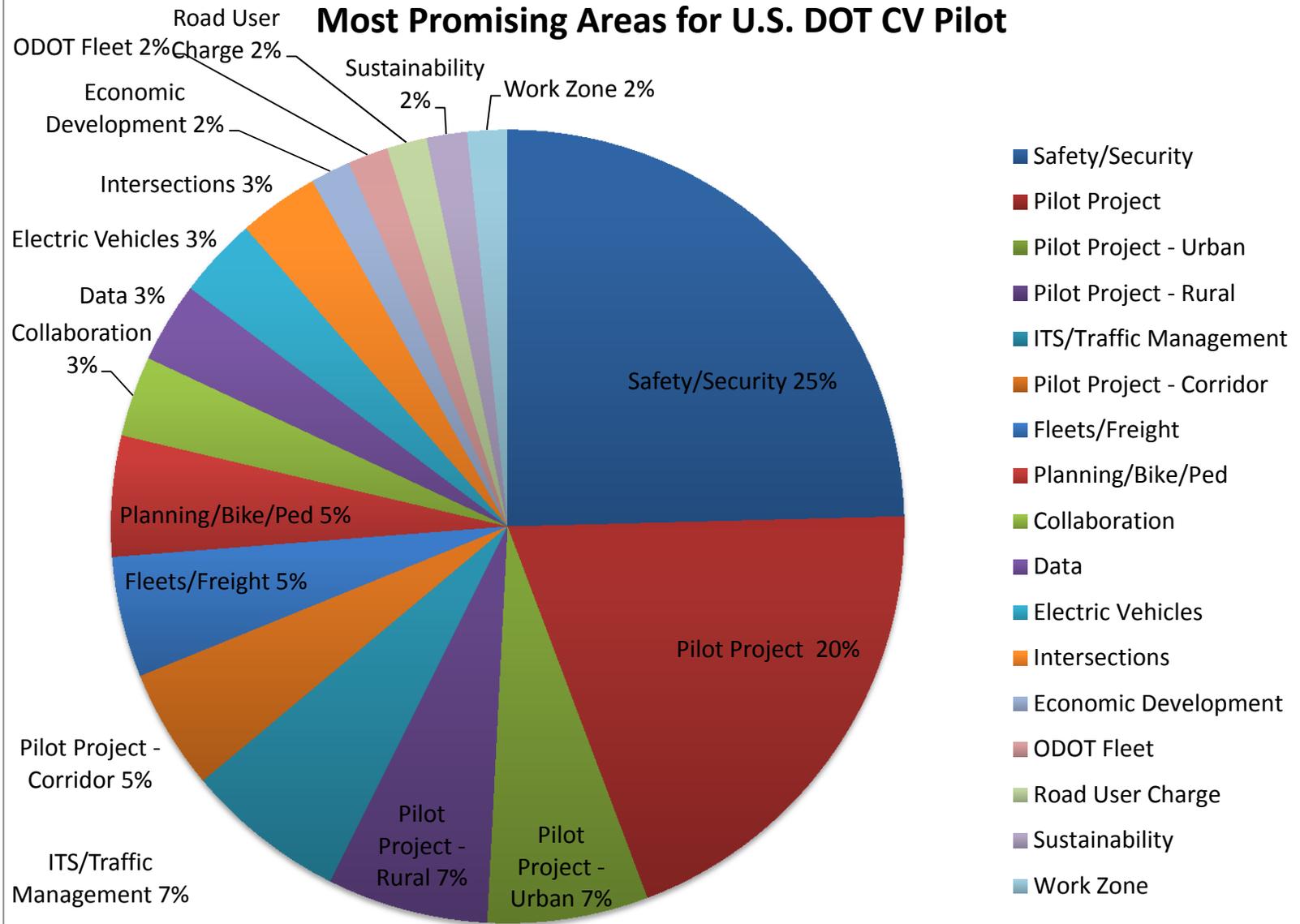


13. Do you think ODOT should play a role in an upcoming connected vehicle pilot funded by the U.S. DOT? If so which areas of opportunity would be most promising?



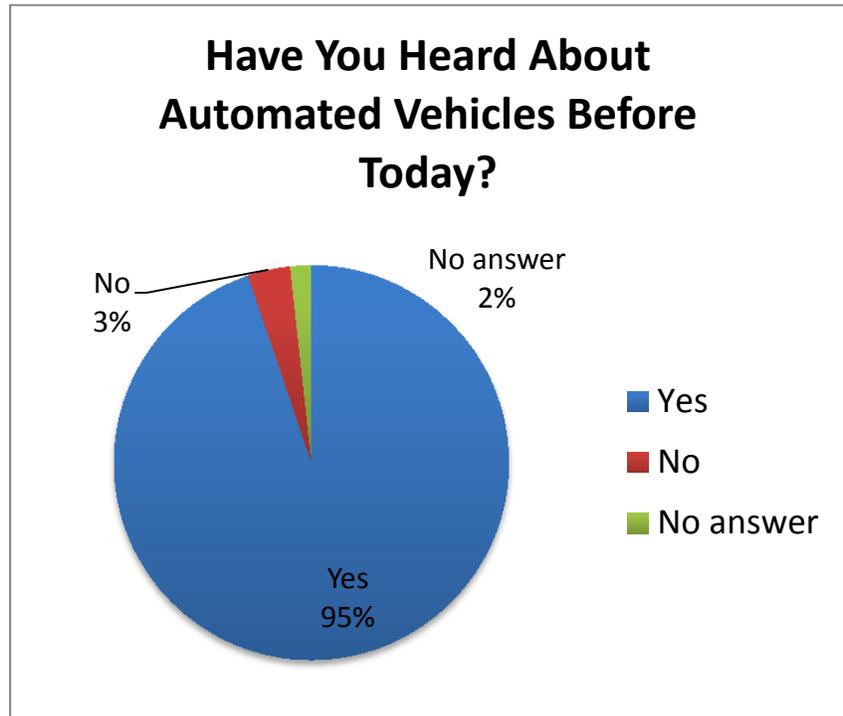


Most Promising Areas for U.S. DOT CV Pilot

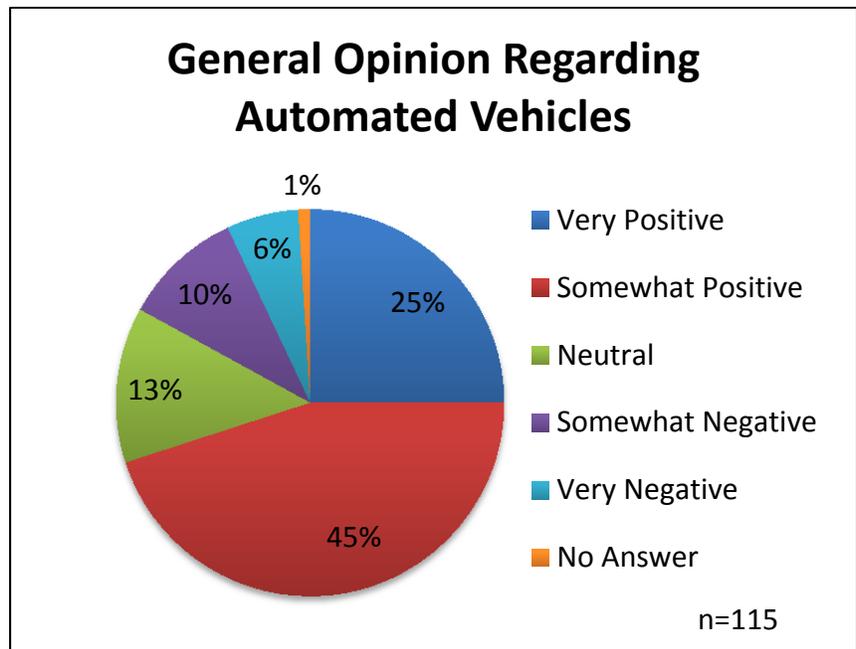


4.0 RESULTS FOR 2014 ODOT SURVEY ON AUTOMATED VEHICLES

14. Have you heard about automated vehicles before today?

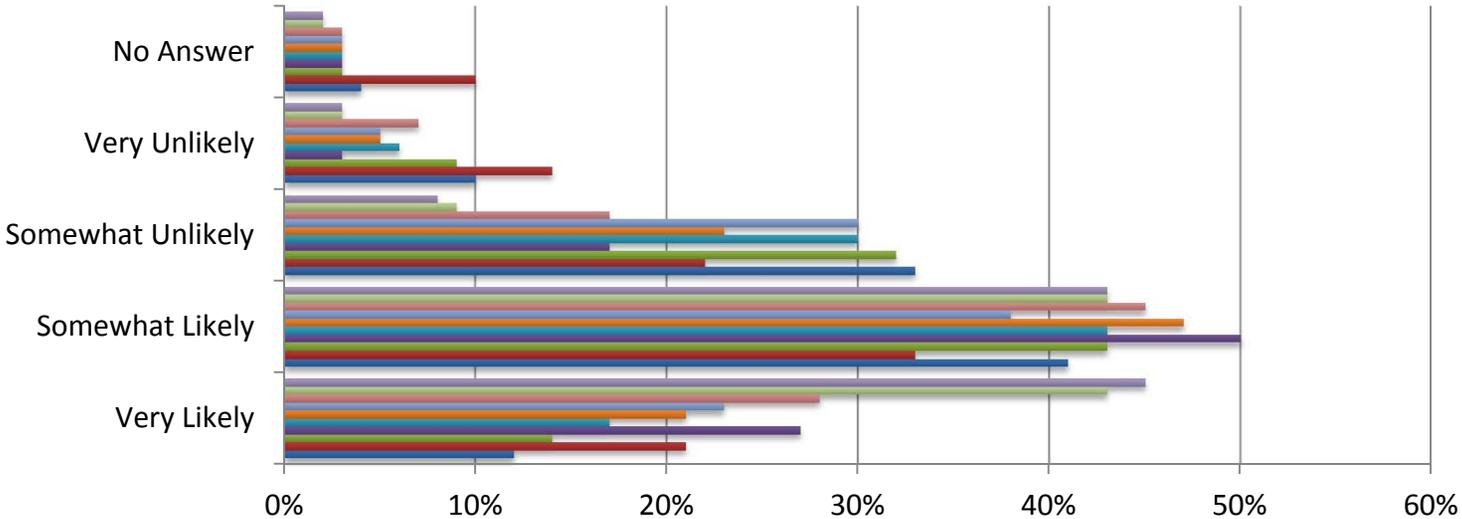


15. What is your general opinion regarding automated vehicles?



16. How likely do you think it is that the following benefits will occur when using automated vehicles?

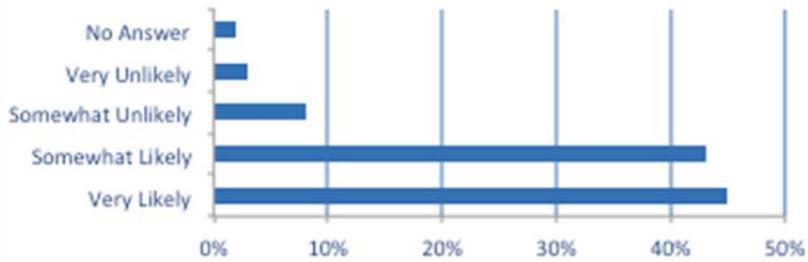
Benefits of Automated Vehicles



n=115

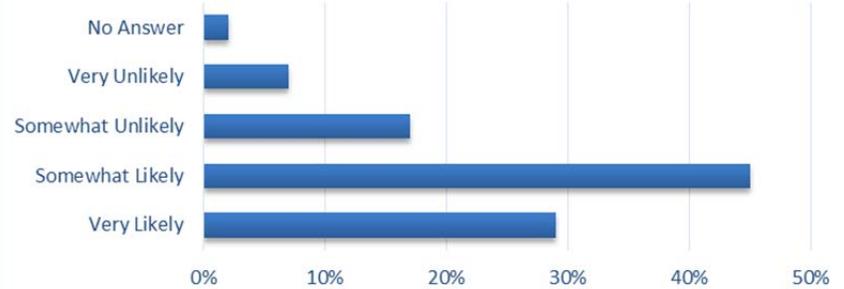
| | Very Likely | Somewhat Likely | Somewhat Unlikely | Very Unlikely | No Answer |
|--|-------------|-----------------|-------------------|---------------|-----------|
| ■ Fewer Crashes | 45% | 43% | 8% | 3% | 2% |
| ■ Reduced Crash Severity | 43% | 43% | 9% | 3% | 2% |
| ■ Improved Emergency Response | 28% | 45% | 17% | 7% | 3% |
| ■ Less Traffic Congestion | 23% | 38% | 30% | 5% | 3% |
| ■ Lower Vehicle Emissions | 21% | 47% | 23% | 5% | 3% |
| ■ Shorter Travel Times | 17% | 43% | 30% | 6% | 3% |
| ■ Better Fuel Economy | 27% | 50% | 17% | 3% | 3% |
| ■ Lower Insurance Rates | 14% | 43% | 32% | 9% | 3% |
| ■ Improved Agency Operations | 21% | 33% | 22% | 14% | 10% |
| ■ Reduced Agency Costs | 12% | 41% | 33% | 10% | 4% |

Fewer Crashes



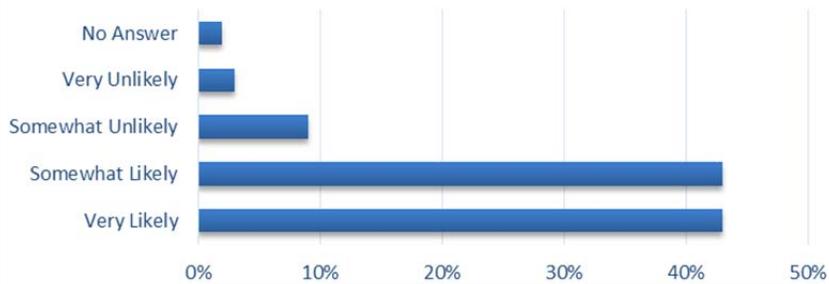
| | Very Likely | Somewhat Likely | Somewhat Unlikely | Very Unlikely | No Answer |
|------------|-------------|-----------------|-------------------|---------------|-----------|
| Percentage | 45% | 43% | 8% | 3% | 2% |

Improved Emergency Response



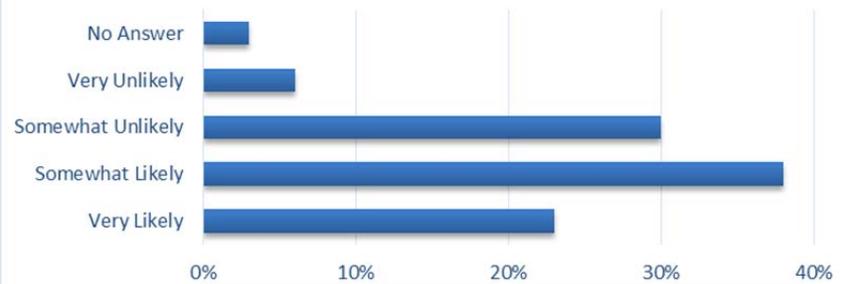
| | Very Likely | Somewhat Likely | Somewhat Unlikely | Very Unlikely | No Answer |
|------------|-------------|-----------------|-------------------|---------------|-----------|
| Percentage | 29% | 45% | 17% | 7% | 2% |

Reduced Crash Severity



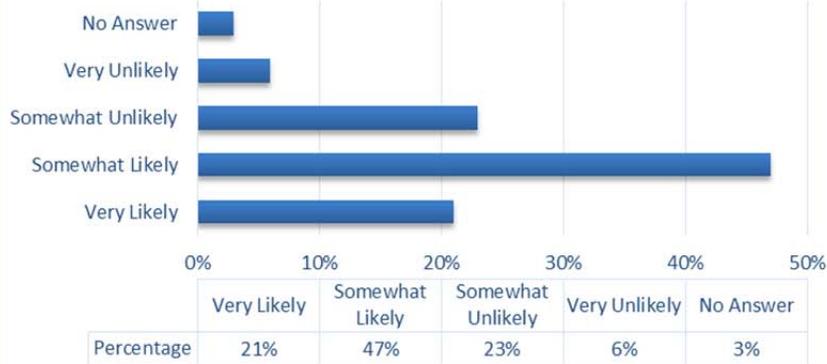
| | Very Likely | Somewhat Likely | Somewhat Unlikely | Very Unlikely | No Answer |
|------------|-------------|-----------------|-------------------|---------------|-----------|
| Percentage | 43% | 43% | 9% | 3% | 2% |

Less Traffic Congestion

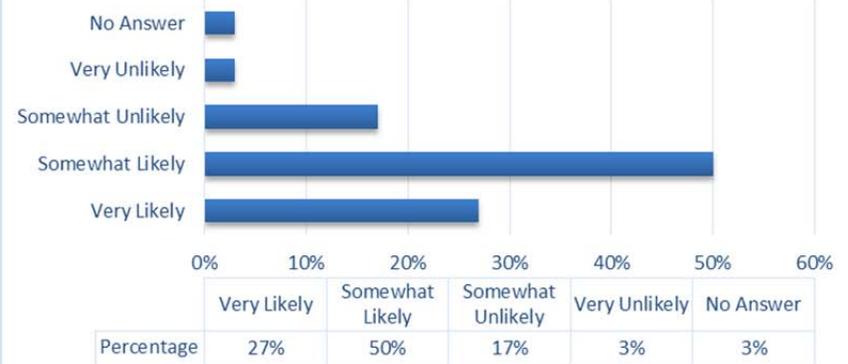


| | Very Likely | Somewhat Likely | Somewhat Unlikely | Very Unlikely | No Answer |
|------------|-------------|-----------------|-------------------|---------------|-----------|
| Percentage | 23% | 38% | 30% | 6% | 3% |

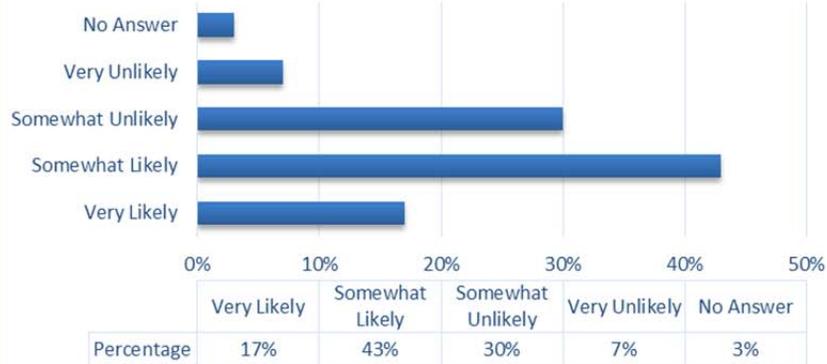
Lower Vehicle Emissions



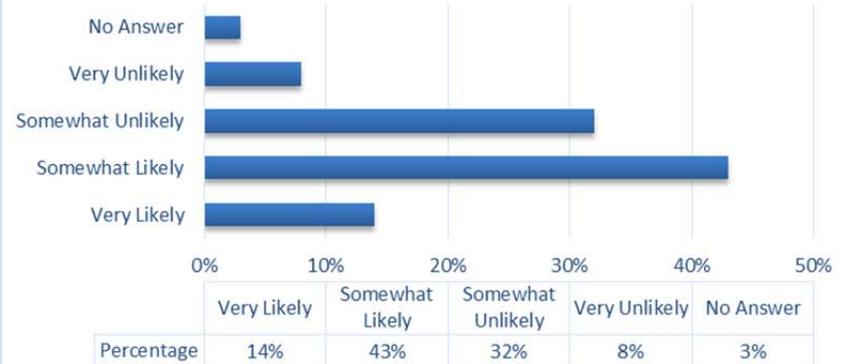
Better Fuel Economy



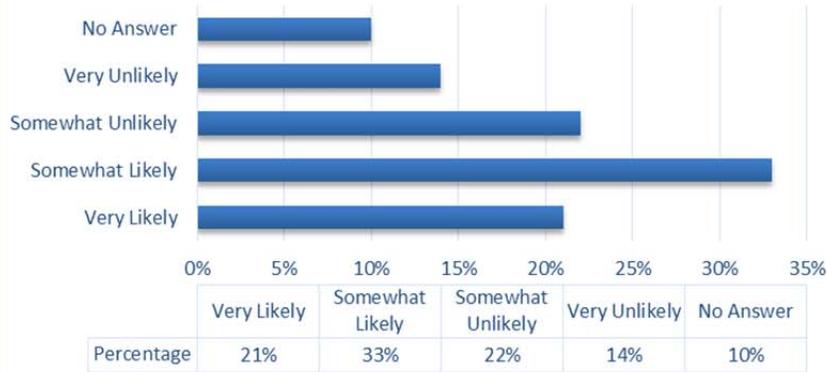
Shorter Travel Times



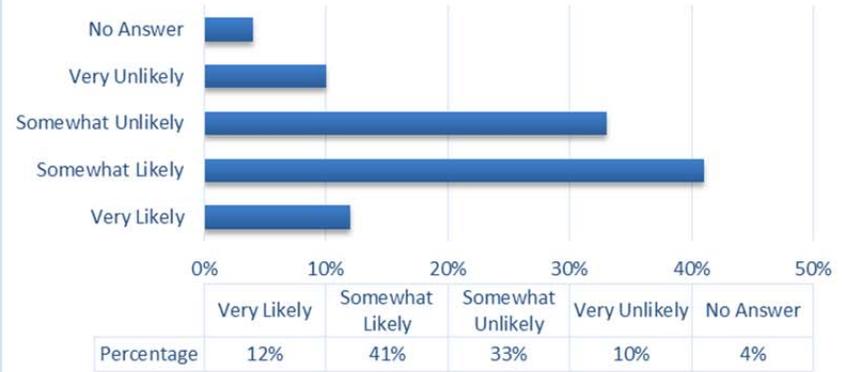
Lower Insurance Rates



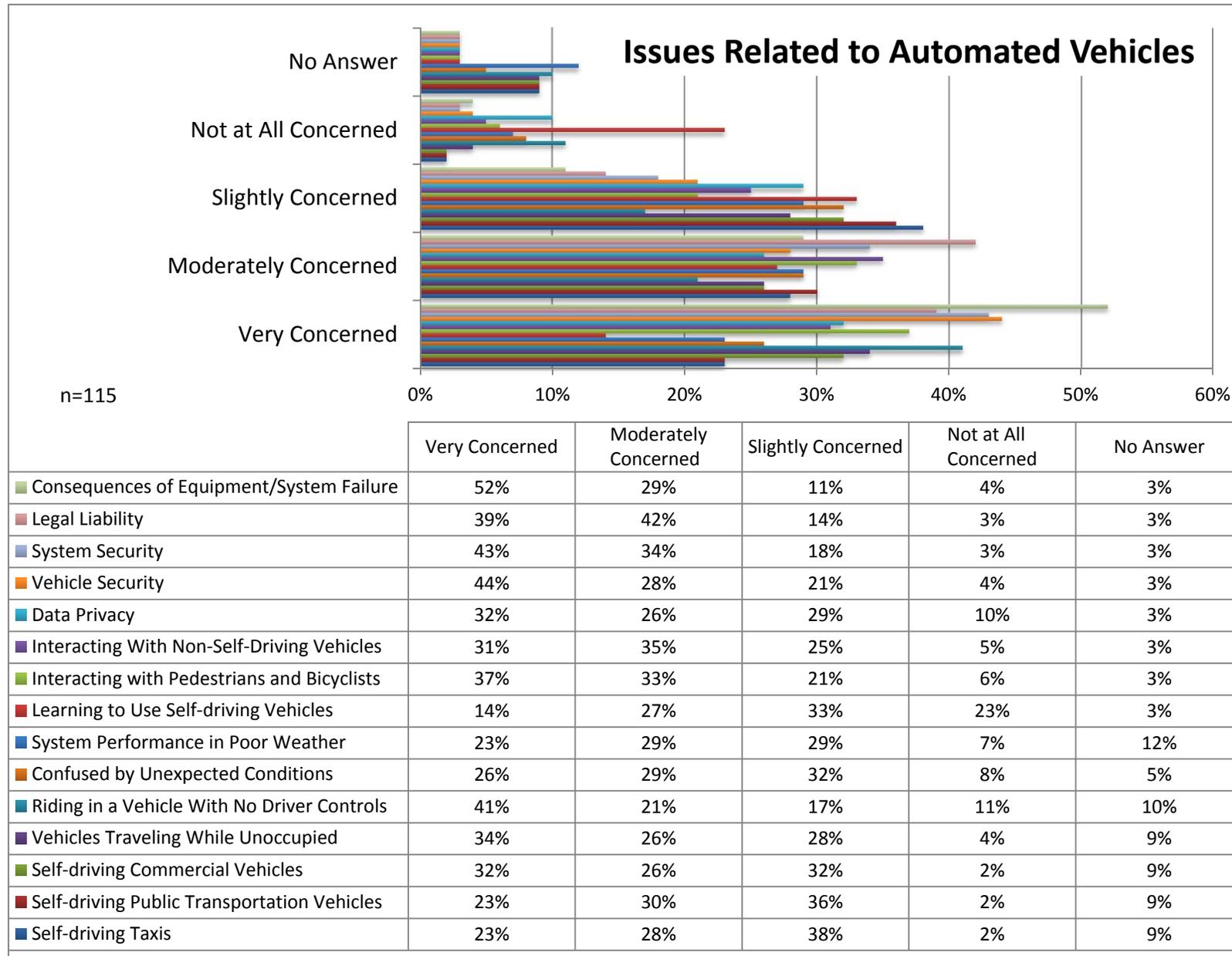
Improved Agency Operations



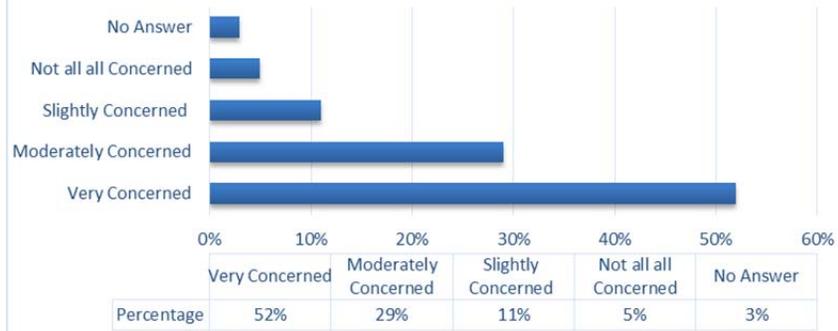
Reduced Agency Costs



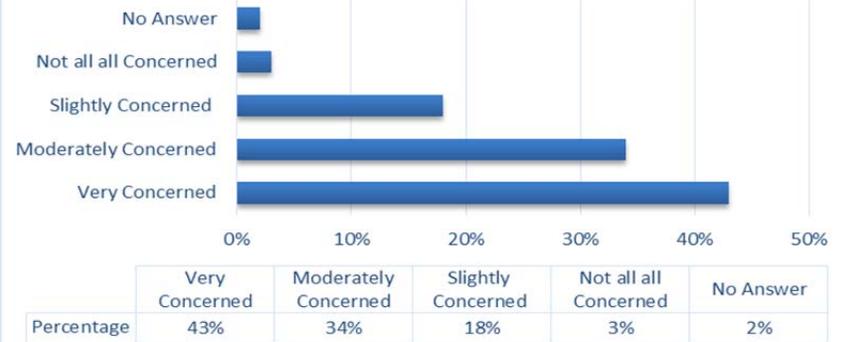
17. How concerned are you about the following issues related to automated vehicles?



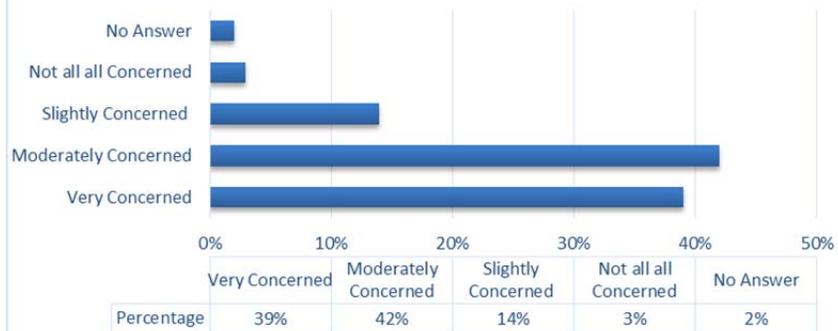
Safety Concerns



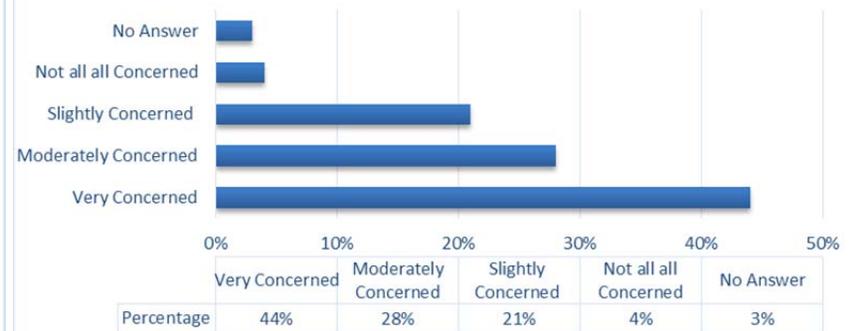
System Security

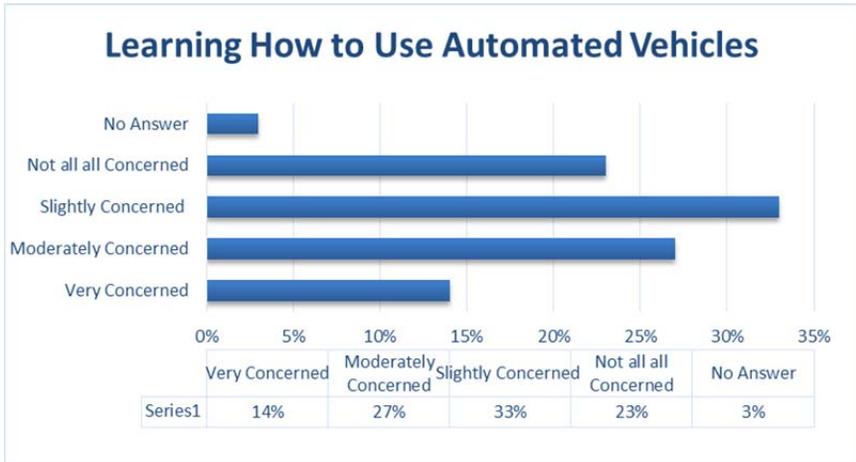
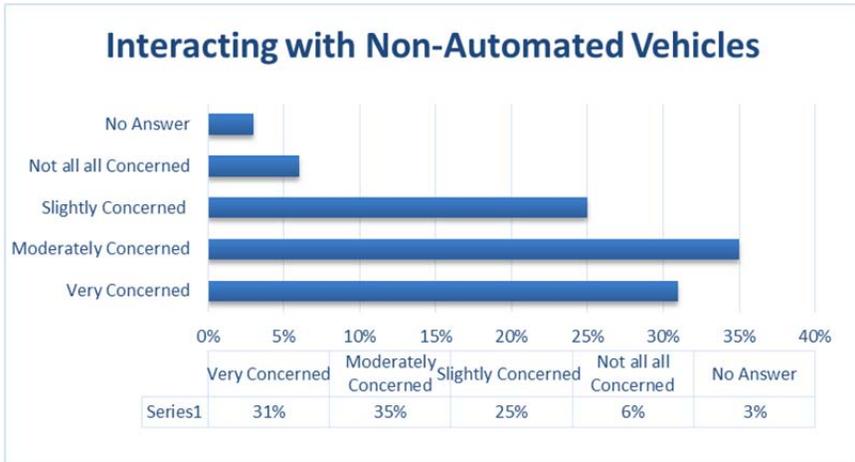
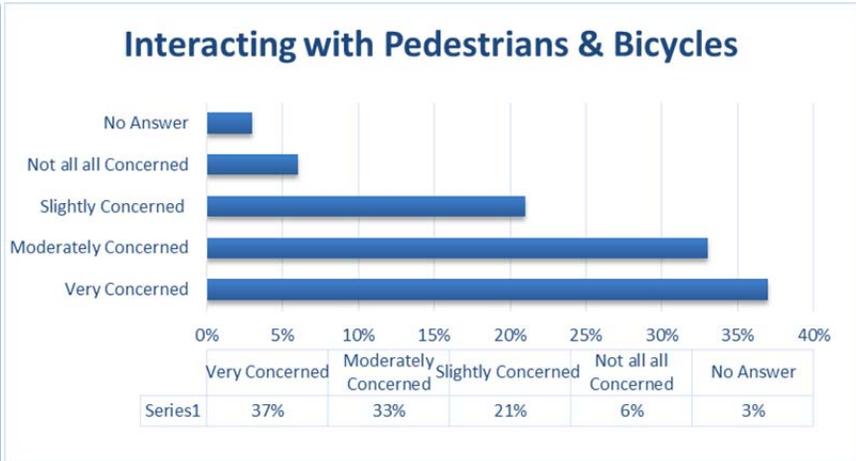
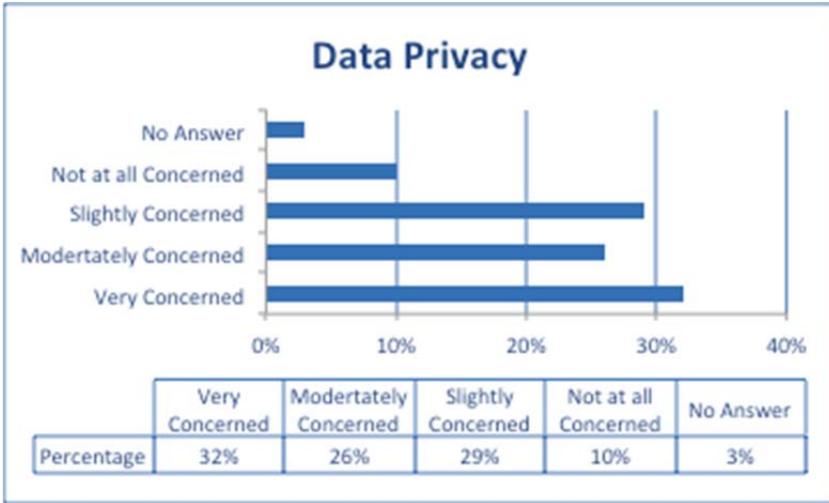


Legal Liability

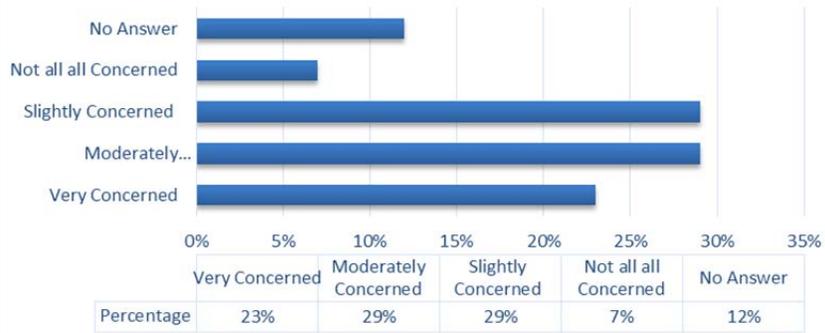


Vehicle Security

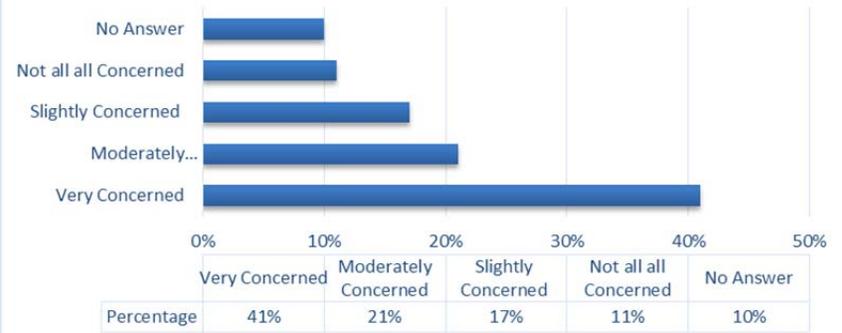




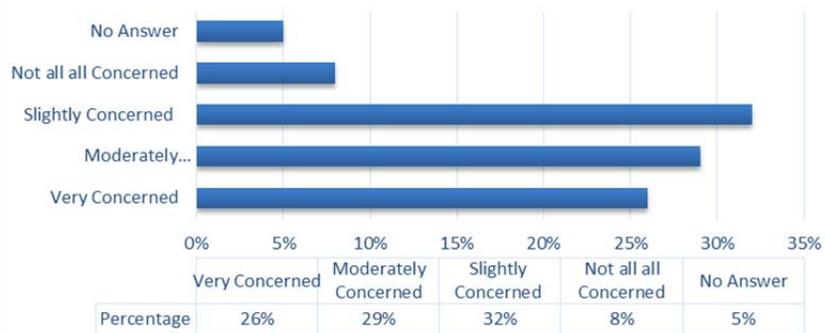
System Performance



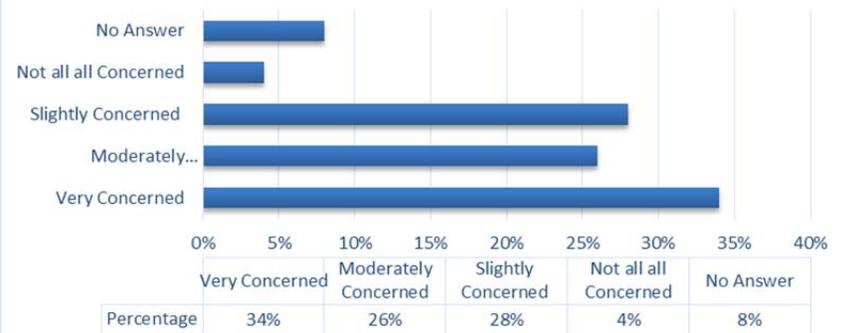
Riding in a Vehicles Without a Driver



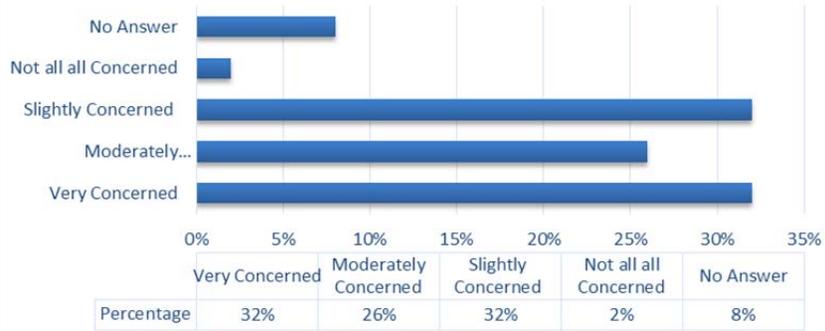
Automated Vehicles



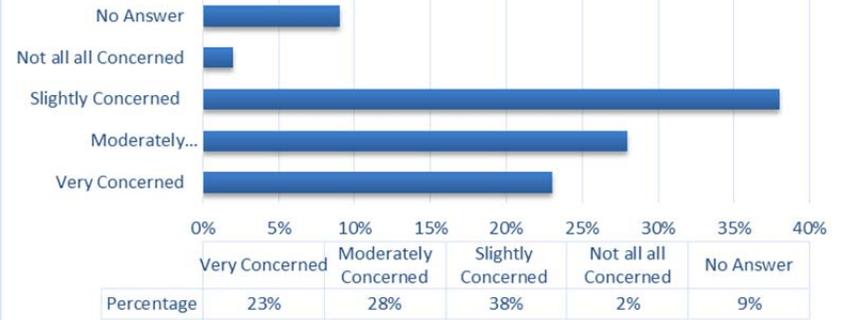
Self-Driving



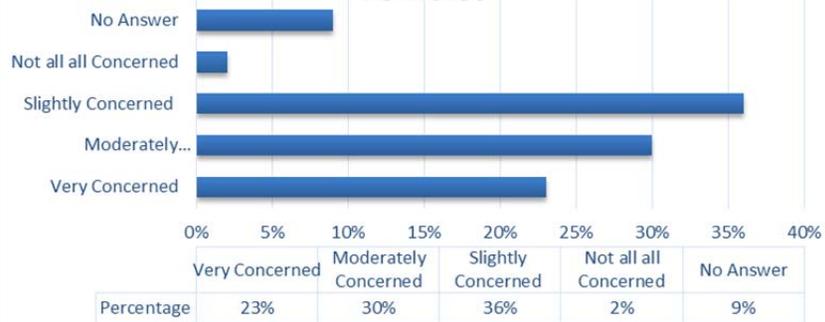
Commercial Vehicles



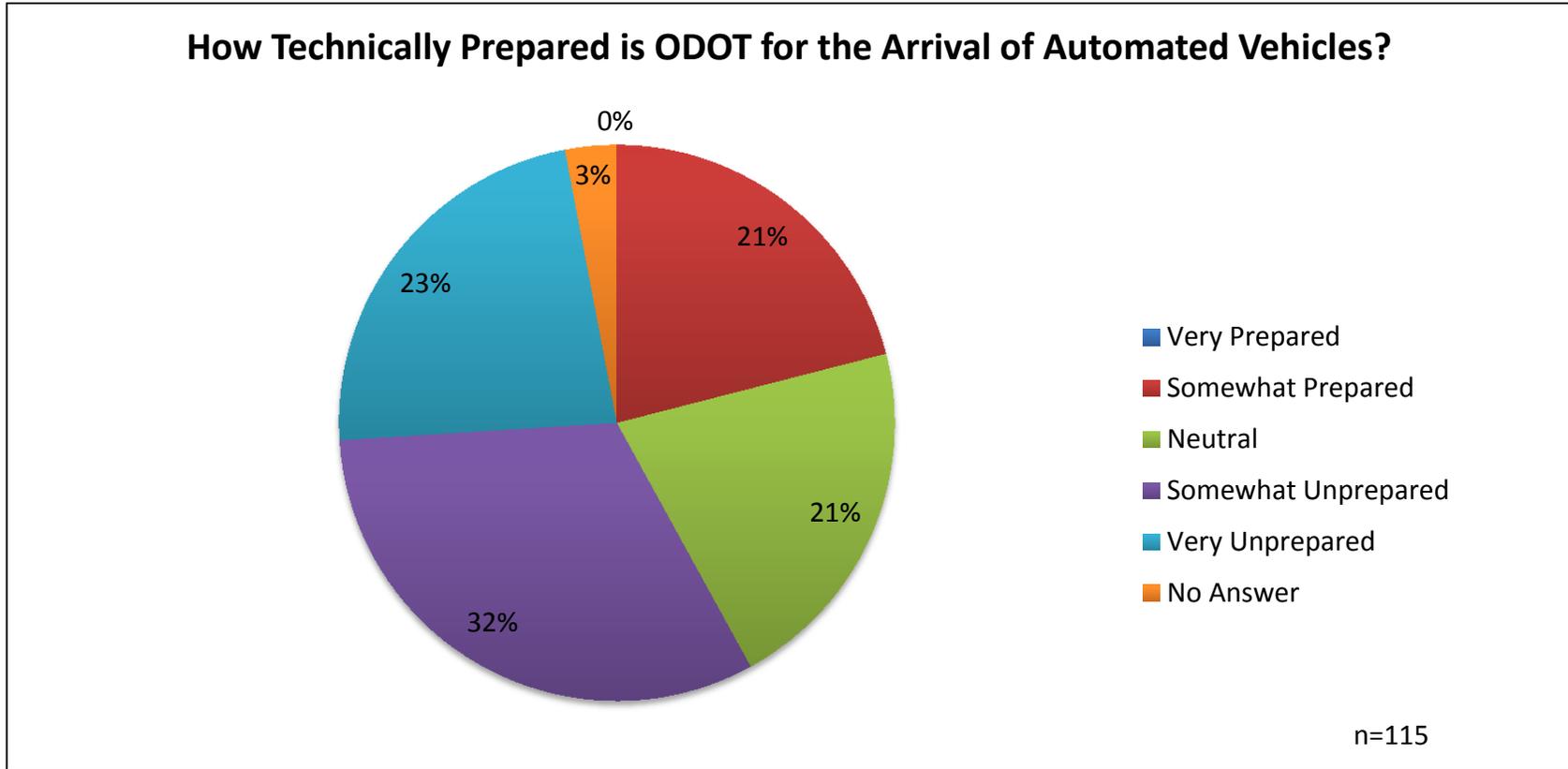
Automated Taxis



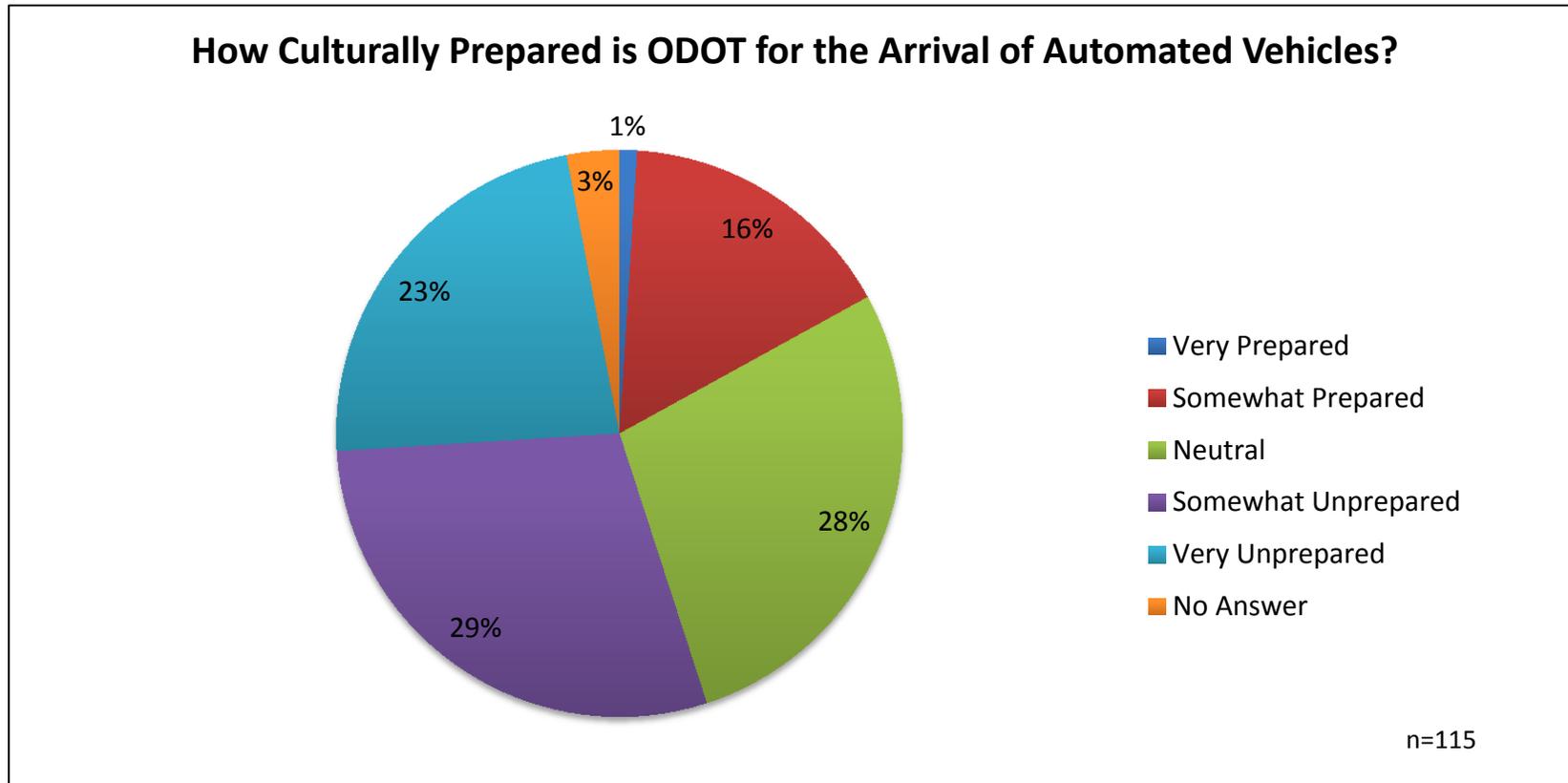
Automated Public Transportation Vehicles



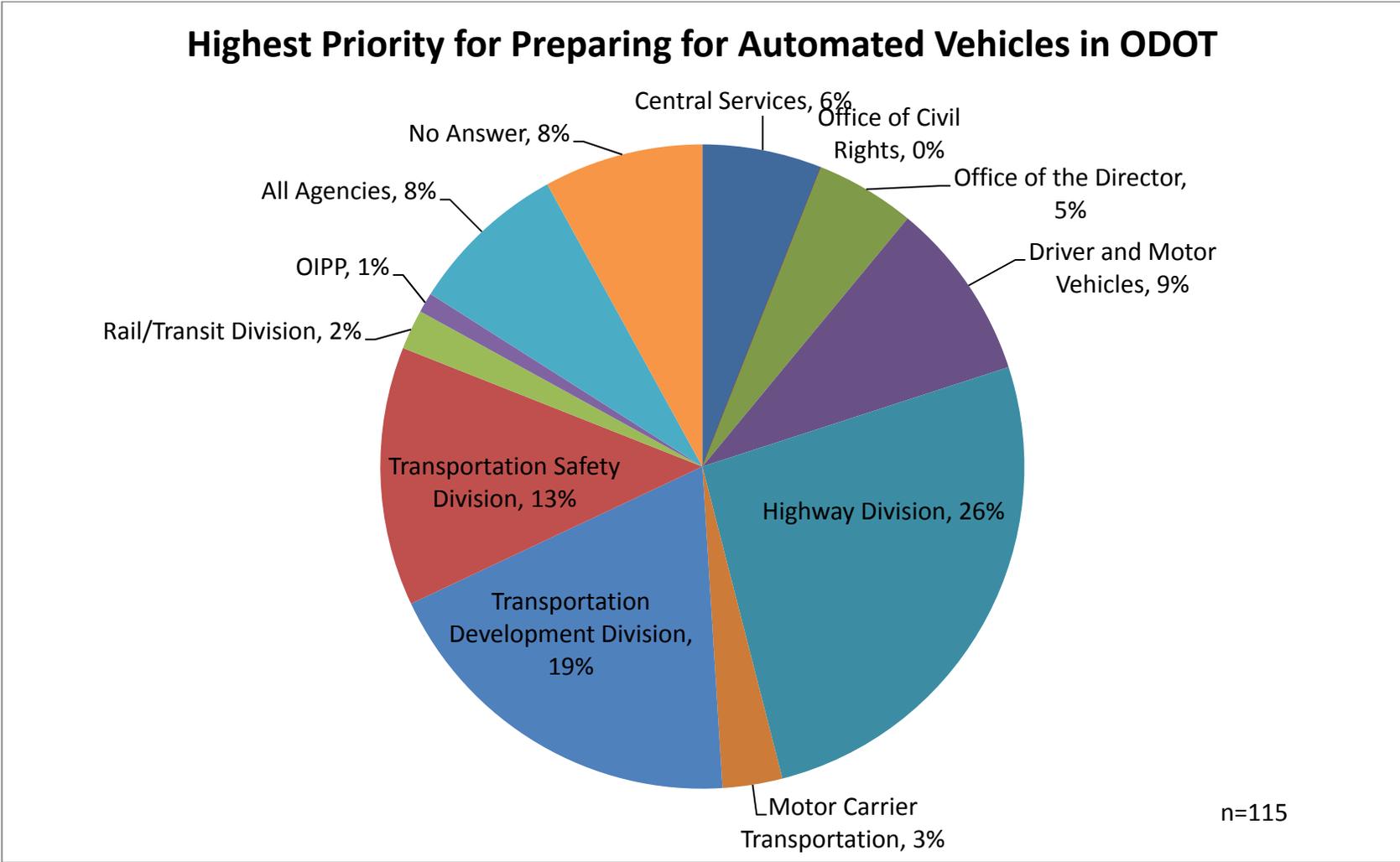
18. To what extent do you believe that the Oregon DOT is technically prepared for the arrival for automated vehicles in our state?



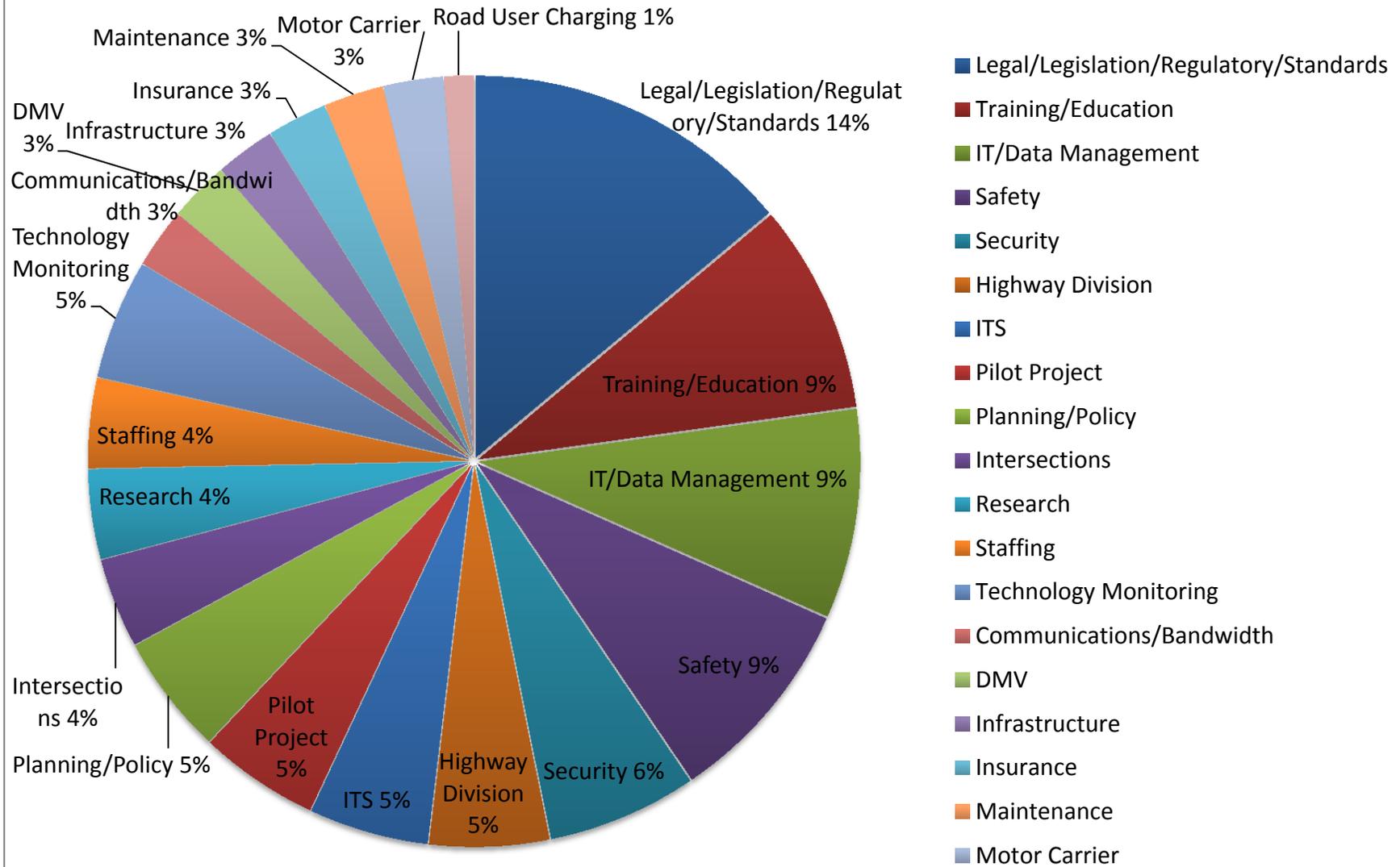
19. To what extent do you believe that the Oregon DOT is culturally prepared for the arrival of automated vehicles in our state?



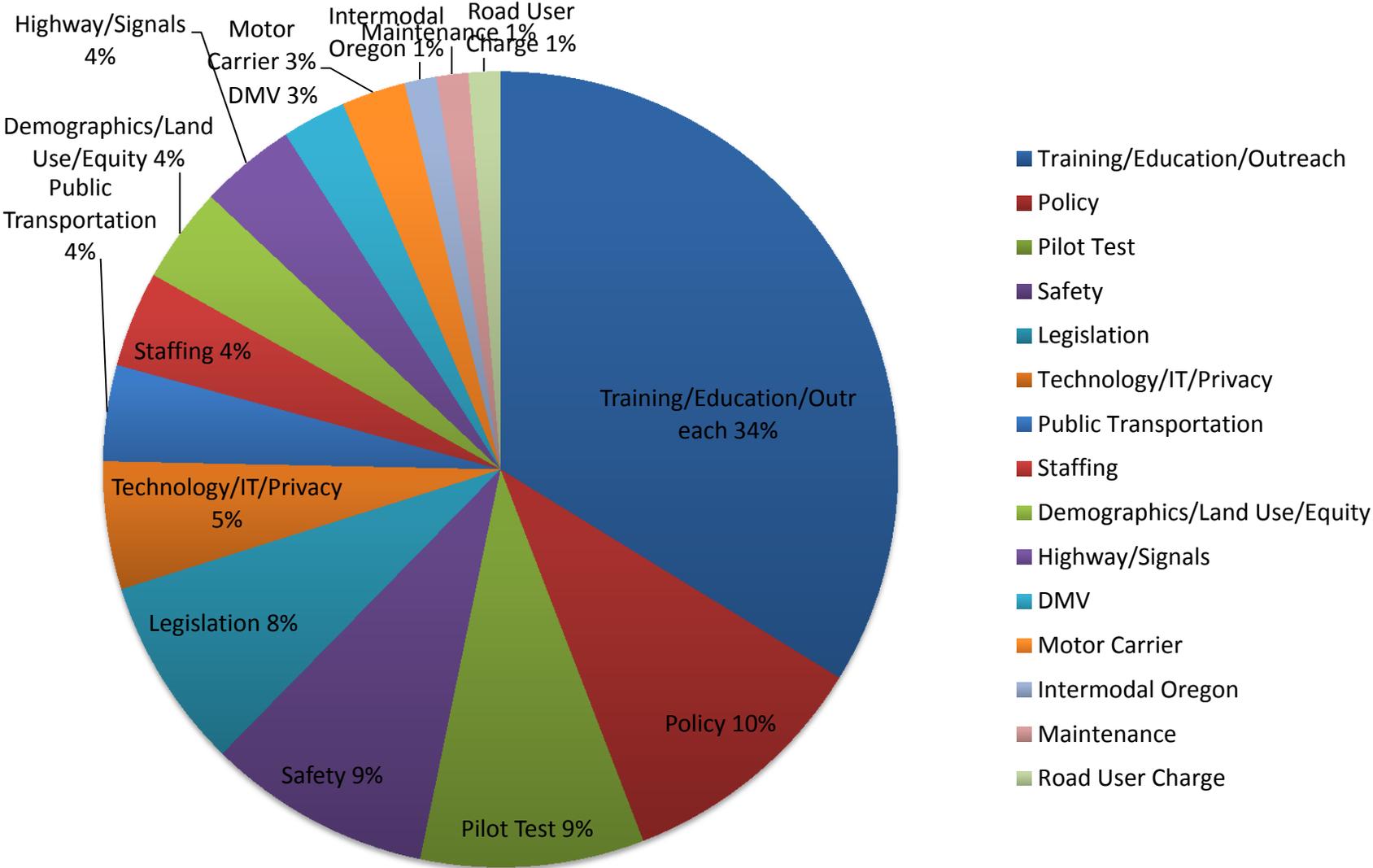
20. In which division of ODOT do you think the highest priority should be placed for preparing for automated vehicles in our state?



ODOT Investment in Technical Preparation for Automated Vehicles



ODOT Investment in Cultural Preparation for Automated Vehicles



5.0 REFERENCES

UMTRI, *A Survey of Public Opinion about Connected Vehicles in the U.S., the U.K., and Australia*, Report No. UMTRI-2014-10. University of Michigan, 2014A.

UMTRI, *A Survey of Public Opinion about Automated and Self-Driving Vehicles in the U.S., the U.K., and Australia*, Report No. UMTRI-2014-21. University of Michigan, 2014B.